

Annual Partnership Meeting



WELCOME

Opening Comments

John TeKippe, Chairperson

Polk County Emergency Management Commission Chief of the Fire Department – City of Des Moines



RECOGNIZING

The Commission's Executive Committee

Chief John TeKippe – Chairperson (Des Moines FD)

Sheriff Kevin Schneider – Vice Chairperson (Polk Co Sheriff's Office)

Chief Jim Clark – At-Large Member (Johnston FD)

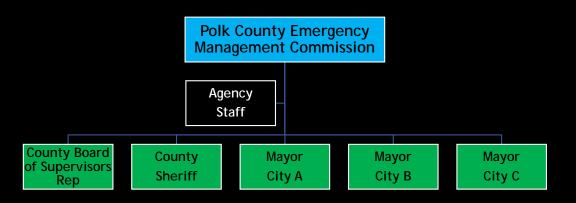
Chief Chris Scott – At-Large Member (West Des Moines PD)

Chief Jared Ogbourne – At-Large Member (Altoona FD)



GOVERNANCE

The Emergency Management Commission



Emergency management roots go back to cold war era and evolved from local Civil Defense programs

Purpose is to:

- Prepare the community, departments, and organizations
- Coordinate response to human-caused and natural disasters
- Assist the community's recovery



LAWS AND RULES

Code of Iowa Chapter 29C

A few highlights...

- Proclamation of emergency disaster by the Governor (29C.6)
- Local emergency management commissions (29C.9)
- Emergency management coordinator (29C.10)
- Local mutual aid arrangements (29C.11)
- Local emergency management fund (29C.17)
- Mass notification system (29C.17A)
- Disaster aid individual assistance grant fund (29C.20A)
- Emergency management assistance compact EMAC (29C.21)
- Statewide mutual aid compact IMAC (29C.22)
- Statewide interoperable communications system (29C.23)

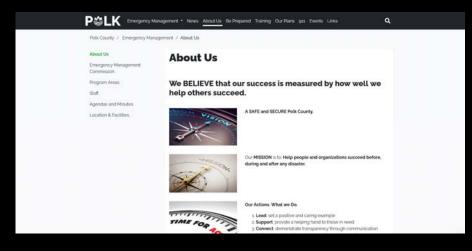
Iowa Administrative Code – Sec 605, Ch 7

- Hazard Analysis and Risk Assessment
- Planning
- Training
- Exercises
- Damage Assessment
- Resource Management
- Communication and Warning
- Response Operations
- Public Education
- Administration





BYLAWS





SCAN ME

- Identifies officers of the Commission and the establishment of the Executive Committee
- Staff are employees of the Commission
- Administrative offices of Polk County facilitate administration of salaries, benefits and HR practices (parallel those of Polk Co. HR)
- Establish an Emergency Operations Center
- Coordinate and lead implementation of emergency operations plans
- Coordinate and lead emergency communications planning
- Establish, train and exercise emergency public information systems
- Coordinate resource management





Help people and organizations succeed before, during and after any disaster.



Set a positive and caring example

CONNECT

Demonstrate transparency through effective communication and information sharing

SUPPORT

Provide a helping hand to those in need

UNIFY

Integrate, collaborate and organize so that together we are greater than the sum of our parts





Our MISSION is to... HELP PEOPLE AND ORGANIZATIONS SUCCEED BEFORE, DURING AND AFTER ANY DISASTER Our ACTIONS are to ... LEAD, SUPPORT, CONNECT AND UNIFY We BELIEVE that... OUR SUCCESS IS MEASURED BY HOW WELL WE HELP OTHERS SUCCEED

YOUR TEAM



Laura Kacer Resiliency Coord 2023



Brett McIntyre Program Asst 2023



Dutch Geisinger Dep Director 2020



Patty Nordmeyer Office Spec 2019



Tracey Bearden 911 Coord 2016



Cameron Stufflebeam Program Asst 2016



A.J. Mumm Director 2004

Bios available on our web page



SCAN ME



TR<u>US</u>T

Recent staff meeting activity...

When you hear the word "TRUST" what other words come to mind?





TR<u>US</u>T

Trust is a confident belief in someone or something.

It is the confident belief in an entity:

- To do what is right
- To deliver what is promised

THE PILLARS OF TRUST

CLARITY

People trust the clear and mistrust the ambiguous.

COMPASSION

People put faith in those who care beyond themselves.

CHARACTER

People notice those who do what is right over what is easy.

