

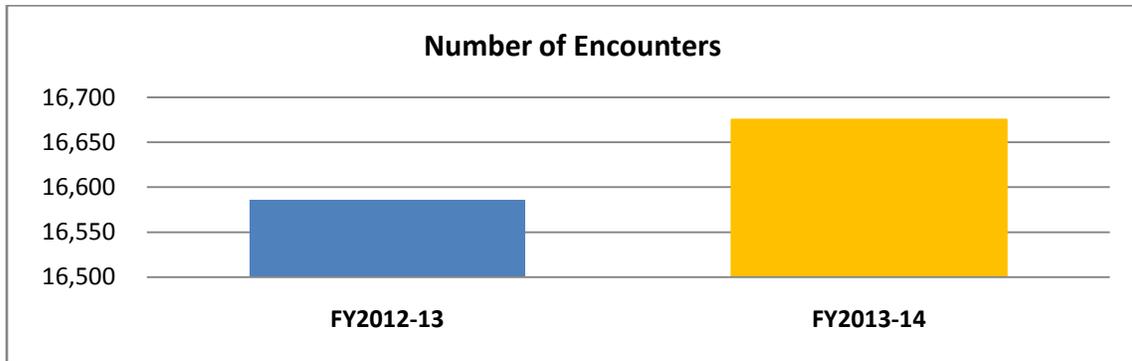
**POLK COUNTY HEALTH DEPARTMENT
FY 2013-2014**

This report includes data collected during the fiscal year 2013-2014 (07/01/2013 to 06/30/2014). The data was collected using the program Insight.

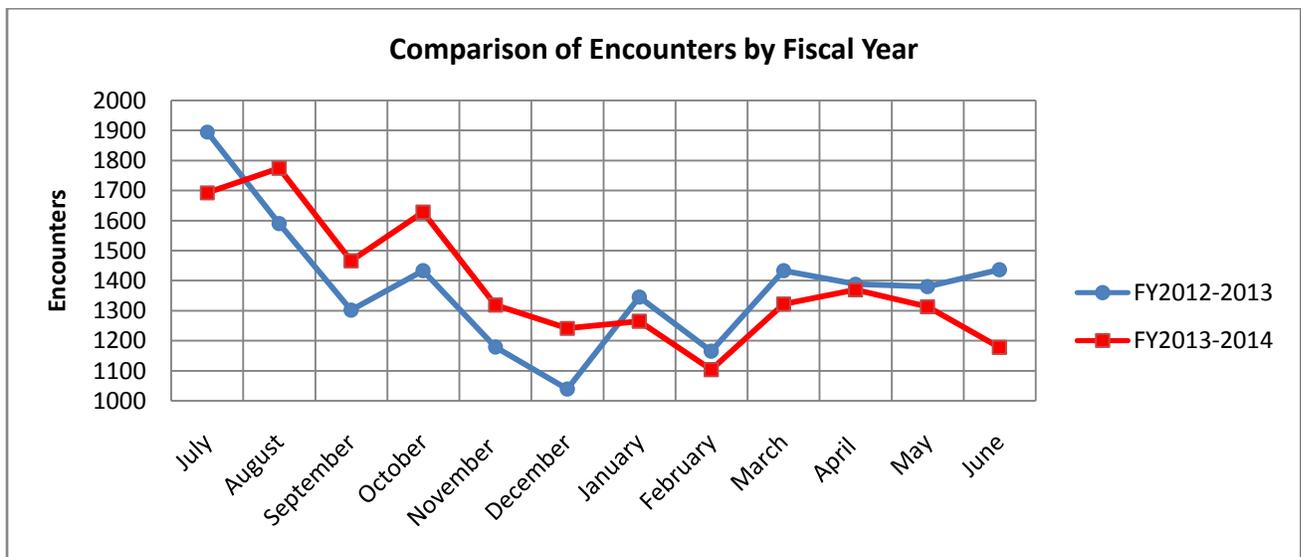
ENCOUNTERS

Number of Encounters

- The number of **encounters** registered at the various services provided at PCHD (clinic services, STDs, travel immunization, lab analysis, BCC services, etc) was **16,675** during the fiscal year 2013-2014.
- This number represents an **increase of 0.5%** in the number of encounters in comparison with the previous fiscal year (n=16,586).



- **Most encounters** occurred during the months of **August** (1,774), **July** (1,693) and **October** (1,628).

