

# **Daily Operations Briefing**

May 26, 2020 0800 Hours



# Welcome – Planning Section Chief

1. Welcome & Introductions

#### 2. Expected Outcomes

- A. Transfer of information
- B. Hand off duties
- C. Clarify expectations for the day
- D. Execution of Incident Action Plan (IAP)

#### 3. Ground Rules

- A. Cell phones and radios off/silent
- B. Minimize side-bar conversations
- C. Stick to the agenda







# **Opening Comments**

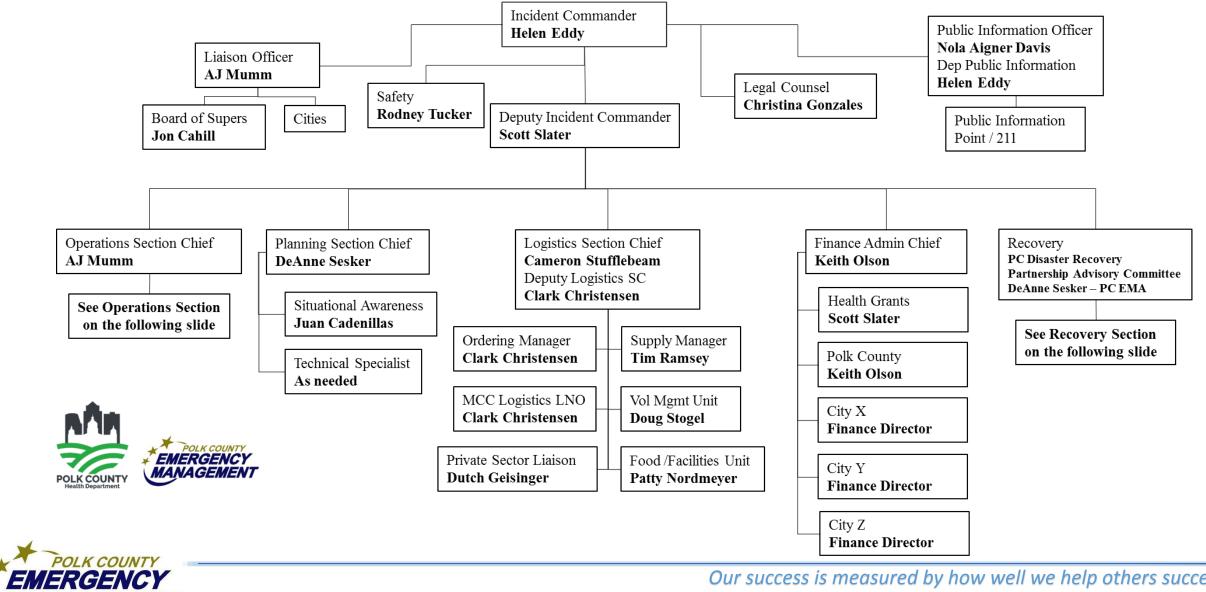
