

PATHWAYS TO SELF-SUFFICIENCY: 2013 EMPLOYMENT SCORECARD

Employment is an expectation—not a choice; however choosing an employment agency is a very important decision...one that will probably have a big impact on your life for many years to come. Candeo, Goodwill Industries, H.O.P.E Link Associates, and Polk County Health Services have worked together to create a tool to help you make an informed choice about which agency best meets your needs. We want to help you create a life that is not defined by your disability.

It's valuable to know what you need and want in order to make a good decision about which organization to choose. The scorecard areas are pieces of a puzzle that when connected make a picture of agencies' supported employment services. Your Care Coordinator can provide extra detail to help you understand what the graphs tell you about each employment agency. Some areas also have interview questions for you to ask employment agencies when you visit...or you may have other questions that you think are important in making your choice. Choosing an employment agency will take time, but we think it's definitely worth the effort. Information in the scorecard is from January 1st through December 31st of 2013.

WHERE DO I START?

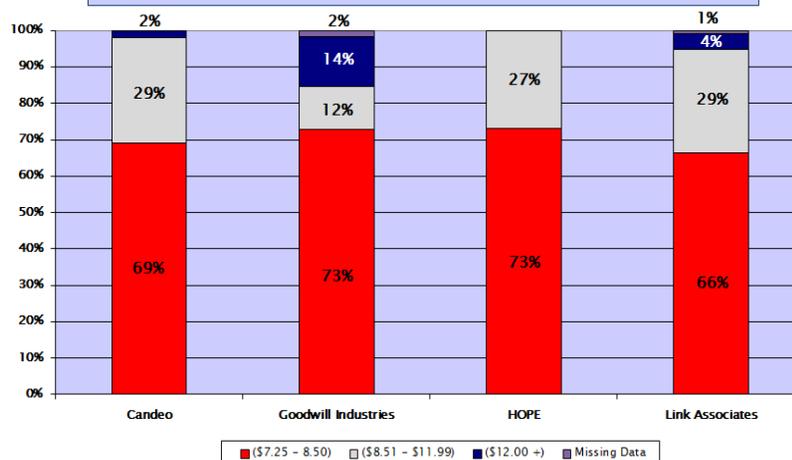
"How Can You Help Me?"

- How will my opinions be included when planning for services?
- How will services be individualized to meet my needs?
- What are the opportunities for my family to participate?
- How do you use information about customer service satisfaction and outcomes?
- What makes you different from other providers?
- What kind of job advancement or planning for the future do you do?

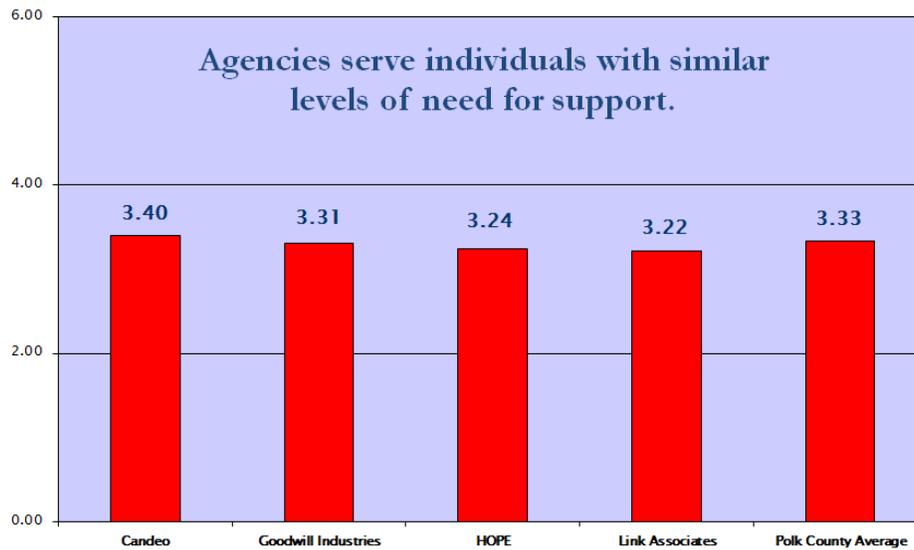
It is valuable for you and the agency choose to work together to find a job you enjoy and to manage your disability so you stay employed.

WHAT IS THE TYPICAL AVERAGE HOURLY WAGE?

The type of job affects the amount of money earned. The skills you have will also have an impact on how much money you can make.