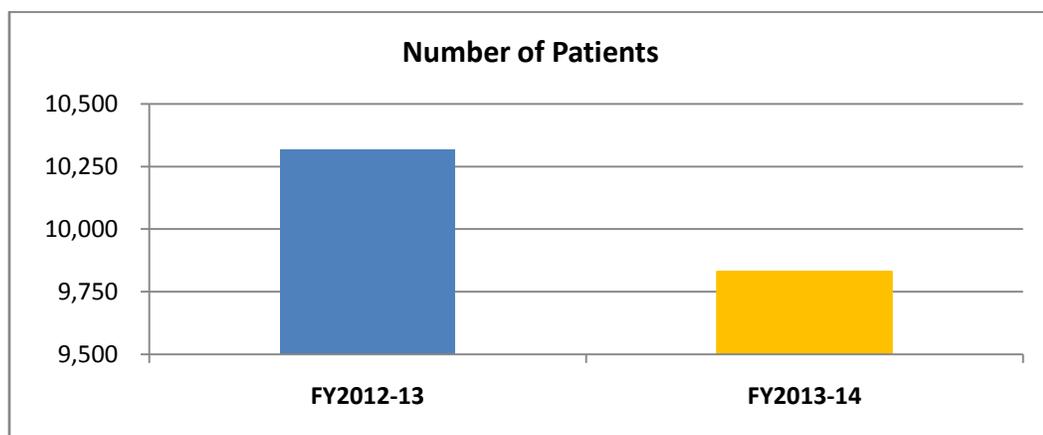


PATIENTS

Number of Patients

The number of patients was calculated by eliminating any duplicate patient registration number from the list of total encounters occurred during the fiscal year.

- The total number of **patients** served at the Polk County Health Department (PCHD) was **9,830** (including out-of-state patients).
- This number represents a **decrease of 4.7%** in the number of patients served by PCHD in comparison with the number of patients during the previous fiscal year (n=10,317).
- An estimated of **1,975** patients who used PCHD services during the fiscal year 2012-2013 used them again during 2013-2014. This number equals to **20%** of FY2013-14 patients.



RESIDENCE

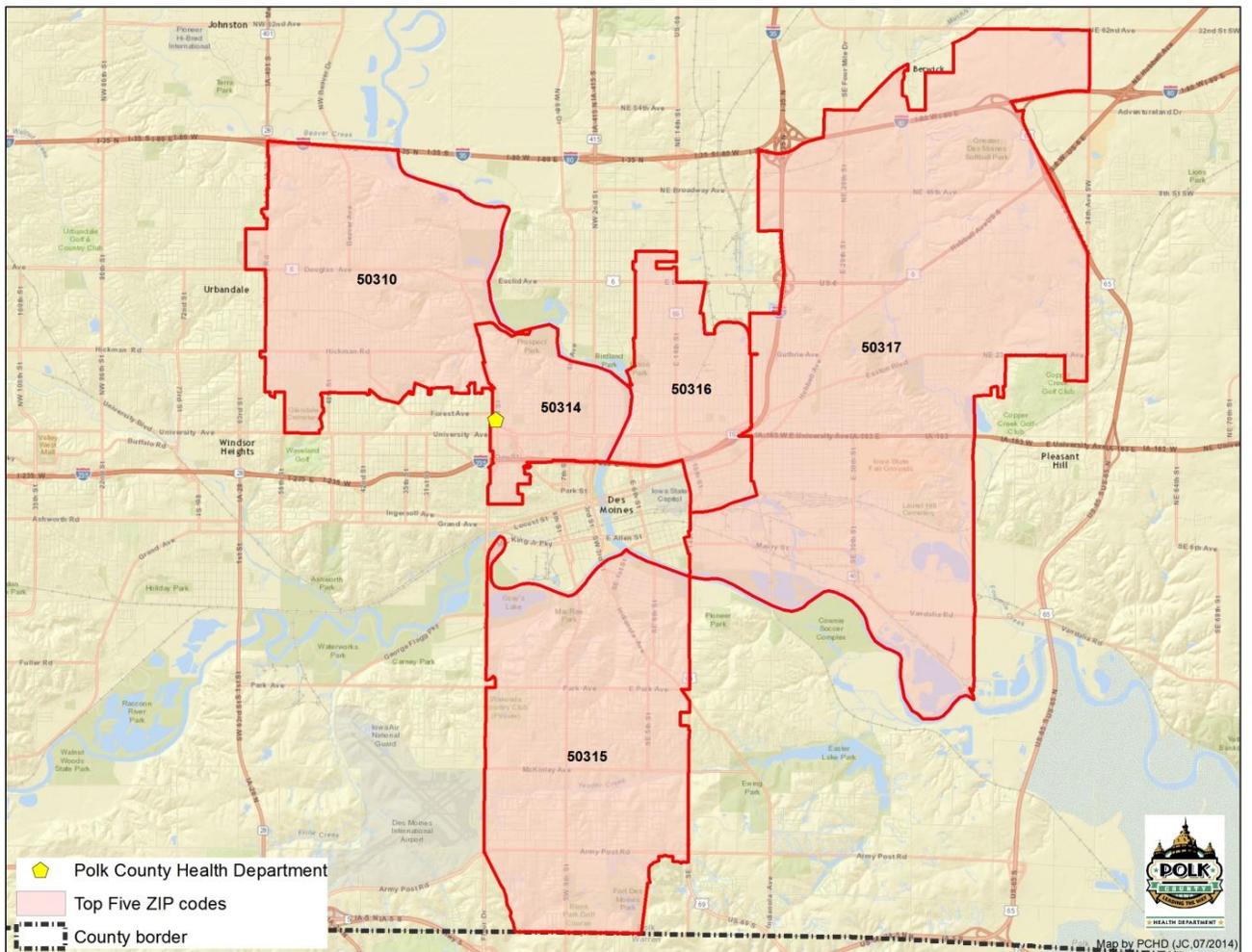
- **Most patients** served at PCHD came from cities located in the **Polk County area**. The city of Des Moines was the most reported city by patients.
- **Top ten cities reported by patients:**