COMPETENCY

People have confidence in those who stay fresh, relevant, and capable.

COMMITMENT

People believe in those who stand through adversity.

CONNECTION

People want to follow, buy from, and be around friends.

CONTRIBUTION

People immediately respond to results.

CONSISTENCY

People love to see the little things done consistently.

Credit: David Horsager, Author - The Trust Edge

POLK COUNTY EMERGENCY MANAGEMENT AGENCY - Des Moines, Iowa

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Collaboration creates clear **EXPECTATIONS**

which are documented in our plans





The Emergency Management **PLANNING CONTINUUM**



Mitigation Plan

Hazard Analysis

Risk Assessment

Community Profile

Mitigation Strategies

- Current plan expires July 2024
- Updates currently underway
- Engagement opportunities
- •ROI > \$35M in projects funded
- >\$16M avoided cost from 2018 flash flood

Preparedness

Leadership Engagement

Training & Exercises

Capability
Improvement
Process

Performance Assessment

- Multi-year training and exercise planning under development now
- Resource Typing annually
- Capability-based planning due to uncertain threat environment
- Event Action Plan (EAP) creates a bridge between Preparedness and Response

Comprehensive Emergency Plan (CEP)

Base Plan

Emergency Support Functions (ESFs)

Details > next slide

Recovery Plan

Base Plan

Recovery Support Functions (RSFs)

- 1.Cultural & Natural
- 2.Economic
- 3. Health & Social Services
- 4. Housing
- 5. Infrastructure
- Most "visible" to the community
- Often implemented through Incident Action Plans (IAP) or EOC Action Plan
- Action Oriented
 - Priorities
 - Objectives
 - Strategies
 - Tasks
 - Assignments
 - Resources

- Latest addition to the continuum
- Reduce emotional "reaction"
- Pre-disaster decisions for Post-disaster activities



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A Deeper Dive into the

Comprehensive Emergency Plan (CEP)

EMERGENCY SUPPORT FUNCTIONS (ESF)



1: Transportation



6: Mass Care & Sheltering



11: Agriculture, Natural Resources & Pets



2: Communications



7: Resource Support



12: Energy



3: Public Works & Engineering



8: Public Health & Medical Services



13: Law Enforcement & Security



4: Firefighting / Fire Service



9: Search & Rescue



14: Mitigation & Recovery



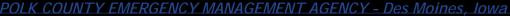
5: Emergency Management



10: Hazardous Materials



15: Public Information





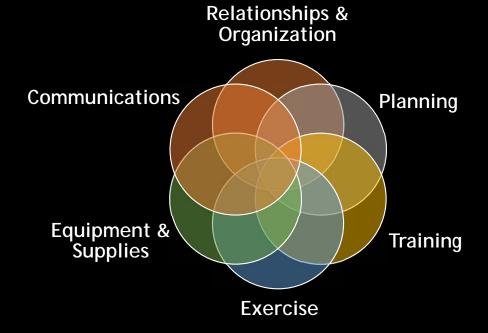
Capabilities-Based Planning

Necessary due to uncertain and constantly changing threat environment

Provides a variety of capabilities that can be applied to any situation in the amounts and combinations required (flexible and modular)

Emergency Support Functions (ESFs) = collection of related capabilities

What is a "Capability"







Process is oftentimes more valuable than the product

Diverse stakeholder involvement is required Constituents expect your involvement

Clear skies bring even clearer thinking
Plans are simply documented expectations

Downfall is usually not a lack of plans; rather everyone having their own plan

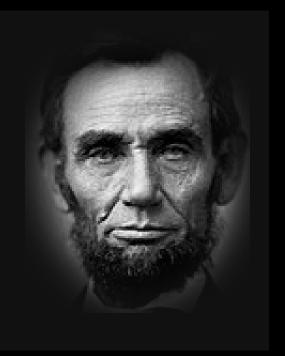






I don't think much of a man who is not wiser today than he was yesterday.

