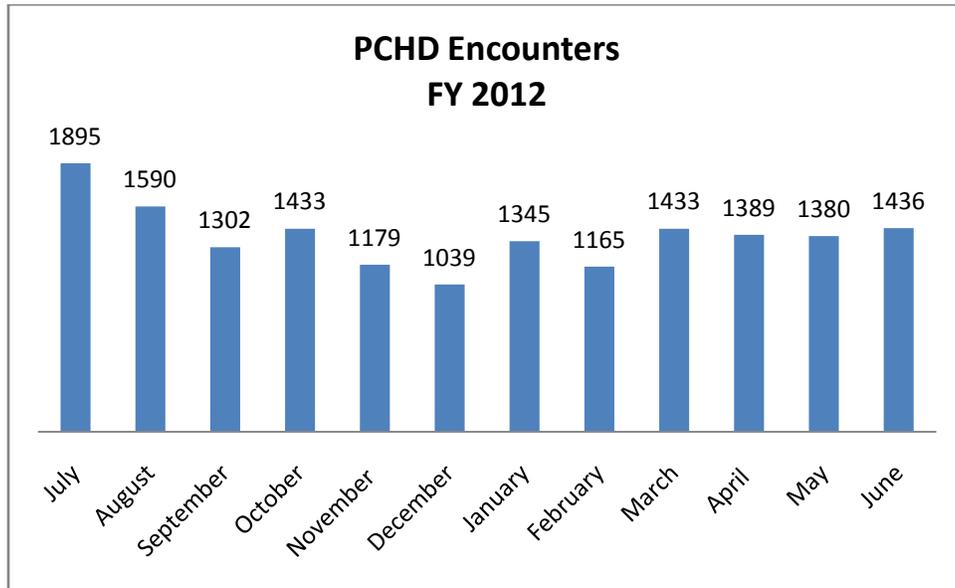


**POLK COUNTY HEALTH DEPARTMENT  
FY 2012-2013**

The following data represents the time period 07/01/2012 to 06/30/2013. The data was collected from Insight.

**PATIENTS/ENCOUNTERS**

- The number of patients was calculate by eliminating any duplicate patient registration number from the list of total encounters registered in Insight during the fiscal year 2012 (FY2012).
- The total number of **patients** served at the Polk County Health Department (PCHD) was **10,317** (including out-of-state patients). The total of patients who were Iowa residents was 10,226.
- The number of **encounters** registered at the various services provided at PCHD (clinic services, STDs, travel immunization, lab analysis, BCC, etc) was **16,587**.
- **Most encounters** were registered during the months of **July** (1,895) and **August** (1,590). Back-to-school and flu season activities may influenced these results.
- Seven days during the second and third week of July reported a minimum of 100 encounters, one of them registered 206 encounters.



## LOCATIONS

- **Most patients** served at PCHD came from cities located in the **Polk County area**. The city of Des Moines was the most reported city by patients.
- The **ZIP code 50310** was the most reported code during FY 2012.
- Three cities from outside Polk County were included in the list of top ten cities: Ames (Story County), Indianola (Warren County) and Waukee (Dallas County).
- **Top ten cities reported by patients:**

DES MOINES	6199
WEST DES MOINES	837
URBANDALE	524
ANKENY	415
CLIVE	237
ALTOONA	179
JOHNSTON	171
INDIANOLA	94
WAUKEE	92
AMES	70

- **Top Ten ZIP codes reported by patients:**

50310	949
50315	880
50314	778
50317	765
50311	557
50316	550
50265	494
50322	461
50320	408
50313	373

## RACE

- Most of patients served described themselves as **Caucasian** (6,078) followed by **African American** (1,660), **Asian** (1,031) and **Latino/Hispanic** (1,016), among others.
- On January 2013, the category **Latino/Hispanic** was eliminated from the list of race options in the Patient Registration form.
- Approximately **36% of African-American** patients reported to be **uninsured** followed by **33% of Asian** patients and **33% of Caucasian** patients.
- The **ZIP code** most reported by **African-American** patients was **50314**. **Asian** patients reported the ZIP code **50310** and **Caucasian** patients the ZIP code **50315**.

Race	Patients	%
Caucasian	6078	58.9%
African American	1660	16.1
Asian	1031	10.0
Latino/Hispanic	1016	9.8
Unknown	339	3.3
OTHER	131	1.3
Indian/South Pacific	47	0.5
Native American	15	0.1
Grand Total	10317	

## HISPANIC/NON-HISPANIC

- The number of patients served who described themselves as **Hispanic** was **1,496**. The number of **Non-Hispanic** was **8,510**.
- Almost **69%** of Hispanic patients (1,025) reported their **insurance status** as **uninsured**.
- The **ZIP code 50316** was the most reported among Hispanic patients

## GENDER

- The number of **women** patients served at PCHD was 6,184 and the number of **men** patients was 4,111.
- The insurance status **uninsured** was reported by **43% of women** (2,654) and **31% of men** (1,293).
- The **ZIP code 50315** was the most reported among **women**. Most **men** reported the **ZIP code 50310**.