DES MOINES	5,825
WEST DES MOINES	872
URBANDALE	500
ANKENY	431
CLIVE	240
JOHNSTON	240
ALTOONA	137
WAUKEE	97
INDIANOLA	79
GRIMES	75

- The ZIP code 50310 was the most reported code during fiscal year 2013-2014.
- Top Ten ZIP codes reported by patients:

50310	870
50315	812
50317	674
50314	673
50316	533
50311	528
50265	509
50320	449
50322	446
50266	369

- Map of Top Five ZIP codes:

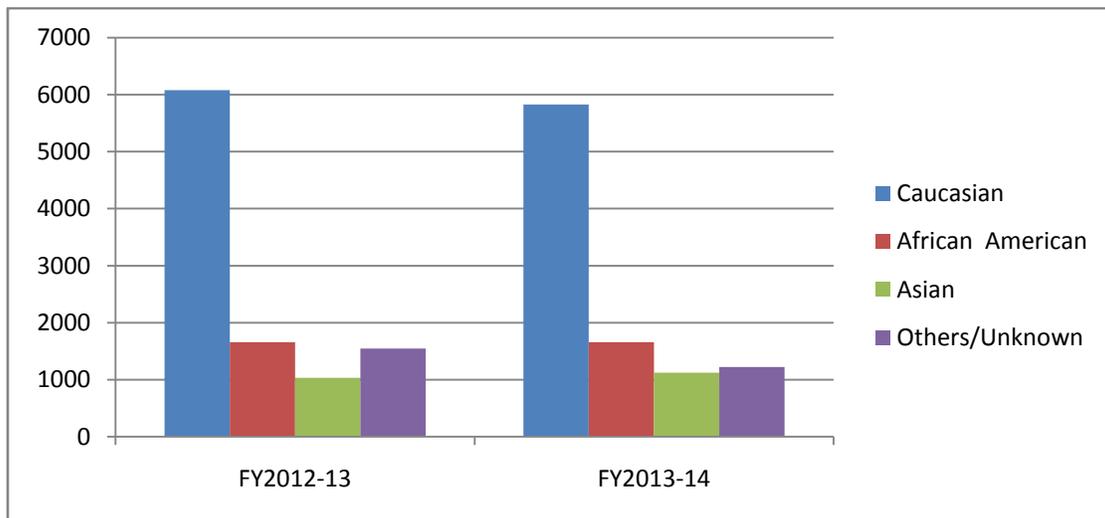


RACE

Population

- Most patients served by PCHD described themselves as **Caucasian** (5,825) followed by **African American** (1,657), and **Asian** (1,124).

Race	Patients	%
Caucasian	5,825	59%
African American	1,657	17%
Asian	1,124	11%
Others/Unknown	1,224	13%
Total	9,830	



Insurance Status

- Approximately **38% of African-American** and **Caucasian** patients reported to be **uninsured** followed by **36% of Asian** patients.

ZIP Code

- During the fiscal year 2013-2014, the **ZIP code** most reported by **African-American** patients was **50314**, **50310** among **Asian** patients, and **50315** among **Caucasian** patients.