Abraham Lincoln









Knowledge, Skills, and Abilities (KSA) to carry out expectations

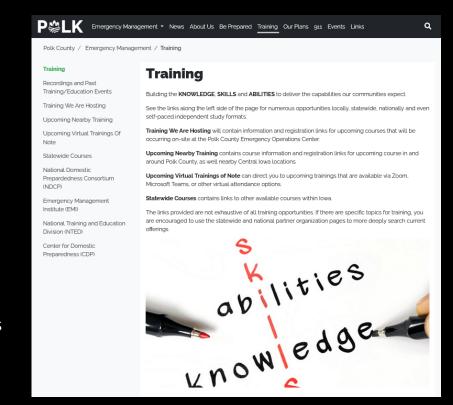
Names and faces always changing

New and better techniques, equipment and supplies evolving

Lunch and Learns (recent examples)

- Extreme Temp Planning
- Damage Assessments
- Search and Rescue K-9s
- Mental Health Resources
- Special Event Planning
- Active Threat Preparedness

- Reunification
- National Weather Service
- Public Private Partnerships
- Partnering with the Media
- Rapid Needs Assessment





Consider them "practices" and "scrimmages"

Build muscle and mental memories

Validate, correct, and improve plans

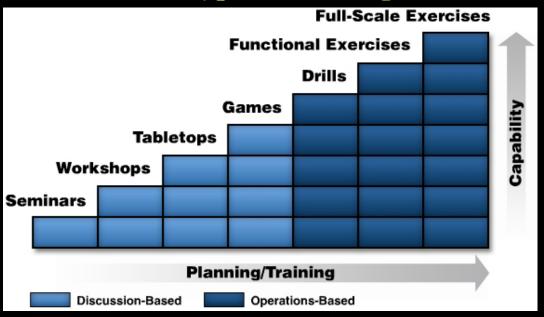
AARs and Improvement Planning (IP)

STEP 1 Have a plan or procedure

STEP 2 Conduct training

STEP 3 Progress thru exercise steps

Exercise Types and Progression





Reliable partners available to help and support at any time





All disasters are local

Local response begins with Incident Command

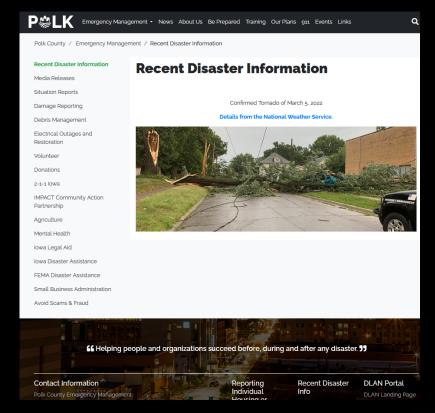
Duty officer on call 24/7/365

Respond via Phone or On-scene

Support and Coordination from EOC

Complex, large-scale or multiple operations periods require an Incident Action Plan (IAP) and EOC-Action Plan

Web site with recent disaster info





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2023 By The #s







5



9









6



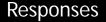


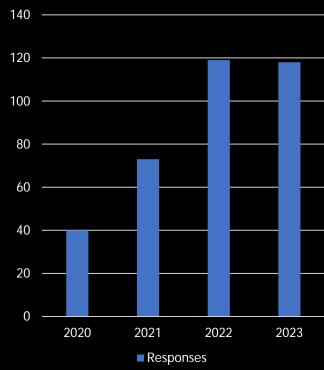


1 - Each

Information request **Public Health Alerts** Missing Person **Outdoor Warning Failure** Cyber Incident Car vs. House Air Quality Medical Emergency Commercial Fire

Animal Disease







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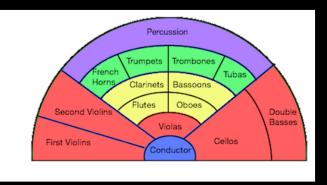




Emergency Operations Center







EMA's role is often that of Convener and Facilitator

The primary responsibilities of the orchestra conductor are to:

- unify performers,
- set the tempo,
- execute clear preparations and beats,
- listen critically and shape the sound of the ensemble, and
- control the interpretation and pacing of the music.

Wikipedia.com





Scan for more Details









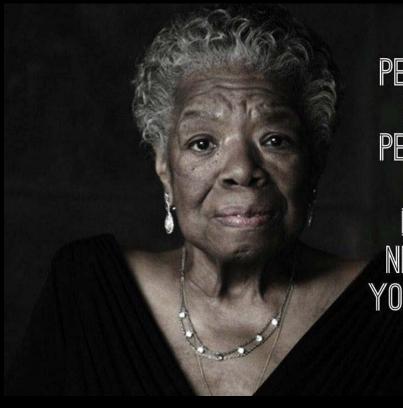




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People put faith in those that care beyond themselves



PEOPLE WILL FORGET
WHAT YOU SAID.
PEOPLE WILL FORGET
WHAT YOU DID.
BUT PEOPLE WILL
NEVER FORGET HOW
YOU MADE THEM FEEL.

