



Daily Operations Briefing

Wednesday, March 30, 2020

0800 Hours

Welcome & Ground Rules – Planning Section Chief



1. Welcome
2. Introductions
3. Expected Outcomes
4. Ground Rules

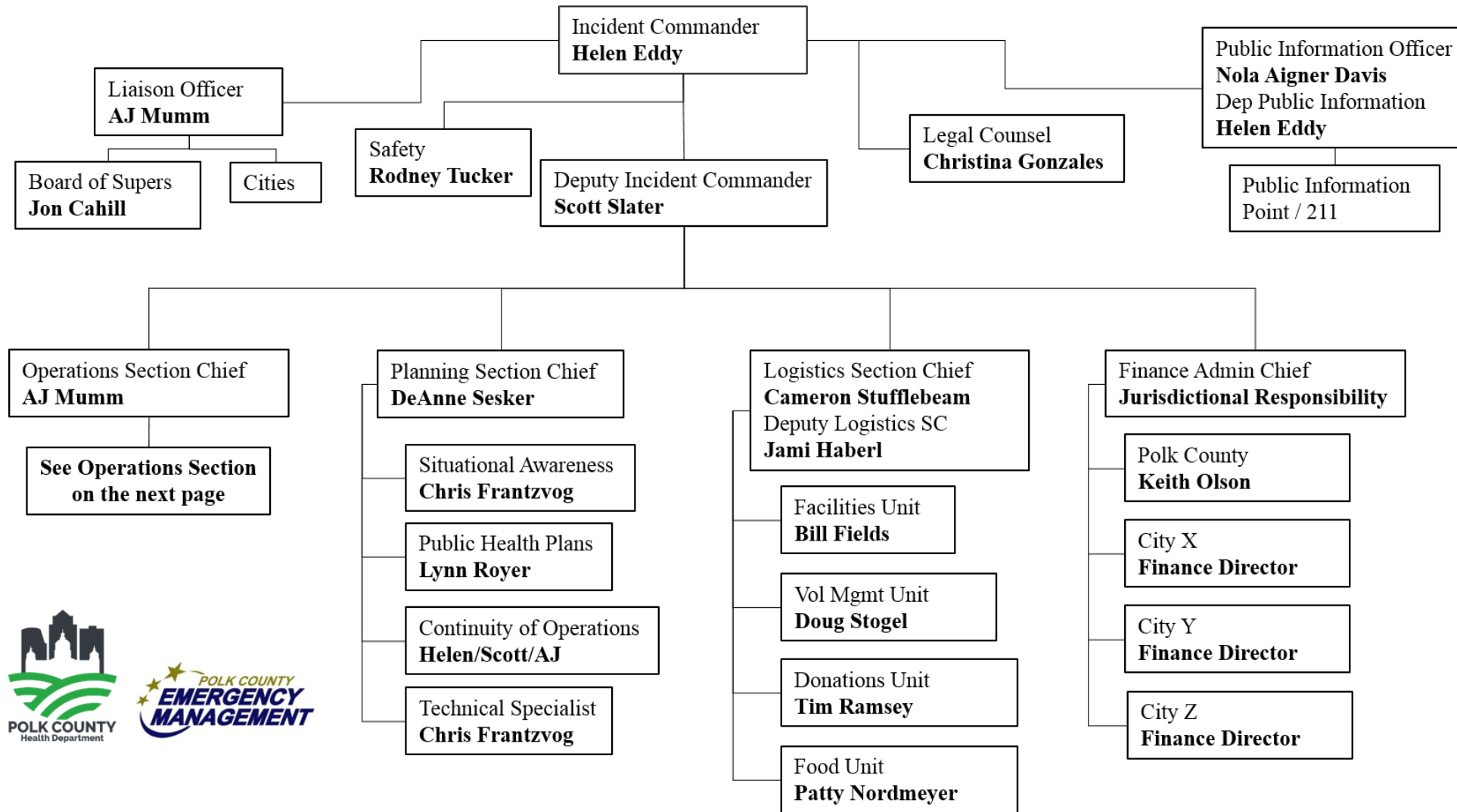


Opening Comments

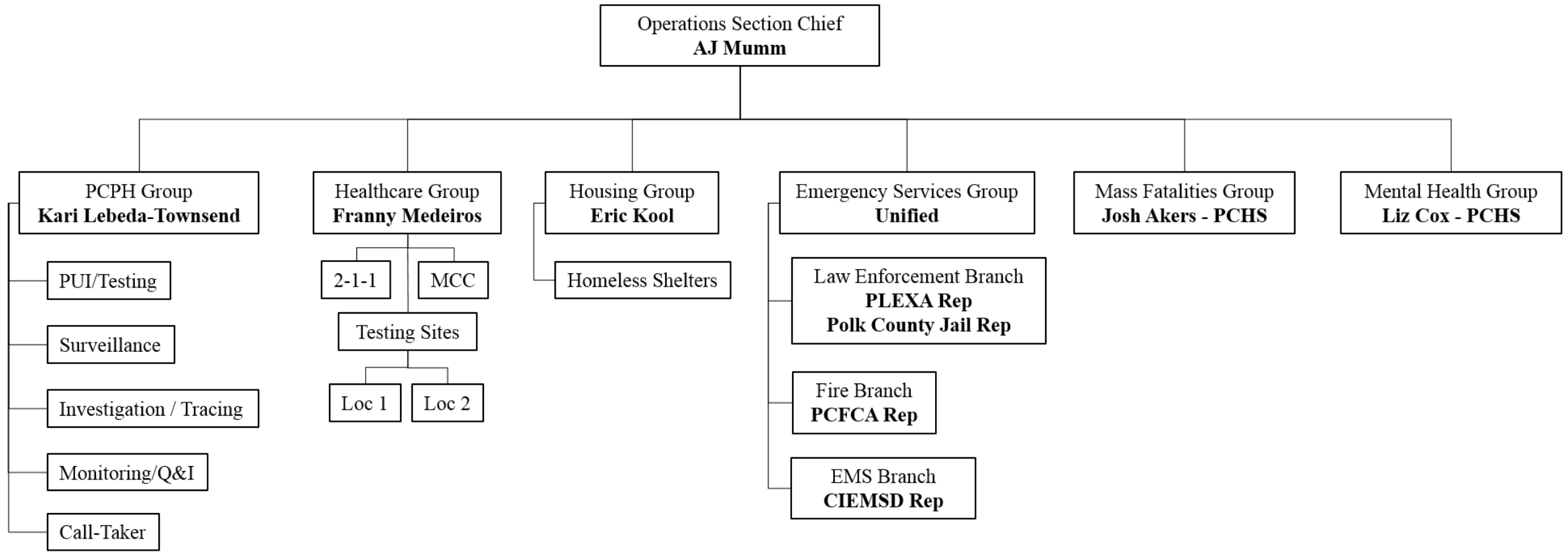
Helen Eddy – Incident Commander

Polk County Public Health Director

CORONAVIRUS COVID-19 ORGANIZATIONAL CHART (03/26/20)



