

Polk County E911

MINUTES

Polk County E911 Service Board

Monday., June 16th, 2014
1500 Hours

Location: Polk County EOC
1907 Carpenter Ave.
Des Moines, IA 50314

I. Call to Order – 1500

II. Roll Call and Introductions

A. Members

- | | | | |
|---|--|---|---|
| <input type="checkbox"/> Alleman | <input type="checkbox"/> Delaware | <input type="checkbox"/> Northern | <input type="checkbox"/> Saylor |
| <input type="checkbox"/> Altoona | Township | Warren | Township |
| <input type="checkbox"/> Ankeny | <input type="checkbox"/> Des Moines | <input type="checkbox"/> Norwalk | <input type="checkbox"/> Urbandale |
| <input type="checkbox"/> Bondurant | <input type="checkbox"/> Elkhart | <input type="checkbox"/> Pleasant Hill | <input type="checkbox"/> West |
| <input type="checkbox"/> Carlisle | <input type="checkbox"/> Grimes | <input type="checkbox"/> Polk City | Des Moines |
| <input type="checkbox"/> Clive | <input type="checkbox"/> Johnston | <input type="checkbox"/> Polk County | <input type="checkbox"/> Windsor |
| | <input type="checkbox"/> Mitchellville | <input type="checkbox"/> Runnells | Heights |

B. Staff – Samantha Brear, Rob Dehnert, Sandy Morris, Curtis Pion.

C. Guests/Public- None

III. Approval of Agenda – E911 Service Board Action: Motion by Mathis, seconded by Sittig to approve the agenda as presented, motion passed unanimously.

IV. Items for discussion –

A. Smart 911

The PSAP’s have explored the option of purchasing Smart 911. The Statement of Work and the Service Agreement from Intrado have been finalized.

Discussion: Samantha Brear commented that the total cost would be \$286,089 over the course of five years. If the purchasing of the software is approved by the board the implementation process of placing the software into the PSAP’s will begin. Harvey is against the process of how the software was acquired, however he supports the software itself. McCarthy commented that Polk County supports the software. He added that it gives the PSAP’s a chance to market themselves and what their capabilities are within Polk County. Dehnert added that the cities within WestCom’s service area support the software. Brear commented that Rave Mobile Safety is a sole source provider and the appropriate research was carried out by Polk County General

Services to ensure there were no other providers out there that could provide the same level of service.

E911 Service Board Action: Motion by McCarthy, seconded by Krohse to purchase the Smart 911 software for all three 911 PSAP's, motion passed 12-1.

B. RFQ for Location Data Management

For the past seventeen years, CenturyLink has provided Location Data Management Services to the PSAP's within the Polk County E911 service area. Intrado was the provider of the information to CenturyLink. This relationship has recently changed and therefore provides the Polk County E911 Service Board an opportunity to review the vendor options.

Discussion: Brear commented that location data management allows for the 9-1-1 calls to be routed to the appropriate PSAP. The system also determines the location of the caller. The Polk County E911 Service Board currently pays \$130,000 a year for location data management for all three 9-1-1 centers in the county. There was a discussion regarding the meetings that Intrado and CenturyLink put on for the PSAP's within the State. There is an unclear timeline of when the companies will separate ways and so the board would like to be prepared. Brear will examine what occurred in other States and whether a letter to request them to stay together for the time being would help to buy the board more time.

V. Old Business –

A. E911 Service Board Bylaws

Additional language has been added. To be reviewed and approved by the E911 Service Board.

Discussion: Brear commented that additional voting members were added to the bylaws.

E911 Service Board Action: Motion by McCarthy, seconded by Vance to approve the updated bylaws, motion passed unanimously.

B. Tactical Interoperability Plan

The E911 Coordinator is leading a Tactical Interoperability Communications Plan (TICP) working group in Polk County. The plan will show how agencies that would respond to an incident within Polk County can speak to one another, as well as highlighting other communication assets that the county could use.

Discussion: Brear discussed the need to know State agencies and surrounding counties information for it to be a truly effective plan. Brear is working with the ISICSB board to learn more about the TICP and how it can be effectively used as a working document at the local level. Dehnert added that there needs to be that discussion on whether there needs to be three separate Tactical Interoperability Plans (TICP) for each PSAP and then an overarching one. McDaniel's and McCarthy expressed the need for interoperability communications to be a top priority.

VI. New Business –**A. Iowa Utilities Board Complaint**

Discussion: Intrado is filling a complaint with the Iowa Utilities Board. The complaint alleges that CenturyLink has engaged in discriminatory and anti-competitive conduct in violation of three Iowa laws. Intrado states that they still might charge the customer for E911 services even if they no longer provide the service. The board discussed becoming an intervener on the complaint. Henderson provided language that could be added to our letter to the Iowa Utilities Board that explains our need to know the breakdown of the tariff's in the future so that the board can compare companies.

E911 Service Board Action: Motion by Henderson, seconded by Mikulec to allow the County Attorney to put together a letter that states the E911 Service Board, as an intervener of the complaint does not support one party or the other, but does support the breakdown of the tariffs, motion passed unanimously.

VII. Other Business – None**VIII. Programs, Presentations, Invited Guests or Speakers – None****IX. Adjournment – 15:27**