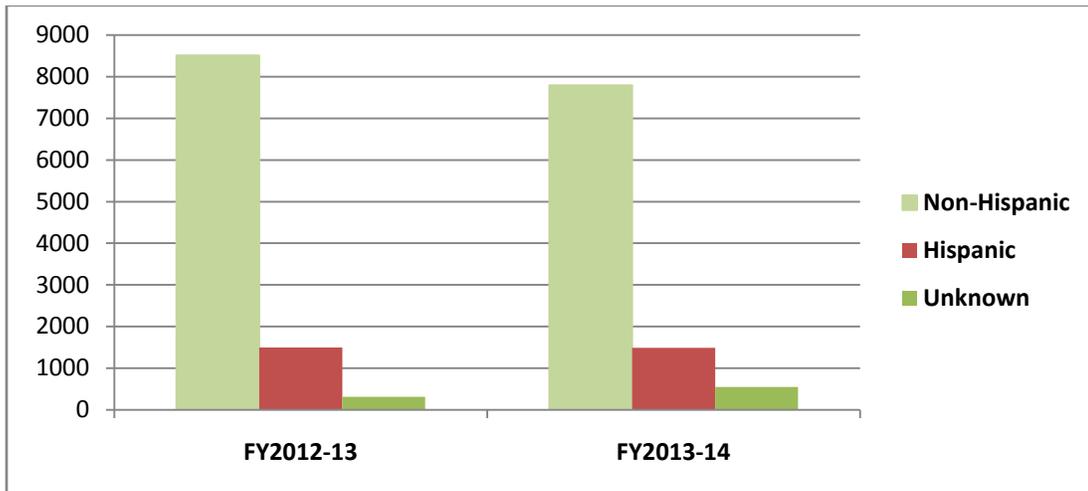
HISPANIC/NON-HISPANIC

Population

- The number of patients served who described themselves as **Hispanic** was **1,487** or **15%** of the total population (9,830).

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Ethnicity	Population	%
Hispanic	1,487	15%
Non-Hispanic	7,790	79%
Unknown	553	6%
Total	9,830	



Insurance Status

- An estimated of **72%** of Hispanic patients (1,070) reported their insurance status as **uninsured**.

ZIP code

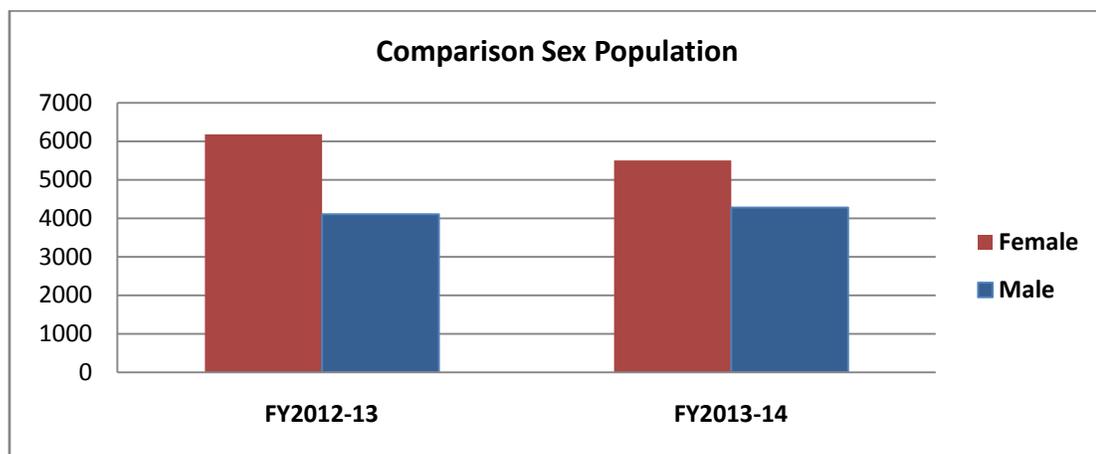
- The **ZIP code 50316** was the most reported among Hispanic patients

SEX

Population

- The number of **women** patients served at PCHD was 5,505 and the number of **men** patients was 4,284.

Sex	Population	%
Female	5,505	56%
Male	4,284	44%
Unknown	19	0%
Blank	22	0%
Total	9,830	



Insurance Status

- The insurance status **uninsured** was reported by **44% of women** (2,449) and **34% of men** (1,456).