## AGE

- The age range **most reported** among PCHD patients was **37-64** years old.
- Most patients between age groups **0-17** and **18-36** years old reported the **ZIP code 50310**.
- The age groups **37-64** and **65 and older** years old reported the **ZIP code 50315**.
- Approximately **48%** (2,035) of patients in the group **37-64** years old reported to be **uninsured**. Followed by **18-36** years old (1,244), **0-17** years old (596), and **65 and older** (79).
- **Almost half of Hispanic** patients (47%) reported to be in the age group **37-64** years old followed by the age group **18-36** years old (28%).
- **Half of African American** patients reported their age group as **18-36** years old followed by the age group **37-64** years old (30%).
- Most **Asian** patients were in the age groups **0-17** years old (34%) and **18-36** years old (38%)

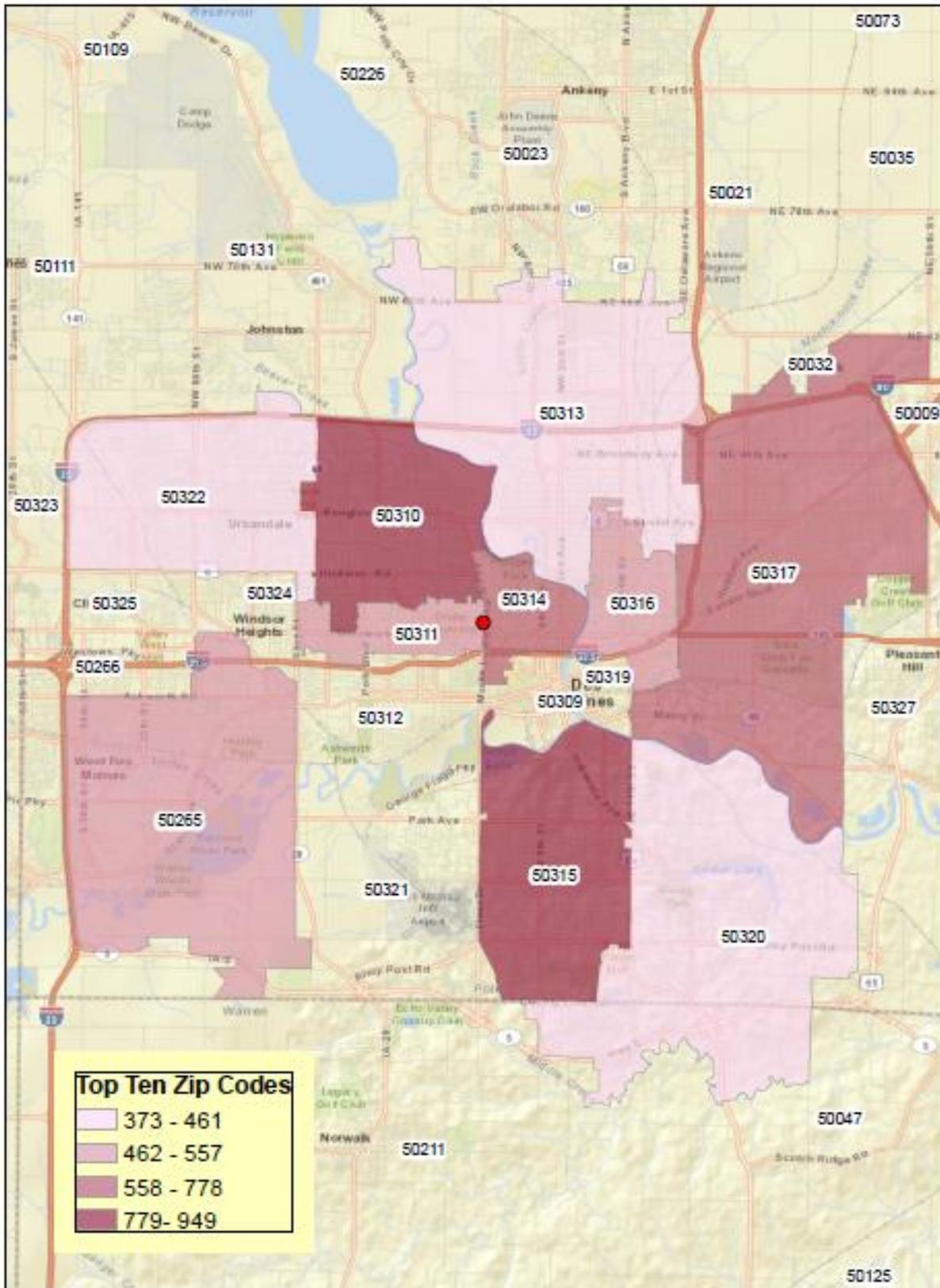
Age Group	Patients
0-17	1545
18-36	3888
37-64	4276
65 and older	516