## Helen Eddy – Incident Commander

**Polk County Public Health Director** 

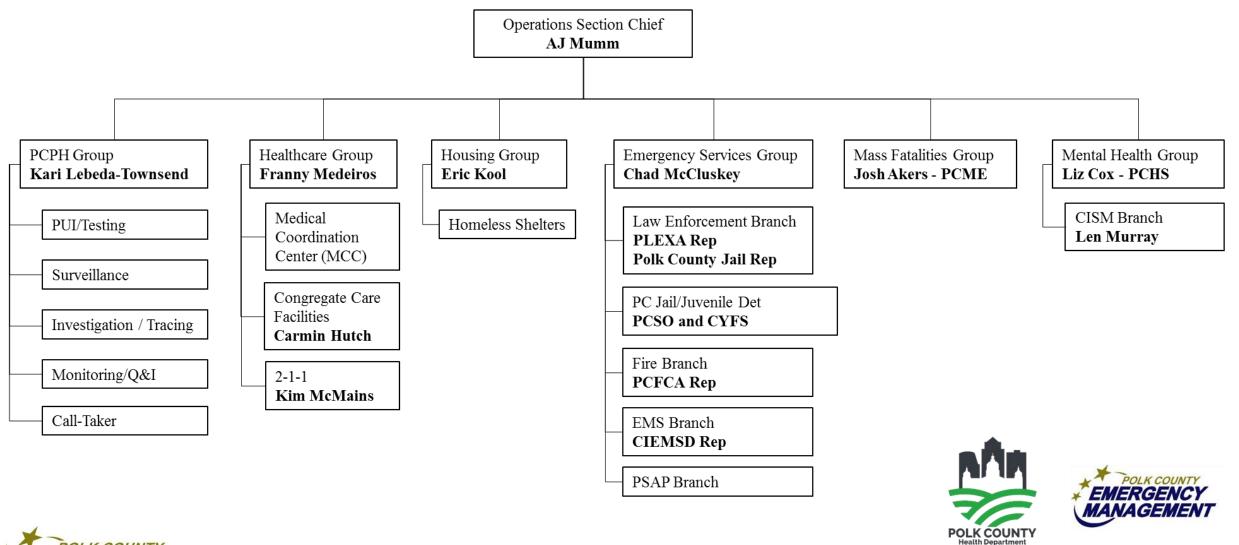


#### CORONAVIRUS COVID-19 ORGANIZATIONAL CHART (05/04/20)

MANAGEMENT

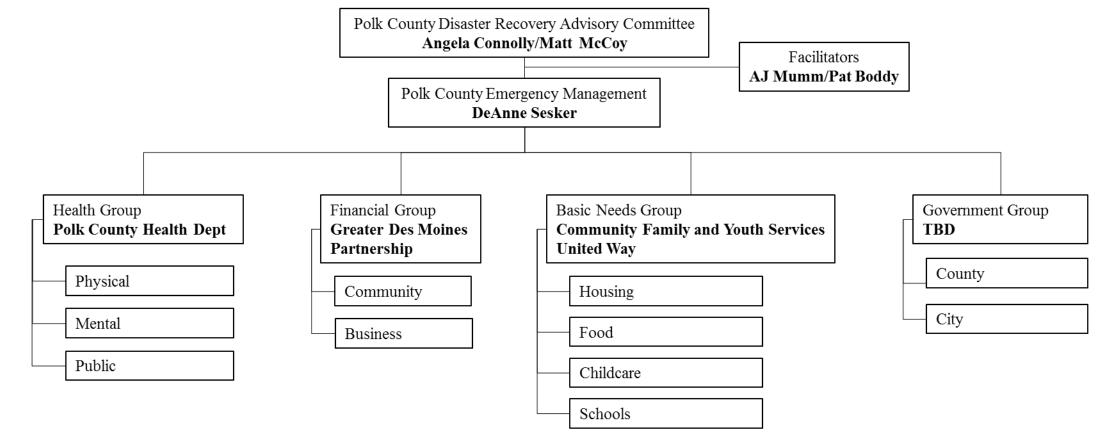


#### **Operations Section**





#### **Recovery Section** (05/04/20)



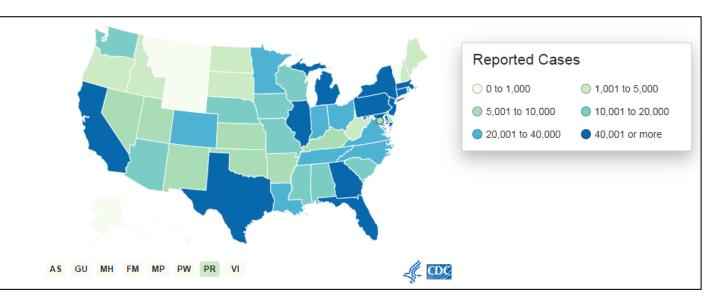


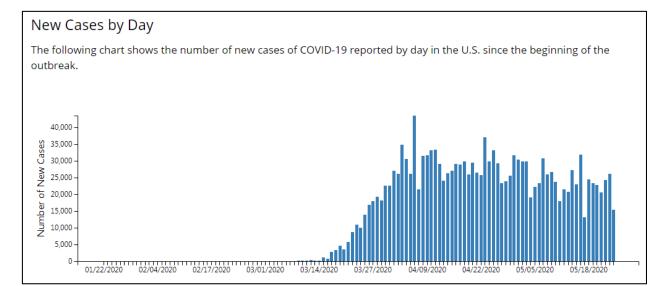


## U.S.A. Situation Update

#### Centers for Disease Control and Prevention

Current Case Count: 1,637,456 (+86,361 since Friday)