ZIP Code

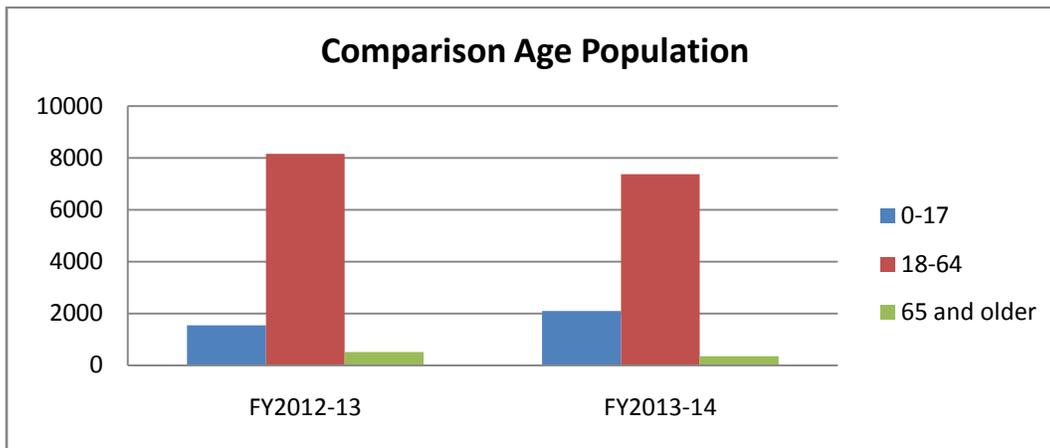
- The **ZIP code 50315** was the most reported among **women**. Most **men** reported the **ZIP code 50310**.

AGE

Population

- The age range **most reported** among PCHD patients was **18-36** years old (3,890).

Age	Population	%
0-17	2,093	21%
18-64	7,377	40%
65 and older	360	4%
Total	9,830	



Insurance Status

- Approximately **49%** (1,715) of patients in the group **37-64** years old reported to be **uninsured**. Followed by **36%** of the group **18-36** years old (1,408), **34%** of the group **0-17** years old (721), and **22%** of the group **65 and older** (78).

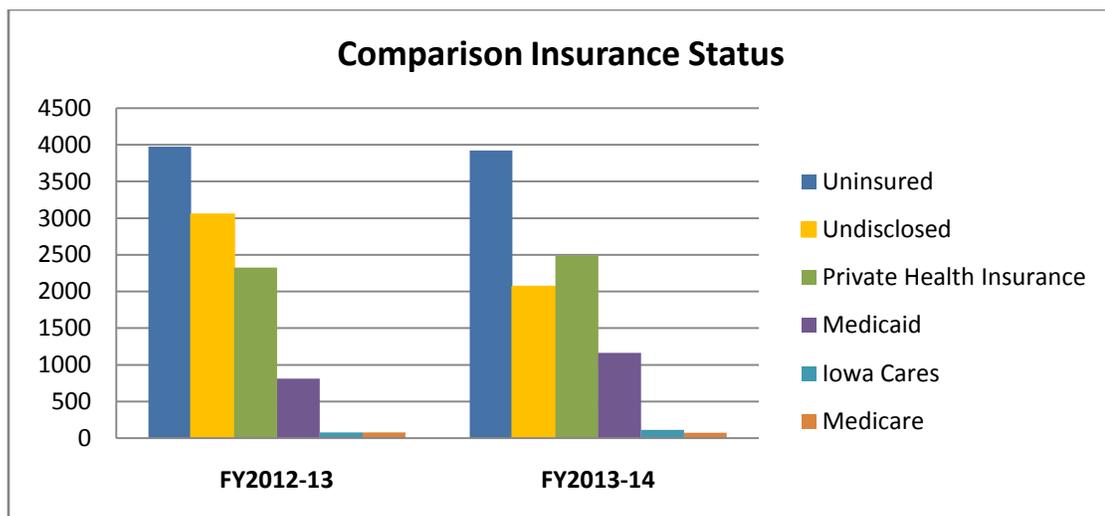
Age	Uninsured Patients
0-17	721
18-36	1,408
37-64	1,715
65 and older	78

INSURANCE STATUS

Population

- The status **Uninsured (40%)** was the most reported category followed by the status **Private Health Insurance (25%)** and **Undisclosed (21%)**.
- The category **undisclosed** includes all patients who did not indicate their insurance status or who paid cash for services instead of using any form of insurance.
- During the fiscal year 2012-2013, the category **Undisclosed** was the second most reported status with a 29.6% of the total population of patients.

Insure Status	Population	%
Uninsured	3922	40%
Private Health Insurance	2493	25%
Undisclosed	2067	21%
Medicaid	1164	12%
Iowa Cares	112	1%
Medicare	72	1%
Total	9830	



ZIP Code

- Similarly to the previous fiscal year, the most reported **ZIP code** among **uninsured** patients was **50315** and among patients under the category **private insurance** the most reported the ZIP code was **50265**.