## INSURANCE

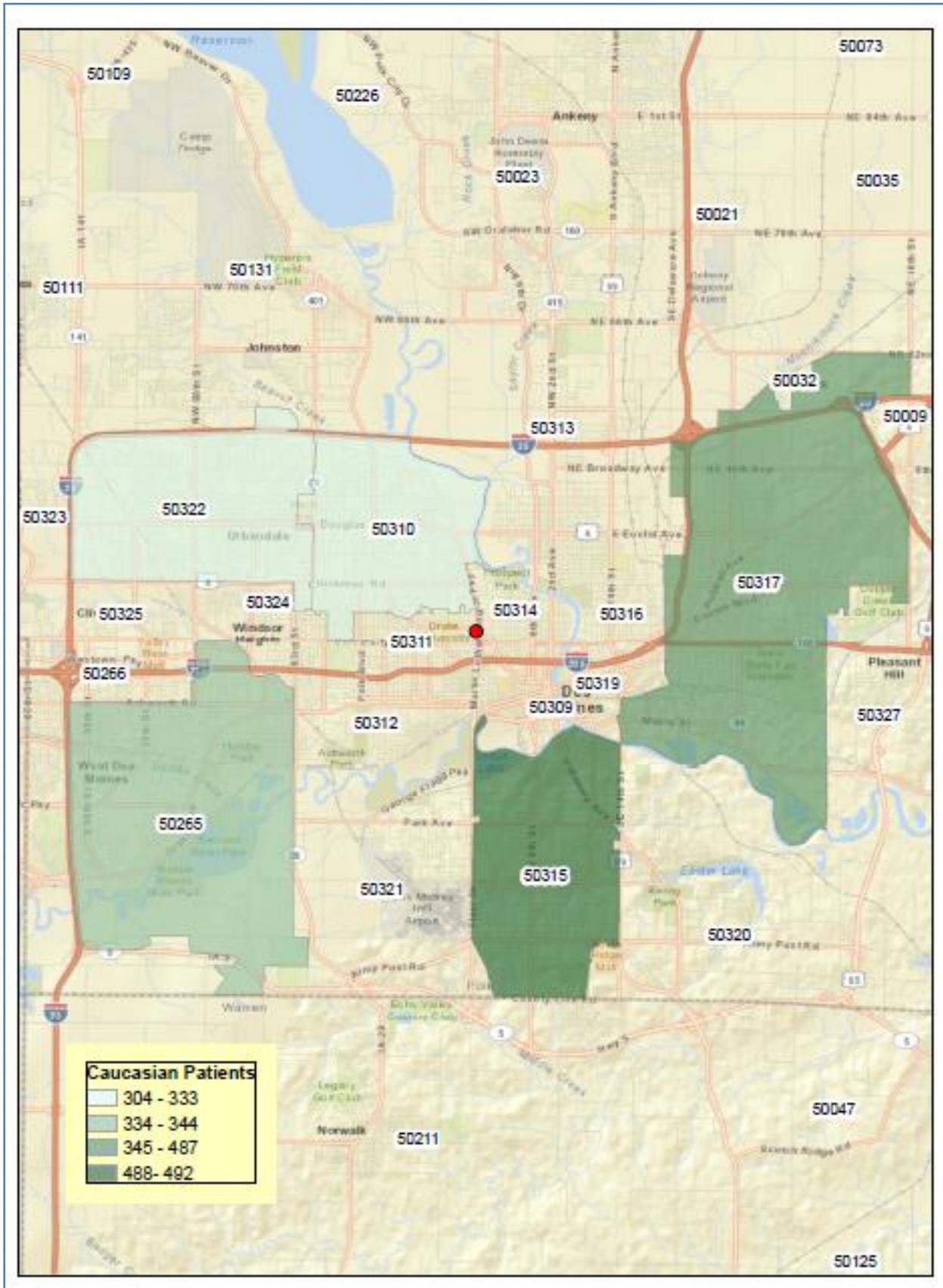
- Most patients served during FY2012 were **uninsured (38.5%)** followed closely by the status **undisclosed (29.6%)**
- The category **undisclosed** includes all patients who did not indicate their insurance status or who paid cash for services instead of using any form of insurance.
- The most reported **ZIP code** among **uninsured** patients was **50315**. Patients under the category **private insurance** reported the ZIP code **50265**.