Maya CAngelou



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People put faith in those that care beyond themselves

Appropriate insurance coverage makes the single biggest difference

1 in 3 Americans surveyed indicated they could not cover a \$400 emergency expense (Forbes.com)

Emergencies and disasters push many over the edge

Support provided through many partners (financial, materials/supplies, mental health, advocacy, etc.)

Multi-Agency Resource Center (MARC) provides a "one-stop-shop" for those seeking help

State Individual Assistance Program

Resiliency Coordinator will help provide needed continuity between disasters and enable more rapid activation of MARC

DISASTER RELIEF MULTI-AGENCY RESOURCE CENTER

A central location for local and state agencies and human service organizations to answer your questions, provide information and offer disaster relief assistance

Anyone impacted by recent severe storms is encouraged to attend to receive available services and information.

- Insurance information
- Legal services
- Food stamp replacement services
- Health and wellness services
- Emergency financial assistance
- · Much more...



People put faith in those that care beyond themselves

Countywide

Mutual Aid Agreements



12 hours "free"

May bill for services after 12 hours

Consistent with FEMA Public Assistance Program

Statewide

Iowa Mutual Aid Compact



Licenses and permits reciprocal

Liability protections

Workers Compensation and Death Benefits

Reimbursement entitlements

Code of Iowa Chapter 29C.22

Nationwide

Emergency Management Assistance Compact



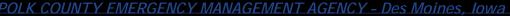
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Reimbursement entitlements

Served as model for Iowa's IMAC



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RAGBRAI Planning Team (2023)

Network of allies designed to share information and the workload





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Polk County Law Enforcement Executives Association

Annual Joint Chiefs Meeting (2023)



PCFCA Polk County Fire Chiefs Association



CIEMSD Central Iowa Emergency Medical Service Directors



POLK COUNTY EMERGENCY MANAGEMENT AGENCY - Des Moines, Iowa

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MCC & Metro ED Medical Coordination Center & Metro Emergency Dept.



Iowa Disaster Human Resource Council



Metro Media Council



Safeguard Iowa Partnership



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Service Board

Code of Iowa Chapter 34A

Authority over telephone surcharge funding

Annual Budget

- Joint Projects
- Allocations to 3 local Public Safety Answering Points (PSAP)

28E Agreement between Commission and Service Board

911 Coordinator employed by Commission

Serves as Secretary to the Service Board

Joint projects manager, public outreach and training

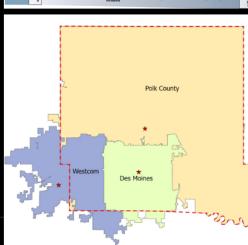
Overlap of "communications" between Code of Iowa Sections 29C and 34A

Fiscal Agency

Metro Interoperability Committee

Technology Part Secretary Trans Applications Applications Shoring Secretary Date of Control Co

PSAP Advisory Committee



Interoperability Continuum

FISCAL AGENT

POLK COUNTY EMERGENCY MANAGEMENT AGENCY - Des Moines, Iowa

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Registered users will receive important information about an emergency (e.g. missing person, criminal activity, manmade disaster) or severe weather conditions in your area to keep you and your loved ones safe.



For more details and to register for both systems



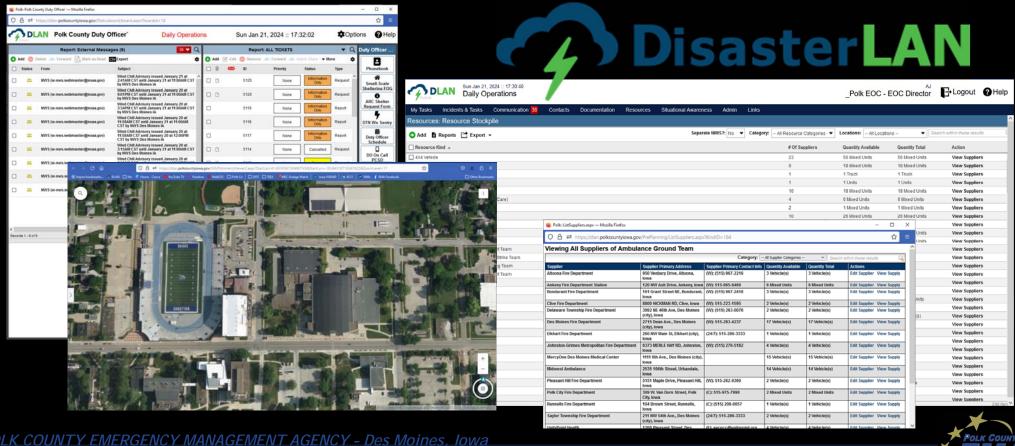
Creating an Emergency Health Profile provides dispatchers with potentially lifesaving information and increased location accuracy of a caller when a user calls 9-1-1 using their registered smartphone.