https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html



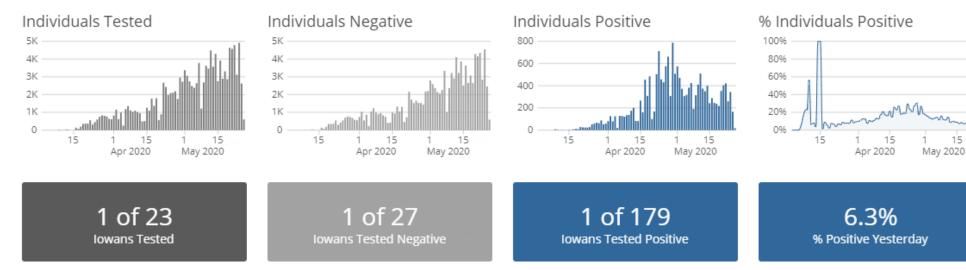
## **Iowa Statistics – Testing and Cases**

**Individuals Negative** 

116,560



# Individuals Tested 134,505



Individuals Positive

17,644

https://coronavirus.iowa.gov/pages/case-counts

POLK COUNTY

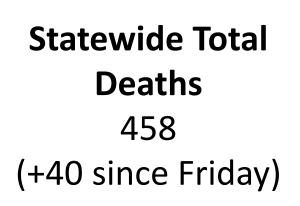
EMERGENCY MANAGEMENT

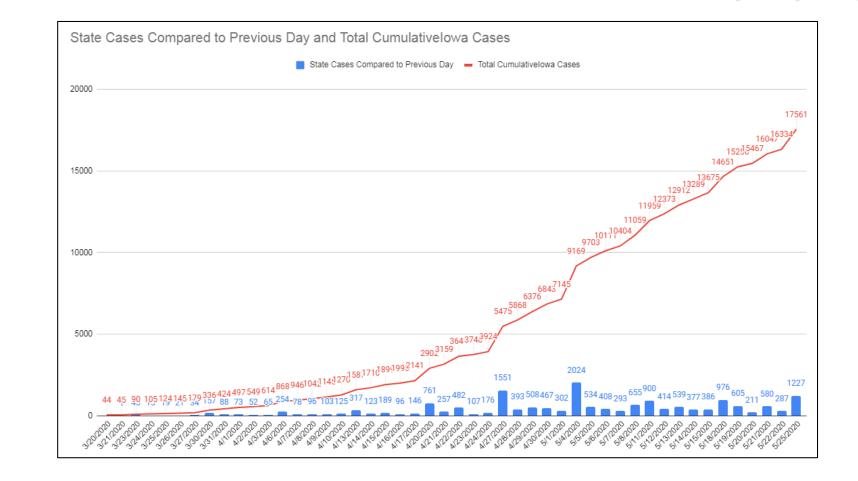


% Individuals Positive

13.1%

## **Iowa Statistics - Deaths**







## **Polk County Total Cases and Deaths**

Total Cumulative Polk County Covid Cases and Total Cumulative Polk County Covid Deaths

Total Cumulative Polk County Cases Total Cumulative Polk County Deaths

	4000
9 Cases in Polk County	3447 3362 -
3,447 (+319 since Friday)	3107 3000
110 (+17 since Friday)	2551 236 <sup>2447</sup>
	2238 2053 2000 1801 1700 1520
Cases are based on IDPH data f deaths are tracked by PCHD	$1000 - \frac{1222}{1107} + \frac{1000}{765} + \frac{1000}{765$

Date Reported

Confirmed

Deaths

**COVID-19 Cases in Polk County** 

Confirmed Cases are based on IDPH data Number of deaths are tracked by PCHD

#### Our success is measured by how well we help others succeed.

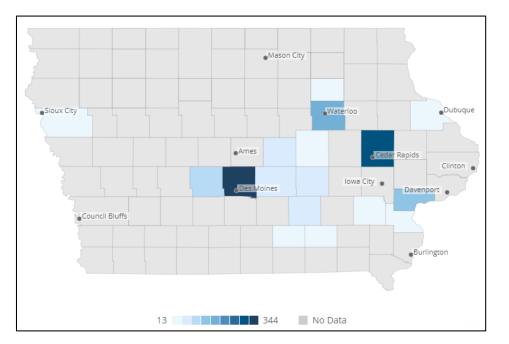
# **Congregate Living Cases and Outbreaks**