Insurance Status	Patients	%
Uninsured	3974	38.5
Undisclosed	3051	29.6
Private Health Insurance	2324	22.5
Medicaid	813	7.9
Iowa Cares	78	0.8
Medicare	77	0.7
Grand Total	10317	

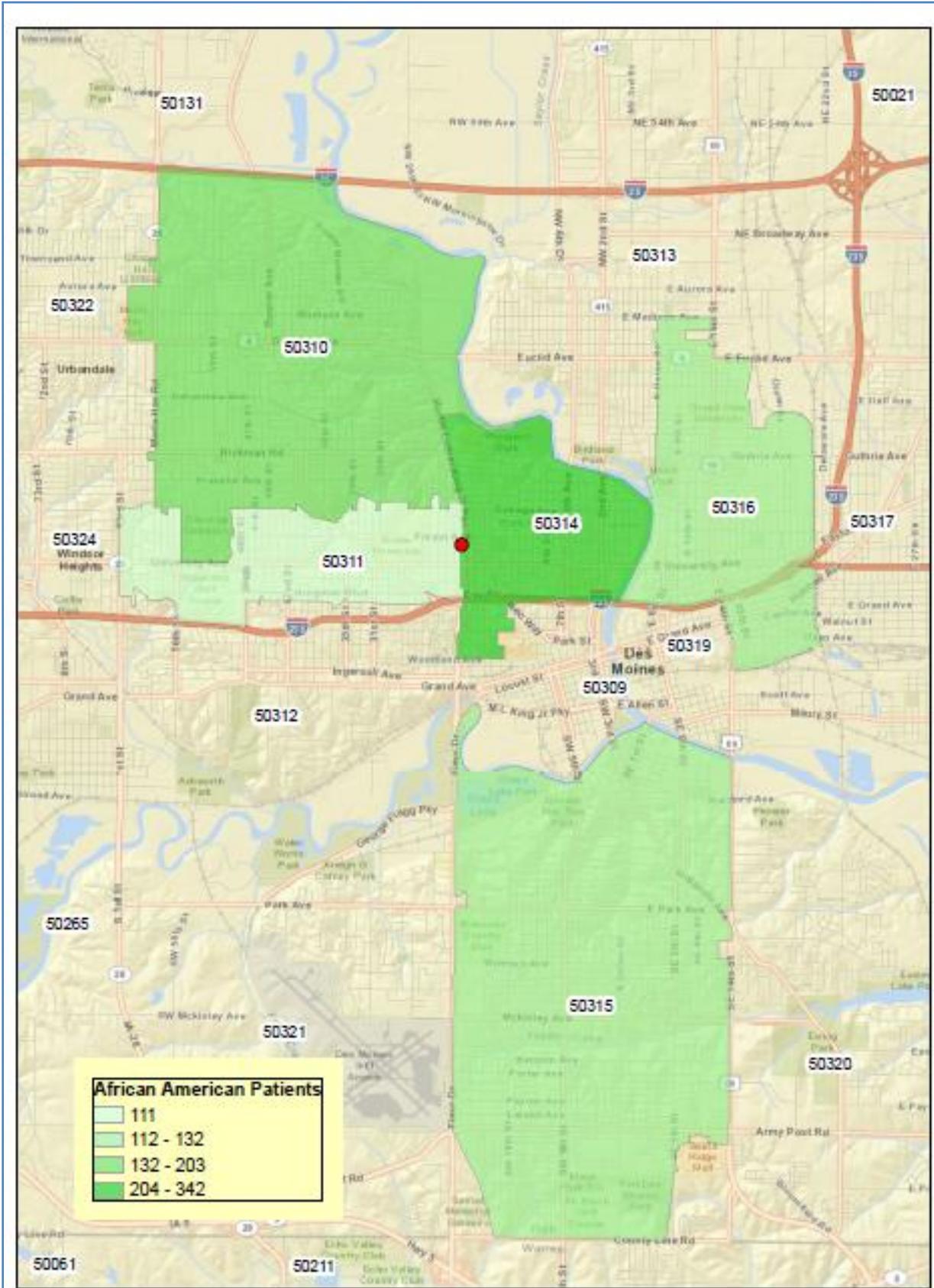
**MAPS- PCHD Location (●)**  
**Top Ten ZIP codes-PCHD Patients**



