

Polk County Community,  
Family & Youth Services  
2309 Euclid Avenue  
Des Moines, IA 50310



GENERAL ASSISTANCE  
Phone: (515) 286-2088  
Fax: (515) 323-5220

## General Assistance Checklist

### What to Bring for an Interview:

- State issued I.D.
- Social Security card for yourself and spouse/partner and children
- Verification of all income coming into the home for the last 30 days.
- Verification of expenses paid for the last 30 days.
- Account number for utility bills:
  - (1) Electric/Gas/Heat
  - (2) Water

**Please try to arrive early. Interview times fill up quickly and there may not be an appointment time available even though the office is still open.**

**General Assistance Hours: Monday-Friday 7:30 a.m. – 4:30 p.m.**