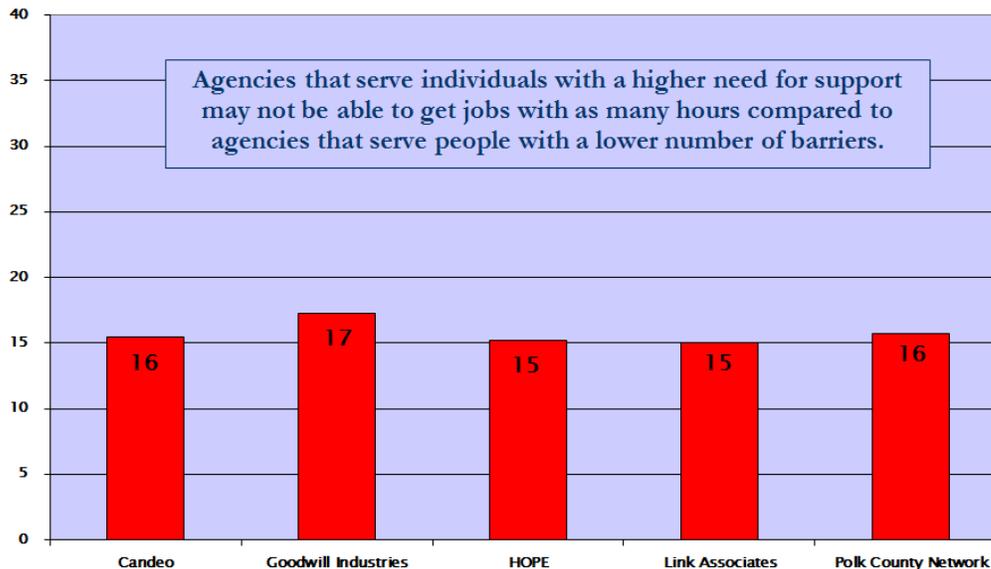
HOW MUCH SUPPORT DO PEOPLE NEED?



“How Can You Help Me?”

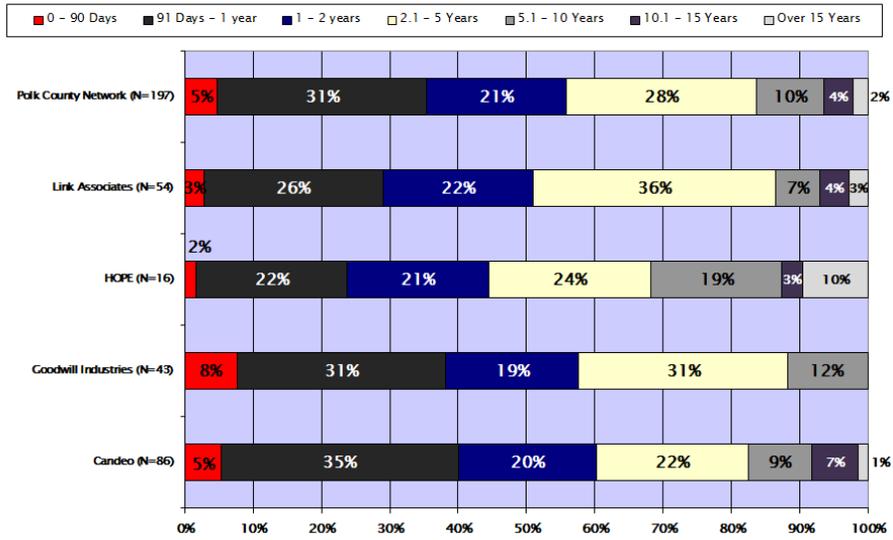
- Do most of the people who come to you for help in finding a job get placed?
- If I need transportation, how will you help me? How much will it cost?
- Do staff members receive training on sales and marketing, job development, job matching, and job supports?
- How many people with disabilities do you employ and what do they do?

HOW MANY HOURS PER WEEK DO PEOPLE WORK?



HOW LONG HAVE PEOPLE BEEN EMPLOYED?

People change jobs--what's important is that you stay employed.



“How Can You Help Me?”

- What happens if I lose my job?
- If I do not get along with my job coach, what would we do about it?
- What will you do if I am unhappy about how long it is taking to get a job?
- If I am on public benefits (e.g. Medicaid, Social Security) how can you help me manage the impact of wages on my benefits?
- Please give me an example of when a customer was unhappy with your service and what you did about it.

ME? WORK AT LEAST 20 HOURS A WEEK AND EARN MINIMUM WAGE?