#### **Polk County Facilities Impacted**

Total Facilities Impacted	75 (+0 since Friday)
Facilities Currently Monitored	68 (+0 since Friday)
<ul> <li>Facilities with cases; no outbreak</li> </ul>	42 (+0 since Friday)
<ul> <li>Facilities with a confirmed outbreak*</li> </ul>	26 (+0 since Friday)

\*outbreak = 3 or more confirmed cases

County	🕈 Facility	🔹 Positive Cases	🝦 Total Recovered
Total Cases		344	113
— Polk	Bishop Drumm Retirement Center	99	70
	Trinity Center at Luther Park	95	17
	University Park Nursing and Rehabilitation Center	51	2
	Fleur Heights Center for Wellness & Rehab	44	11
	Polk City Nursing and Rehabilitation Center	20	1
	Altoona Nursing & Rehabilitation Center	19	3
	Mitchell Village Care Center	16	9
Polk TOTAL		344	113





### PCPH Group – Kari Lebeda-Townsend, PCHD

- Case management, contact tracing and follow-up continues
- New procedures for internal tracking system
- Expanded intake and IDSS data entry
- Locations and approaches to increase CD team staff capacity
- Coordination on COVID-19 mortality review with PCME
- Through the PIO, interpreters were embedded with the CD Team
- Developed a PCHD Strike Team, tested 22 and results back within 26 hours



#### PCPH Group – Kari Lebeda-Townsend, PCHD

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Objectives	Due Date
Addressing school return questions and children on immunization provisional waivers for 2020-2021 school year	Monitoring
Onboard and train additional RNs and CMAs to support disease investigation, follow up and contact tracing	Ongoing
Process with PCME to verify cases	Ongoing
Work with community partners to meet basic patient and family needs	Ongoing
Coordinating individual case investigation and facility under monitoring and with outbreaks	Ongoing
Develop position job aid to document processes for continuity	4/8
Identify successor	4/8
Develop a patient education video w/PIO for those that have tested positive	5/4
Provide information or host a call with PC schools on re-opening considerations	5/6
Determine PCHD Strike Team strategy, plan and logistics to deploy as needed	5/13



### **Congregate Care Group – Carmin Hutch, PCHD**

- Building out a team to meet the demands of LTCF/congregate site hotspots
- Managing a high-number of LTCF/congregate sites to include daily calls to provide guidance to facility staff
- Deployed a PCHD Strike Team, tested 22 and results back within 26 hours



#### **Congregate Care Group – Carmin Hutch, PCHD**

Objectives	Due Date
Daily calls with LTC impacted facilities	Ongoing
Identify successor	4/8
Coordinate with Mental Health Group on transport of group home patients	4/9
Provide guidance to group homes on staffing recommendations and how to minimize exposure to "narrow the web" across group home locations/patients	4/14
Define process with logistics and staffing requests	4/22



#### Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

- Hospital systems standardized surge plans
- 2-1-1 is capturing symptomatic calls vs worried well now, which provides additional surveillance
- Airway bypass added to EMResource
- Capturing data on a daily basis
- Non-traditional hospital surge plan completed



#### Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

Objectives	Due Date
Collaborate with IANG LNO on regional plans within Service Area 1	Ongoing
Coordinate with RMCC on their operations	Ongoing
Coordinate with LTC facilities	Ongoing
Continue PPE discussion to come to a hospital system agreement	Ongoing
Implement Ethical Standards of Care within the hospitals; awaiting IDPH guidance	Ongoing
Participate in the development of the regional surge plan with the RMCC	Ongoing
Develop position job aid to document processes for continuity	4/1
Develop and approve an alternate care site plan	4/17
Developing the processes for the non-traditional surge plan	4/20