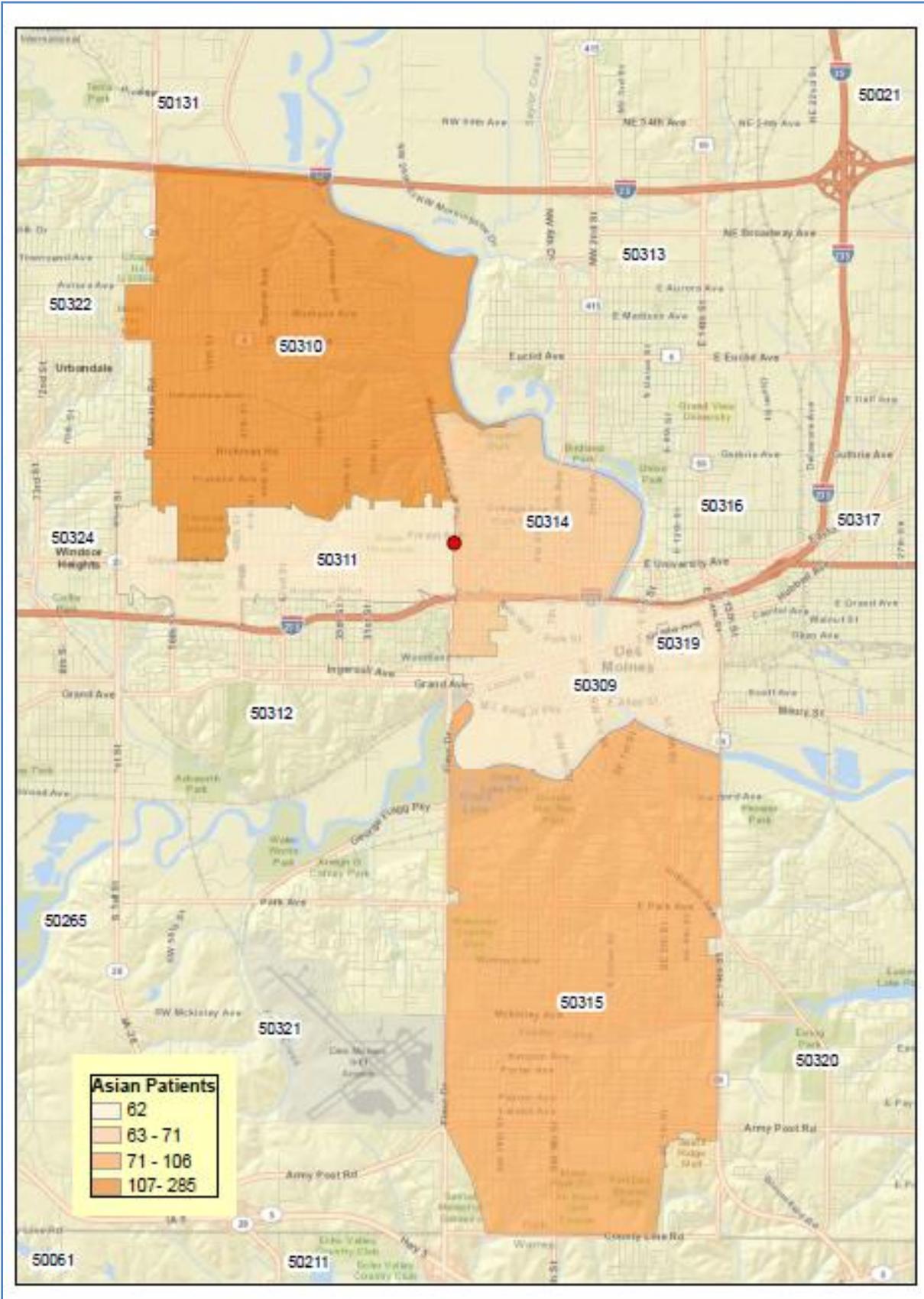
Top Five ZIP codes-Caucasian Patients



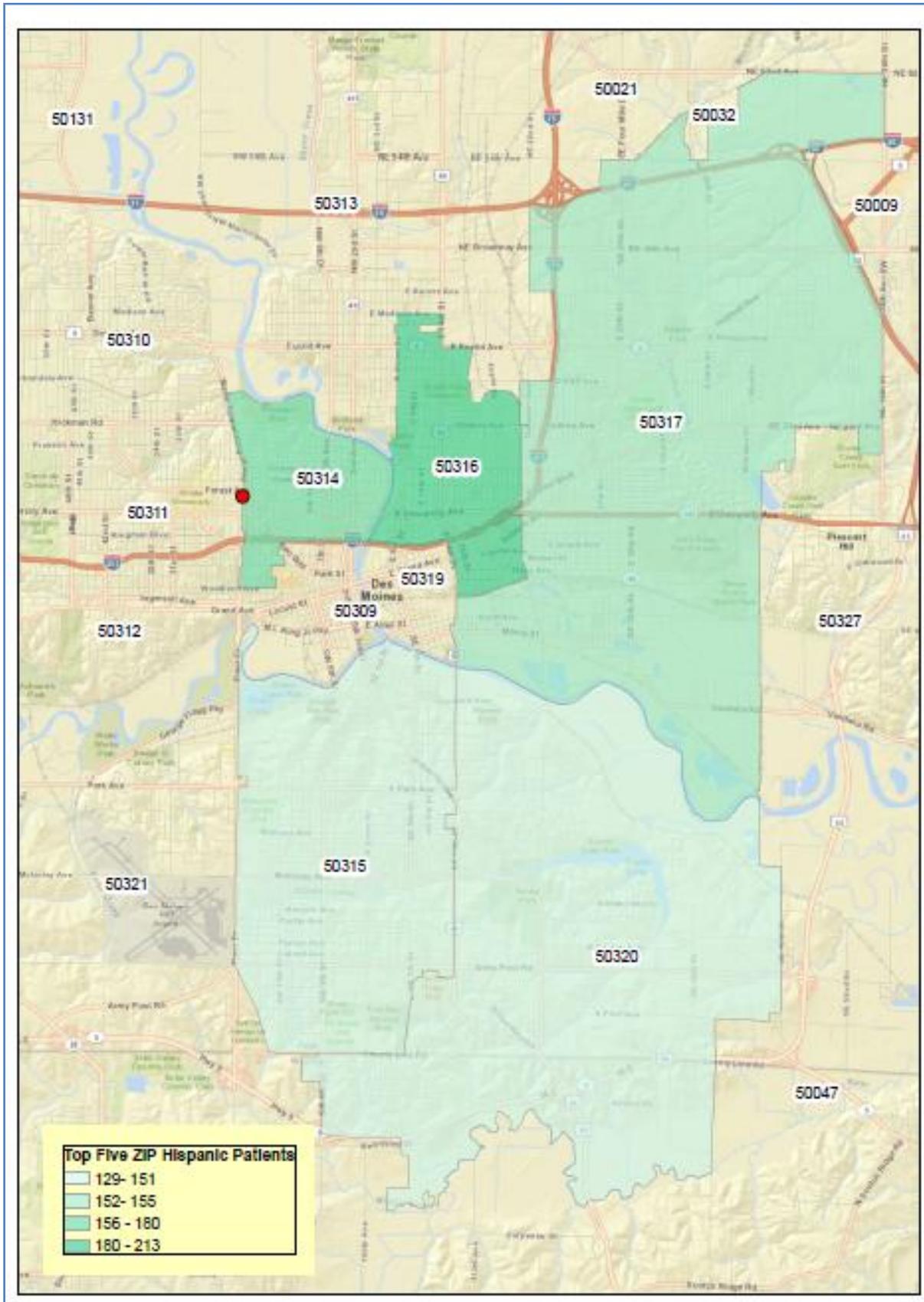
# Top Five ZIP codes-African American Patients



