



Veteran Affairs

Rebecca Buch
Veterans Administrator
Polk County River Place
2309 Euclid Avenue
Des Moines, Iowa 50319-5703
Ph 515.286.3670
Fax 515.286.2106
www.polkcountyiowa.gov

The Polk County Veteran Affairs Commission held a regular monthly meeting at 2:00 p.m. on November 8th, 2012 at 2309 Euclid Ave, Des Moines, Iowa.

MEMBERS PRESENT: Lipovac, Scione

Teleconference: Oliver

Administrator Rebecca Buch Present

Assistant Administrator Nick Lemmo Present

County Attorney Dan Flaherty Present

Moved by Scione, Seconded by Oliver to approve the minutes of October 18th, 2012 meeting as submitted.

VOTE YEA: Scione, Lipovac, Oliver

Moved by Oliver, Seconded by Scione to approve the claims of October 18th, 2012 meeting as submitted.

VOTE YEA: Scione, Lipovac, Oliver

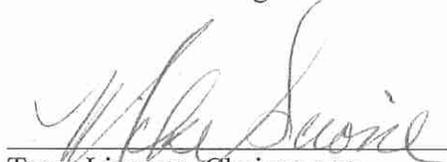
Rebecca Buch gave the administrators report. Rebecca began the meeting by informing the commission of a new voucher system that is in progress. This new system will be replacing what we now call the mainframe. As meetings are taking place we will be addressing our concerns with the effectiveness of this system. The new system should be in place spring 2013. The second phase of the system is for case management. It will allow for federal forms and claim information to be tied in, making it possible for our Veteran Service Officers to file federal claims outside of the office.

Nick and Angel have been helping with the final budget projections for FY 13/14.

With our office being short staffed; December 1st Mike Flaherty will be coming in full time, Nick will be seeing clients and Rebecca will be handling the triage and federal claims.

Commission discussed vacant position.

December's meeting: will be held on December 13th, 2012 at 2:00 p.m.


Terry Lipovac, Chairperson