### Mass Fatalities Group – Dr. Joshua Akers, PCME Office

- Reached out local funeral homes to exchange information about COVID
- Spoke with Iowa Office of the State Medical Examiner (IOSME)
- Discuss National Guard plans with IOSME
- Identified Hamilton's Funeral Home Mitchellville location as overflow



#### Mass Fatalities Group – Dr. Joshua Akers, PCME Office

Objectives	Due Date
Surge plan for mass fatalities	Ongoing
Monitor death trends	Ongoing
Coordinate with PCHD/CD Team on LTCF deaths	Ongoing
Meeting with funeral homes and State ME to discuss needs moving forward	Ongoing



#### Mental Health Group – Liz Cox, Polk County Health Services

- Established a hotline for medical staff & emergency responders to support their own mental health
- Launched social media, PSAs and resource tool kit for mental health
- Mental health support via 211is live
- Published list of providers accepting new telehealth mental health patients
- Funding approved to equip consumers with phones for telehealth services
- Finalized and shared a draft family plan for emergency responders
- Connected mental health group homes with Operations PCHD
- Coordinated respite services for parents of kids with special needs
- Succession planning/successor identified
- Developed a Facebook filter and "care" package of printables for healthcare provider appreciation
- Presented, with EMA, to the Des Moines Partnership

#### Mental Health Group – Liz Cox, Polk County Health Services

	V V
Objectives	Due Date
Continue connecting with volunteers with home-bound people	Ongoing
Equip (purchase) consumers with phones for telehealth services	Ongoing
Coordinate with Legal Aid	Ongoing
Develop and present webinars to schools and workplace audiences	6/4



#### Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

- Identified discharge transportation options
- Approved alternative housing for Polk County essential employees
- Distributed a memo to hospitals and clinics regarding the isolation shelter and direct referrals
- Supported the completion of the FEMA Non-Congregate Housing application
- Added staff to support PCHD CD Team to address questions of isolation families
- Draft memos to PCHD for resource and referrals for family isolation and homeless PUI individuals



#### Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

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Objectives	Due Date
Continue to interview and hire staff	Ongoing
Coordinate with Central Intake/PHC on the expansion of rapid re-housing for families on wait lists or in shelters	Ongoing
Creating a process to distribute refugee grants for outreach and support	Ongoing
Meet with MCC to review modeling to determine alternative solutions to sheltering	4/22
Develop a task list required for Isolation Shelter transition/demobilization; coordinate with Logistics	5/1
Meet with PCHD, MCC, shelter representatives to outline processes for hospital discharge of homeless population and determine solutions to the gaps and communicate expectations	5/1



#### **Emergency Services Group – Common Accomplishments**

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources and family planning for emergency responders (CISM and peer support)
- LE agency tiered mutual aid response provided to PSAPs via E911 Coordinator (FD/EMS Teams Cards already in place)
- Shared emergency services dashboard to all stakeholders



#### **Emergency Services Group – Common Objectives**

Objectives	Due Date
Plans for secondary locations for first responder alternative housing	Ongoing