Profiles include information such as home/work addresses, medical conditions, and emergency contacts.



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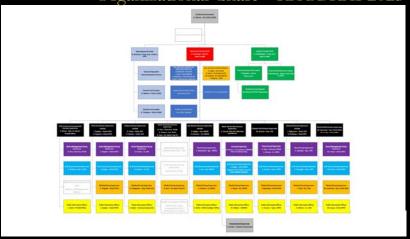
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People immediately respond to results

Deep and diverse experiences with a proven history of cooperation and sustainment

Organizational Chart - RAGBRAI 2023



Former VP Pence Visits Command Post – NCAA BB 2023





Communications Section – Ironman 2023

POLK COUNTY EMERGENCY MANAGEMENT AGENCY - Des Moines, Iow

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2023 Highlights

January	February
NIM/ICS Training for DMPD	Partnership Meetings
EM Prof Dev Training Session 1	Budget Adoption
Active Threat Training for Des Moines Diocese	

March

NCAA Basketball Tournament Iowa Events Center Security Enhancement Grant Tabletop Exercise – Drake University

April

Apartment Evacuation and Sheltering at DMU
Reunification Exercise
Drake University Emerg Ops Plan Development
Statewide Hazmat Exercise
Communications Unit Leader Expansion
EMPD Session 2 Held

May

Brett Joins Team
Barricade System Received
Adventureland Exercise
I-80/35 Construction Impact Meetings
Mass Casualty Incident Plan Updates
EOC A/V Updates Completed

June

Ironman 70.3 Race
Pridefest Security Support
Art Festival Alert Iowa Support
Vulnerability Assessments Completed x5

July

RAGBRAI

LEPC OneOK Pipeline Exercise
State Fair Tabletop Exercise
CAD to CAD System Aware Level Activated
EMPD Session 3 Held

August

ESF #2: Communications Plan Updated Iowa State Fair ESF #10: Hazmat Plan Updated ESF#13: Law Enforcement & Security Updated Vulnerability Assessments Completed x3

September

Laura Joins Team

NDMS Exercise Conducted

Damage Assessment Lunch & Learn

Preparedness Campaign Enhancements

Recovery Support Function – Economic Plan

October

Mitigation Plan Update Kickoff Critical Incident Stress Mgt Lunch & Learn Outlets of Des Moines – Altoona Exercise MCI Plan Training Updates

November

Extreme Temperature Plan Lunch & Learn EMPD Session 4 Held

December

Joint Chiefs Meeting Vulnerability Assessments Completed x6

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People immediately respond to results

Additional 2023 Highlights

erations Discusse Earlier Response OOs of Me ngs Hosted and tended ntory/Typing U Resource In lates urity Reviews Safety and Team Buildin nd Wellness ograms Team Volunte Duting @ AR and Inter Summer En Successes CAD to CAD ent Pro + \$5,000,000 security Grant + \$375,000 Iowa Events Ce School Safety Assessment Enabled + \$200,000

POLK COUNTY EMERGENCY MANAGEMENT AGENCY - Des Moines, Iowa

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Upcoming Opportunities, Projects and Expected Outcomes

2024

- Active Threat Comprehensive Training and Exercise Program
- Establish Regional Training Officer Collaborative
- CAD to CAD moving to UNIFY Status... consideration of Common CAD
- EM Commission acting as 911 Service Board's Fiscal Agent
- Polk County Healthcare Coalition and Medical Coordination Center Refresh
- Countywide Hazard Mitigation Plan Update Completion
- Damage Assessment process updates with training program

- Support complex planned events (Ironman, Iowa State Fair, etc.)
- EOC Short Course
- Planned Events Short Course
- Countywide Recovery Plan (housing, infrastructure, health/social, cultural, economic)
- Explore EM Commission and 911 Service Board unification
- Digital access of Comprehensive Emergency Plan
- Update agency's Strategic Plan



