

## Polk County 2018 Flood Assistance Program Information sheet

Polk County's 2018 Flood Assistance Program has been implemented to assist low to moderate income residents of single-family owner occupied homes to replace or repair water heaters, furnaces and electrical panels from damage caused by floodwater.

Homeowners who fall below 80% of the median income level for Polk County and who have had flood damage will qualify for up to \$6,000 to replace their water heater, furnace and electrical panels. The cost for furnace will be capped at \$2,750, hot water heater at \$1,750 and electrical panel at \$1,500 – in aggregate not to exceed \$6,000.

Reimbursement will be available for homeowners who meet the income guidelines that already have replaced these items – paid invoices will be required.

Owner occupied mobile homes will be eligible for up to \$750 for water heaters, furnaces and electrical panels.

Rental, multi-family and commercial properties are not eligible for this program.

The program will be jointly administered by the Polk County Public Works Department and staff of the affected cities within Polk County.

Applications and additional information are available at <https://www.polkcountyiowa.gov/supervisors/public-information/flood-2018/>

To submit an application or ask questions about the program or help in completing your application please contact your city representative listed below.

The completed application must be submitted to your city representative for review, the city will then submit the completed application to Polk County to determine your eligibility. If you live in unincorporated Polk County, the application will be submitted to Polk County Public Works.

City	Name	Phone	email
City of Altoona	Scott Atzen	515-957-5125	<a href="mailto:satzen@altoona-iowa.com">satzen@altoona-iowa.com</a>
City of Ankeny		515-963-3550	<a href="mailto:ankenyfloodhelp@ankenyiowa.gov">ankenyfloodhelp@ankenyiowa.gov</a>
City of Bondurant			<a href="mailto:info@cityofbondurant.com">info@cityofbondurant.com</a>
City of Clive		515-223-6221	<a href="mailto:cassistant@cityofclive.com">cassistant@cityofclive.com</a>
City of Des Moines		515-283-4787	<a href="mailto:askNCS@dmgov.org">askNCS@dmgov.org</a>
City of Johnston	John Taylor	515-727-7778	<a href="mailto:buildingdepartment@cityofjohnston.com">buildingdepartment@cityofjohnston.com</a>
City of Pleasant Hill	Jennifer Bartles	515-309-9461	<a href="mailto:jbartles@pleasanthilliowa.org">jbartles@pleasanthilliowa.org</a>
City of Polk City			<a href="mailto:support@polkcivia.gov">support@polkcivia.gov</a>
City of Urbandale		515 278-3930	<a href="mailto:floodpermit@urbandale.org">floodpermit@urbandale.org</a>
City of West Des Moines	Christine Gordon	515-273-0770	<a href="mailto:christine.gordon@wdm.iowa.gov">christine.gordon@wdm.iowa.gov</a>
City of Windsor Heights	Sheilah Lizer	515-645-6826	<a href="mailto:slizer@windsorheights.org">slizer@windsorheights.org</a>
Unincorporated Polk County		515-286-3580	<a href="mailto:flood.recovery@polkcountyiowa.gov">flood.recovery@polkcountyiowa.gov</a>

If your community is not listed, please contact 515-286-3580 or [flood.recovery@polkcountyiowa.gov](mailto:flood.recovery@polkcountyiowa.gov)