

How Does Smart911 Help?

Smart911 delivers accurate detailed caller data with incoming 9-1-1 calls. It helps 9-1-1 call takers make faster, better decisions, shortens response times, and helps save lives.



Citizens create a free Safety Profile at www.smart911.com



The Safety Profile is stored in a secure national database



The Safety Profile is displayed to 9-1-1 and first responders in an emergency

How Smart911 Helps Officers:



Helps officer safety by providing premise details, history of domestic violence, and large dogs on site.



If a child goes missing, the officer will have immediate access to the child's physical description and photo.



Officers have better situational awareness because they know the exact address to respond to including apartment numbers.



Before arriving on scene, an officer can be warned of a large dog or animal on the property.

How Smart911 Has Saved Lives:

Smart911 Enabled Officers To Be Better Prepared While Responding to a Domestic Call.

The 9-1-1 call center received a hang up call and saw in the Smart911 Safety Profile that a man lived in the home with medical and cognitive disabilities. Officers arrived on scene aware of the man's history and were able to approach the domestic altercation between mother and son, and successfully de-escalate the situation.

Smart911 Helps Officers Located Missing 4-Year-Old Child.

When a panicked mother called 9-1-1 to report her child missing, the 9-1-1 dispatcher was able to immediately send the responding officers the child's photo and physical description listed in the family's Smart911 Safety Profile. The child was quickly located and returned safely home.