Emergency Management Commission – Proposed Budget FY 2025

Fiscal Year	2023 (Actuals)	2024 (Current/Est.)	2025 (Proposed)
Beginning Fund Balance	\$456,274	\$502,279	\$501,274
Revenue			
Polk Co BOS (personel+hazmat)	\$585,777	\$799,050	\$798,361
911 Service Board		\$119,581	
28E Agreement	\$231,872	\$245,873	\$245,873
Hazmat Resp Party	\$12,757	\$30,000	\$35,000
Grants	\$97,500	\$39,000	\$39,000
Misc	\$4,429	\$400	\$400
Total Revenue	\$932,335	\$1,233,904	\$1,118,634
Expenditures			
Personnel	\$574,159	\$890,534	\$771,041
Grants	\$0	\$0	\$0
Supplies	\$8,057	\$15,300	\$13,475
Services	\$304,114	\$329,075	\$339,385
Total Expenses	\$886,330	\$1,234,909	\$1,123,901
Diff Rev-Exp	\$46,005	-\$1,005	-\$5,267
Ending Fund Balance	\$502,279	\$501,274	\$496,007

If you would like a more detailed breakdown of the budget or would like to speak with someone about the proposed budget, please contact:

A.J. Mumm 515-286-2107 AJ.Mumm@polkcountyiowa.gov

The proposed budget will be presented at a public hearing on February 21, 2024 at 2pm at the Polk County EOC.



Polk County 911 Service Board – Proposed Budget FY 2025

Fiscal Year	2023 (Actuals)	2024 (Estimated)	2025 (Proposed)
Beginning Fund Balance	\$4,310,006	\$5,310,547	\$5,518,698
_			
Revenue			
Landline	\$1,421,608	\$1,350,000	\$1,350,000
Wireless	\$1,712,609	\$1,562,875	\$1,550,000
Interest and Misc	\$141,694	\$34,000	\$43,000
Total Revenue	\$3,275,911	\$2,946,875	\$2,943,000
Expenditures			
911 Service Board Admin	\$134,139	\$158,811	\$179,073
Joint Projects	\$164,962	\$388,140	\$184,280
Des Moines PSAP	\$731,887	\$894,990	\$858,000
Polk Co Sheriffs Office PSAP	\$636,667	\$666,783	\$2,421,696
Westcom PSAP	\$607,715	\$630,000	\$692,848
Total Expenses	\$2,275,370	\$2,738,724	\$4,335,897
Diff Rev-Exp	\$1,000,541	\$208,151	-\$1,392,897
Catastropic Reserve	\$145,644	\$145,644	\$145,000
Ending Fund Balance	\$5,310,547	\$5,518,698	\$4,125,801

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SUMMARY

- Character Our team members are our (1) asset
- Consistency Laws and rules enable our activities and guide our procedures dependably
- Clarity Collaboration creates clear expectations which are documented in our plans
- Competency Training and exercises build and validate valuable knowledge, skills and abilities

- Commitment Reliable partners available to help and support at any time.
- Compassion People first attitude shared widely among many friends willing to help
- **Connection** Network of allies designed to share information and the workload
- Contribution Deep and diverse experiences with a proven history of cooperation and sustainment





Emergency Management • News About Us Be Prepared Training Our Plans 911 Events Links

Polk County / Emergency Management / Training

Training

Recordings and Past Training/Education Events

Upcoming Nearby Training

Upcoming Virtual Trainings Of Note

Statewide Courses

National Domestic Prepardedness Consortium (NDCP)

Emergency Management Institute (EMI)

National Training and Education Division (NTED)

Center for Domestic Preparedness (CDP)

Training

Building the KNOWLEDGE, SKILLS and ABILITIES to deliver the capabilities our communities expect.

See the links along the left side of the page for numerous opportunities locally, statewide, nationally and even self-paced independent study formats.

Training We Are Hosting will contain information and registration links for upcoming courses that will be occurring on-site at the Polk County Emergency Operations Center.

Upcoming Nearby Training contains course information and registration links for upcoming course in and around Polk County, as well nearby Central Iowa locations.

Upcoming Virtual Trainings of Note can direct you to upcoming trainings that are available via Zoom, Microsoft Teams, or other virtual attendance options.

Statewide Courses contains links to other available courses within lowa.

The links provided are not exhaustive of all training opportunities. If there are specific topics for training, you are encouraged to use the statewide and national partner organization pages to more deeply search current



Extreme Temperature Resources: Extreme Temperature and Sheltering Resources











Polk County Emergency Management Agency 1907 Carpenter Avenue Des Moines, Iowa 50314 515.286.2107

Emergency. Management@polkcountyiowa.gov

https://www.polkcountyiowa.gov/emergency-management/