## **Emergency Services Dashboard**

ionnal Staffing : Staffing Unaff	ected / Normal Operations	and Service Levels	/ Good or Sufficient PPE with	h backstock				V	V
taffing Levels Affected : Overt									
itically Low Staffing Levels / 4			dequate PPE Supply for Im						
Agency	Discipline	Personnel	Delly Operations / Service Delivery	PPE Supply	Notes / Comments				
oona Fire	Fire / EM8								
keny Fire	Fire / EM8								
undurant Fire	Fire / EM8								
risie Fire	Fire / EM8								
ve Fire	Fire / EM8								
laware TWP Fire	Fire / EM8								
s Moines Fire M Airport Fire	Fire / EM8				Normal Staffing : St	affing Unaffected / Normal Operations and	Service Levels / Good or Sufficier	t PPE with backstock	
khart Fire	Fire / EM8								
ranger Fire	Fire / EM8					cted : Overtime Mandated / Reduced Serv			
luxley Fire	Fire / EM8				Critically Low Staffin	ng Levels / Severly Limited or Affected Ser	vice Levels / Inadequate PPE Sup	ply for Immediate Needs	
dianola Fire	Fire / EM8							Daily Operations /	
hinston-Grimes Fire	Fire / EM8				Age	ncy Disciplir	ne Personnel	Service Delivery	PPE Supp
e Flight	EMB							octride beindly	TTE Gap
swell Fire	Fire / EM8	100 C			Altoons PD	Law Enforcement			
rcy-One Air	EM8				Ankeny PD	Law Enforcement			
ercy-One Ground	EMB				Carlisle PD	Law Enforcement			
dwest Ambulance	EM8 EM8								
tchelvlie Fire	Fire / EM8				Clive PD	Law Enforcement			
othern Warren Fire	Fire / EM8				Des Moines Emerg	Communications PSAP			
orwalk Fire	Fire / EM8				Des Moines PD	Law Enforcement			
easant HII Fire	Fire / EM8								
olk City Fire	Fire / EM8				Johnston PD	Law Enforcement			
unnelis Fire	Fire / EM8				Mitchellville PD	Law Enforcement			
sylor TVIP Fire	Fire / EM8	100 C			Norwalk PD	Law Enforcement			
bandale Fire	Fire / EM8								
bukee Fire	Fire / EM8				Pleasant Hill PD	Law Enforcement			
est Des Moines EM8 Est Des Moines Fire	EM8 Fire				Polk City PD	Law Enforcement			
ndsor Heights Fire	Fire / EM8				Polk Co Sheriff's Of	fice Law Enforcement			
nusur Heights File	FIC/ ENO								
					Polk County Comm	unications PSAP			
					Urbandale PD	Law Enforcement			
					Waukee PD	Law Enforcement			
					West Des Moines F	D Law Enforcement			
					WESTCOM	PSAP			
					Windsor Heights PD	D Law Enforcement			



### **EMS Branch – CIEMSD**

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Confirmed process for exposure reporting for EMS providers/HC workers
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Approval of medical directors to implement assess and refer protocol
- Airway Management Diversion Protocol implemented
- Assess and refer protocol approved and disseminated
- Protocol 36 is completed and ready for activation if needed

#### **EMS Branch – CIEMSD**

Objectives	Due Date
Alternative transport destinations - waiting on health systems	Paused
Revisit the notification algorithm to notify providers of a positive test, to include LTC facilities	Paused



## **Operations Section Chief – A.J. Mumm, Polk Co EMA**

- Established a sustainable battle rhythm routine among Groups and Branches
- Maintain effective communication between Operations and Logistics
- Gathering and sharing of situational awareness among operational partners
- Enabled virtual coordination capabilities
- Partnered with Logistics on order/request awareness video



#### **Operations Section Chief – A.J. Mumm, Polk Co EMA**

Objectives	Due Date
Maintain effective coordination with State Emergency Operations Center (SEOC)	Ongoing
Share information with the public through support of the weekly stakeholder's briefing	Ongoing
Develop position job aid to document processes for continuity	4/1
Identify successor	4/8
Fully embed logistics position within the MCC	5/15
Prepare incident stabilization and resiliency strategies for recovery	6/1



### Planning Section Chief – DeAnne Sesker, Polk Co EMA

- Developed position job aid for continuity
- Established a process to collect, prepare and produce incident documentation on a daily basis
- Validated that EOC daily planning meetings can be conducted virtually
- Recovery Advisory Group established and have a framework developed to begin planning for recovery



### **Planning Section Chief – DeAnne Sesker, Polk Co EMA**

Objectives	Due Date	
Gather Group accomplishments and objectives for next day	Ongoing	
Prepare for the next day's daily briefing	Ongoing	
Meet with Section Chiefs and Group Supervisors to begin collecting AAR content	Ongoing	
Prepare for Tuesday's Stakeholder Briefing	Every Monday	
Conduct Weekly Stakeholder Briefing	Every Tuesday	
Prepare and publish the weekly IAP	Every Tuesday	
Identify successor	4/8	



#### Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

#### **Recent Accomplishments**

- 250,000 items have been donated to date
- 200,000 items have been supplied to date
- Large donations continued to be offered
- Shared PPE with 7 surrounding counties
- Guidance for resource requests (materials and personnel) was distributed via DLAN
- Small "push pack" has been created and is ready to be deployed if needed
- Demobilization plan is developed and ready to be implemented when necessary



