



Fact Sheet: Code RED Mass Notification System

1. Calls can be made in a radius around a given location, by streets, custom drawn areas or by contact groups.
2. When a notification is sent out all listed landlines within the specified area will be notified even if you have not signed up. In order for your cell phone or email system to be notified you must register.
3. Residents or businesses with unlisted telephone numbers and/or wireless telephones can sign up online; they can also add an email address. To do this you need to go to the Polk County Emergency Management web site and fill out the form that can be found by clicking on the CodeRED logo.
4. Residents can also designate their phone as a TTY to insure that they will receive the same message as hearing callers do.
5. Residents who are signed up by their cell phones or email address will only be notified if the addresses they gave within the sign up process are within the notified area.
6. Residents should expect the numbers 1 (866) 419 5000 or 1 (855) 969 4636 to appear on their phones if they receive a call from CodeRED.
7. Residents that would like to have their telephone number removed from CodeRED should be directed to call the Polk County Emergency Management office at (515) 286-2107.