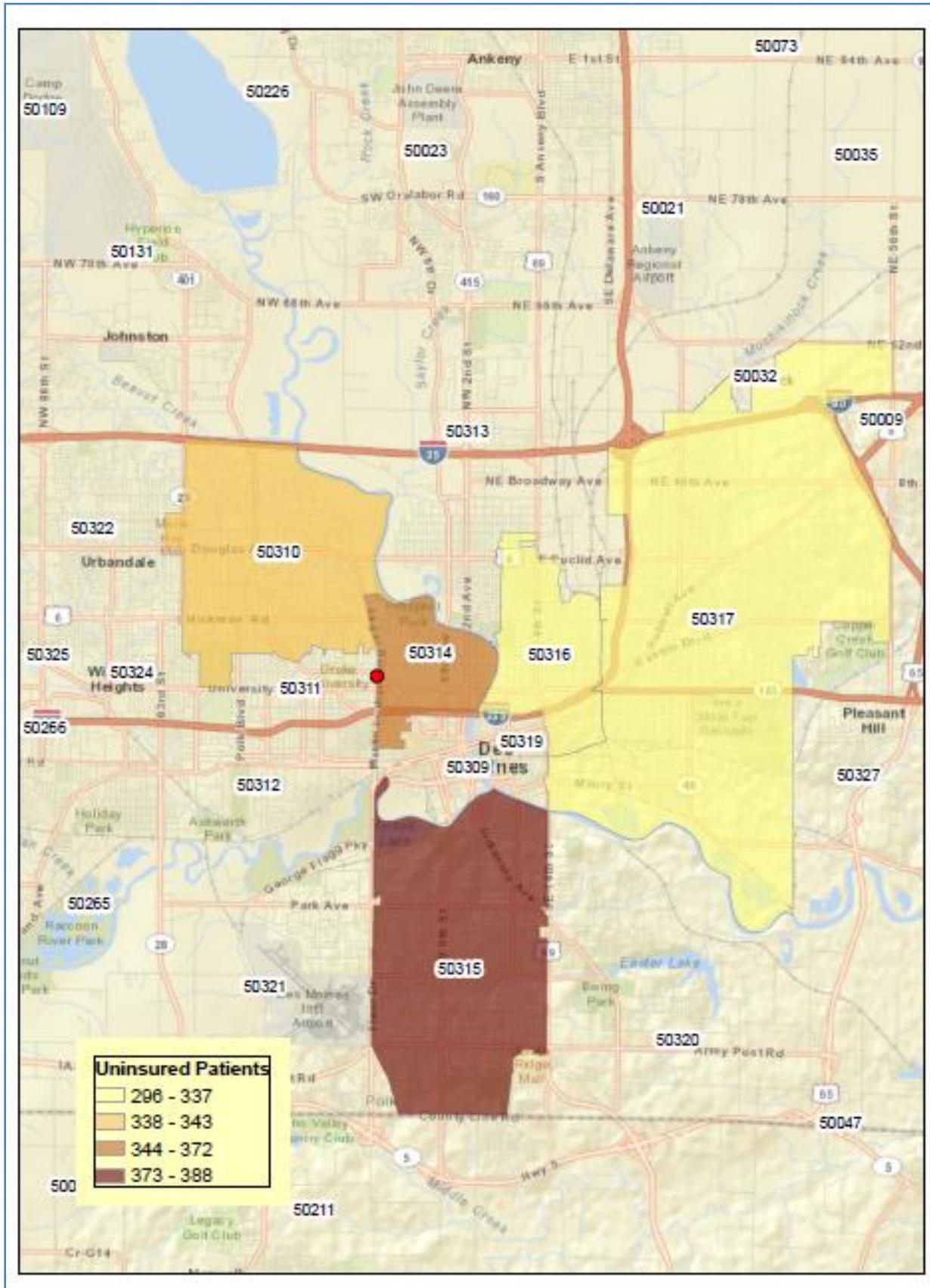
Top Five ZIP codes-Asian Patients