# logistics@polkcountyiowa.gov +

#### Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

Objectives	Due Date
10-day plan and re-order process, Alternate sourcing, WebEOC clean-up and entry State asset delivery and distribution	Ongoing
Work with Ops and Congregate Group on LTC status and communications loop	Ongoing
Volunteer management process documented	4/2
Prepare a plan that will identify and describe how your Section/Group will work virtually	4/8
Draft a demobilization plan for the Isolation Shelter	5/29
Develop a supply chain video for those who do not have access to the PCEMA logistics process	5/22



#### **Resource Management Status**

	Total Requests	Total Requests Filled	Total Requests Partially Filled	Total Items Requested	Total Items Issued
3/31/2020 - 4/15/20	176	95	81	132,933	84,073
4/16/2020 - 4/24/2020	127	106	21	50,282	46,967
4/25/2020 - 5/3/2020	43	29	23	43,694	27,941
5/5/2020 - 5/8/2020	56	46	10	37,828	28,381
5/11/2020 - 5/15/2020	103	85	18	47,695	35,467
18-May	12	7	5	13,604	11,950
19-May	9	4	5	5,319	2,455
20-May	3	2	1	1,260	730
21-May	4	2	2	3,614	2,884
22-May	39	35	4	13,092	11,022
23-May					
24-May					
Totals	572	411	170	349,321	251,870



## **Logistics Section – Dutch Geisinger, Safeguard Iowa**

- Maintaining Q&A on safeguardiowa.org
- Monitoring federal trends through FEMA CIKR and CISA calls
- Working with OSHA and DOL to answer questions for private sector
- Working with Hawkeye hotels on alternative housing for medical, NG, and responders
- Acquired a list of companies that are manufacturing PPE
- Organizations will share messaging about not hoarding food/supplies
- Receiving additional PPE donations from private sector



### **Logistics Section – Dutch Geisinger, Safeguard Iowa**

Objectives	Due Date
Address concerns from private sector	Ongoing
Continue adding to scam and FAQ page	Ongoing
Discussion with IEDA on recovery and messaging to businesses	Ongoing
Continue to support private sector and government requests for resources	Ongoing
Identify specific donors for needed items	Ongoing



# Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

### **Recent Accomplishments**

VERGEN

- COVID-19 Crisis Response Supplemental Funding contract approved by BOS 4/7/2020
- Reviewed funding parameters and work with staff to identify needs and appropriate expenditures
- Developed a plan with Auditor's Office to assure eligible expenditures are being captured and coded to supplemental health grant
- Polk County government has completed a Request for Public Assistance (RPA) to FEMA coverall all county departments
- All \$160K of IDPH supplemental funds are obligated
- Completed the non-congregate shelter application process with the
- Support of the Housing Group Supervisor

### Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

Objectives	Due Date
Gathering costs from each partner on projected costs per activity and initial IDPH approval	Ongoing
Coordinate between Housing Group F/A and BOS re: reimbursement and stimulus impacts	Ongoing



**Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management** 

### **Recent Accomplishments**

- Polk County Advisory Group established
- Initial framework of focus areas identified
- Consultant identified to support the recovery planning coordination



#### **Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management**

Objectives	Due Date
Complete the contract for recovery facilitator (Pat Boddy)	5/8
Schedule and conduct initial interviews with Advisory Group and Chairs	5/13
Summarize interviews and identify gaps, solutions, dependencies and opportunities	5/15



### Public Information Officer – Nola Aigner Davis, Polk Co Health

#### **Recent Accomplishments**

- Working with JIC to answer media requests
- Social media graphics/website updates
- Ongoing conversations with refugee/immigrant organizations to provide COVID-19 resources
- Interpretation call line established
- Coordinated interpreters to be onsite with the PCHD CD Team



### **Public Information Officer – Nola Aigner Davis, Polk Co Health**

VV
Due Date
Ongoing
Ongoing
Ongoing
Ongoing
TBD
Ongoing
Ongoing



### **Policy Group – Supervisor Matt McCoy, Polk Co BOS**

- 1. Reviewing stimulus package and will be pushing out messaging
- 2. CISS numbers are high; will look for ways to support
- 3. Recovery guidance for re-opening or alternative options until re-opening for various businesses/attractions
- 4. Information on/help with financial crisis management for families; developing PSAs
- 5. Election planning
- 6. Immigrant/refugee messaging
- 7. Small business grants being developed; non-profit support
- 8. Strengthen messages to business community and refugee employees
- 9. Recovery start-up process to begin
- 10. Coordinated with WHO-TV to implement "13 Days of Caring" for the Disaster Recovery Fund



# Weekly EOC Status

- •Monday, Tuesday and Friday
  - Planning meetings
- •Wednesday Thursday
  - No Planning meetings



### **Current Focus Areas - PSC**

- COVID-19 testing
- Surge capacity
- Continuity Planning
- Ethics/Crisis Standards of Care
- Food pantry (monitoring)
- Congregate facilities



### **Ongoing Initiatives - PSC**

- Resource management
- Rumor control
- Law Enforcement
- Critical infrastructure
- Mass fatality planning
- Alternative housing



### **Emerging Priorities - PSC**

- Blood donation/supply
- Second Wave planning
- Demobilization
- Recovery



# Safety Officer – Polk County Risk Management

# Safety Top 5

- 1. Wash your hands / use sanitizer frequently
- 2. Take your temp  $-\leq 100.4$
- 3. Sleep
- 4. Monitor stress
- 5. Drink water / healthy foods

### Hazardous Weather Outlook Today

Afternoon severe weather predicted – winds and possible tornadoes, localized flooding. T-storms late evening. High of 79.

#### Wednesday

Afternoon rain/t-storms, high of 78. Evening rain, low of 65.

#### Thursday

Showers and t-storms. High near 76, low of 56.

#### **Spotter Activation Statement**

• Spotter Activation is possible today

# Weekly Meetings at a Glance

	Monday	Tuesday		Wednesday	Thursday		Friday
800	Daily Briefing	Daily Briefing		Daily Briefing (Z)	Daily Briefing (Z)		Daily Briefing
830 900					, , ,		
930				County EMA / HSEMD (C)			
1000	State CBTS (C)				State CBTS (C)		
1030		Weekly			State CD1	5(0)	
1100	Gov Press Conference	Stakeholders Briefing (Z)	Gov Press Conference	Gov Press Conference	Gov Press Co	nference	Gov Press Conference
1130	Contenence						Conference
1200	Law	Shelters (C)		HCC / IDPH (Z)			Law Enforcement
1230	Enforcement (C)			nforcement (C)			
1300	MCC (Z)	Critical Infrastructure Partners (C)	MCC (Z)	MCC (Z)	Dallas County Briefing (Z)	MCC (Z)	MCC (Z)
1330							
1400		Chief Medical Officers (C)			Chief Medical (C)	Officers	
1430							
1500							
1530				Mass Fatalities (Z)			
1600		EMS (Z)					
1630							
1700							



# **BIG WINS!**

What	Who
2-1-1 for the public, clincial and	Healthcare and Mental
responder audiences	Health Groups
Town Halls/Media coverage	ΡΙΟ
Isolation Shelter	Housing Group
Social media and PCHD website	PIO
Parterning with United Way for	Volunteer Management
volunteer management	Branch
Establishment fo the Medical	Healthcare Group
Coordination Center in the EOC	
Development fo the resource	Healthcare Group
ordering applicationa nd process	Logistics Section
Identifed alternative housing for	Emergency Services Branch
first responders	
Non-traditional hospital surge plan	Healthcare Group
draft	
Developed and deployed the PCHD	Polk County Pubic Health
Testing Strike Team	Group

What	Who
Clarification on exposure criteria	Healthcare Group - CIEMSD
for responders	
Ongoing capture of successes/best	Planning Section Chief
practices	
Mitigation strategies implemented	County Jail and Juvenile
	Detention
Emerging Infectious Disease	CIEMSD
Surveillance tool	
Strong and resilient Communicable	Polk County Public Health
Disease Team nurses	Group
Airway bypass added to	Healthcare Group - CIEMSD
EMResource	
MOAs returned from all MCC	Healthcare Group - MCC
partners	
Logistics Ordering Process	Logistics Section
established and shared	
WHO-TV "13 Days of Caring"	Board of Supervisors
campaign implemented	







# **Closing Comments**

Adjourn