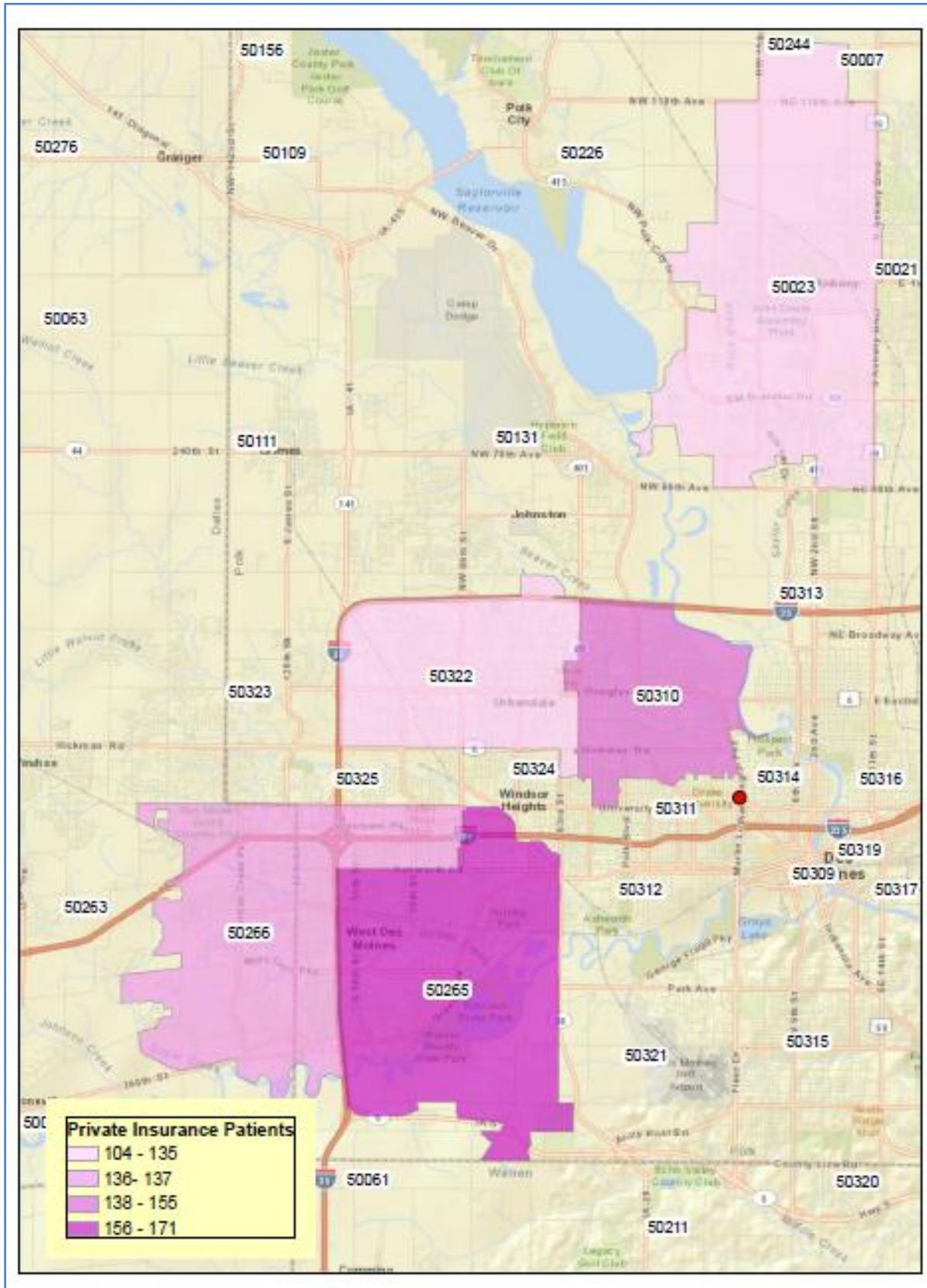
### Top Five ZIP codes-Hispanic Patients



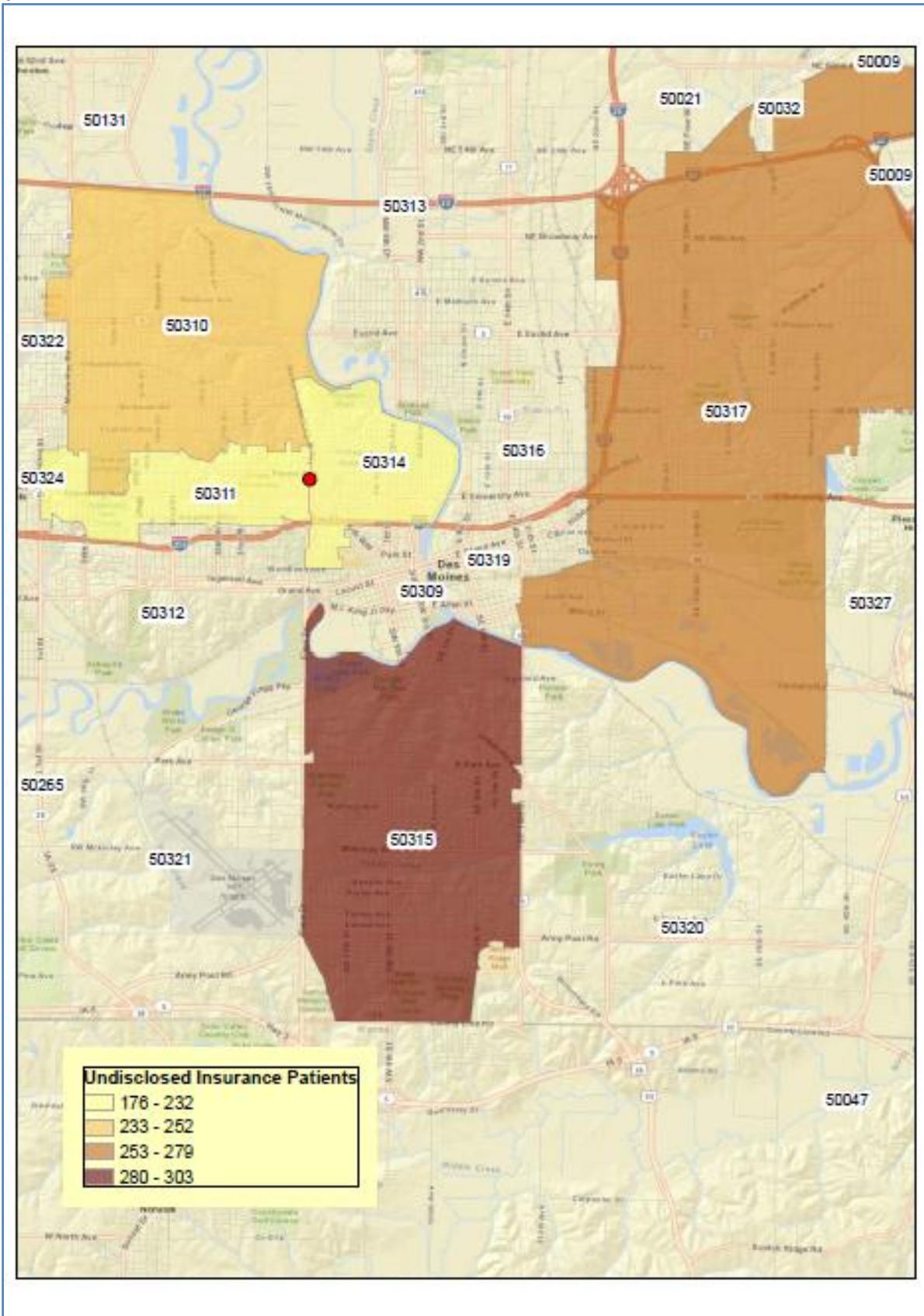
### Top Five ZIP codes-Uninsured Patients



### Top Five ZIP codes-Private Insurance Patients



Top Five ZIP codes-Undisclosed Insurance Patients



Top Five ZIP codes-Medicaid Patients