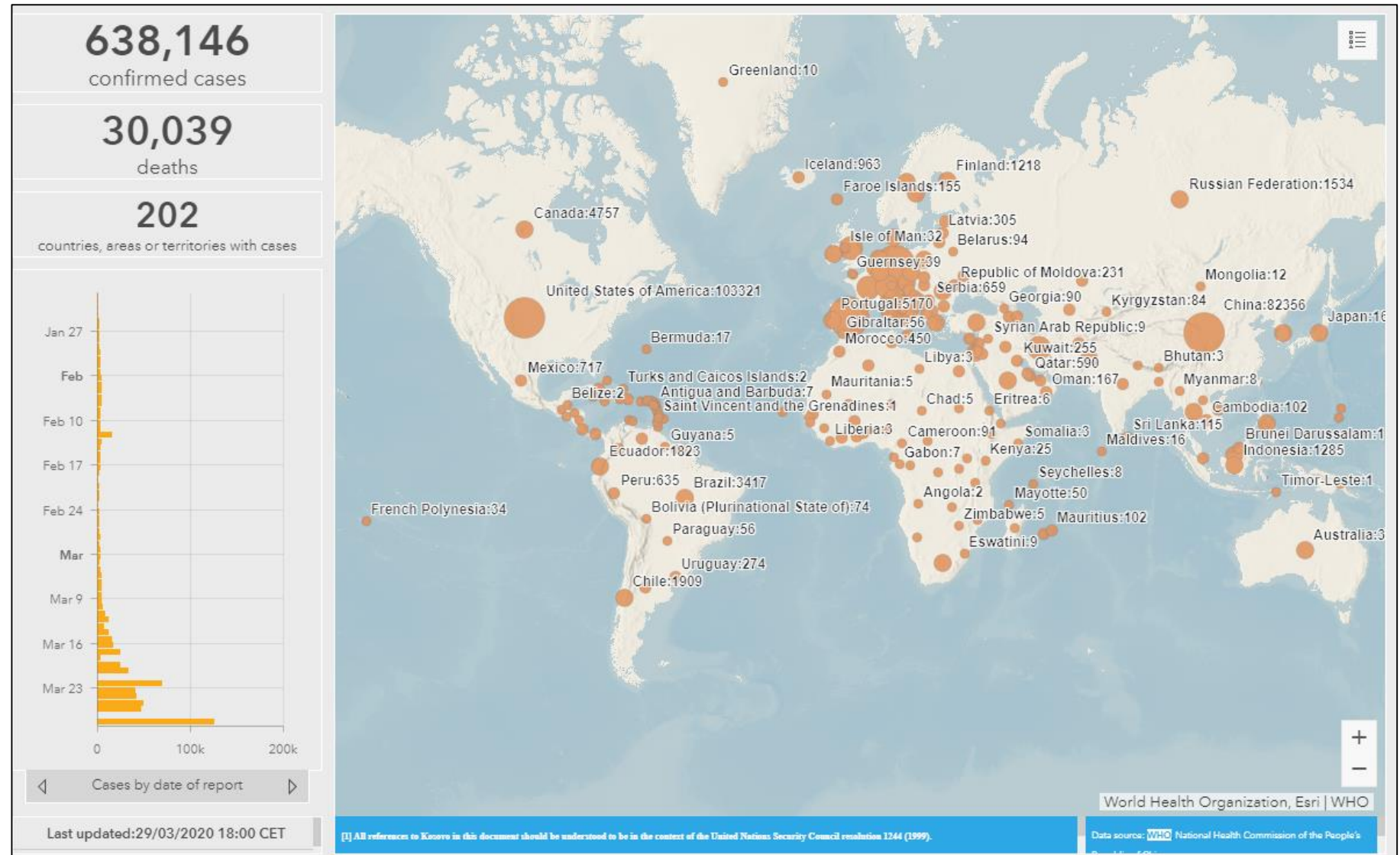
Operations Section



Global Situation Update

World Health Organization

3/30/20
0700 hrs.

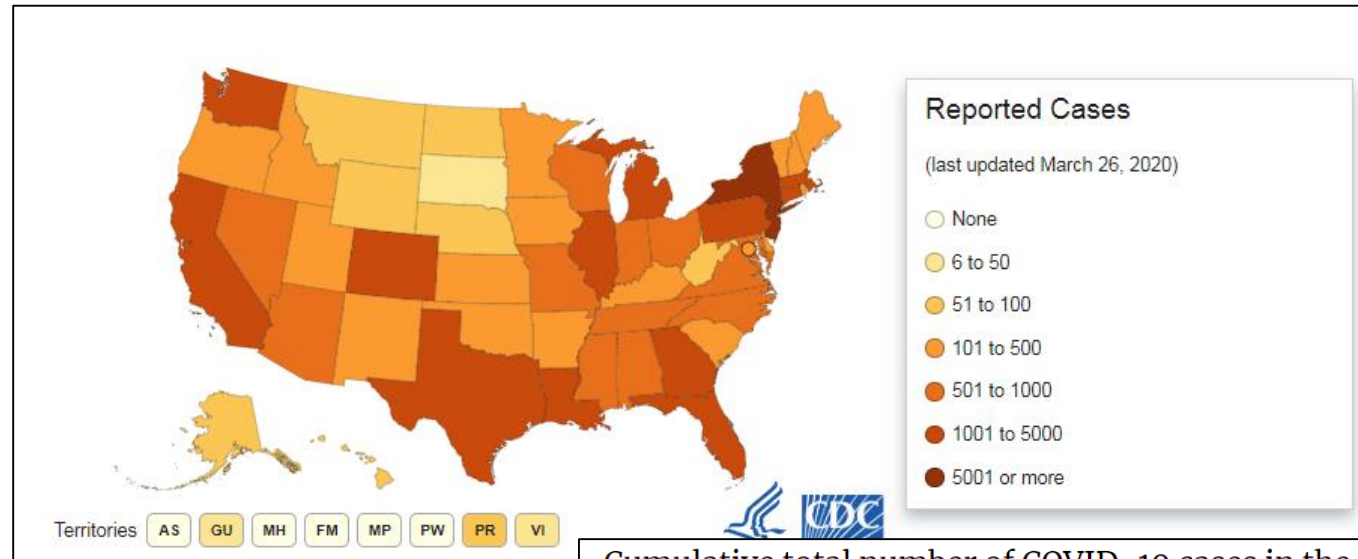


<https://experience.arcgis.com/experience/685d0ace521648f8a5beeeee1b9125cd>

U.S.A. Situation Update

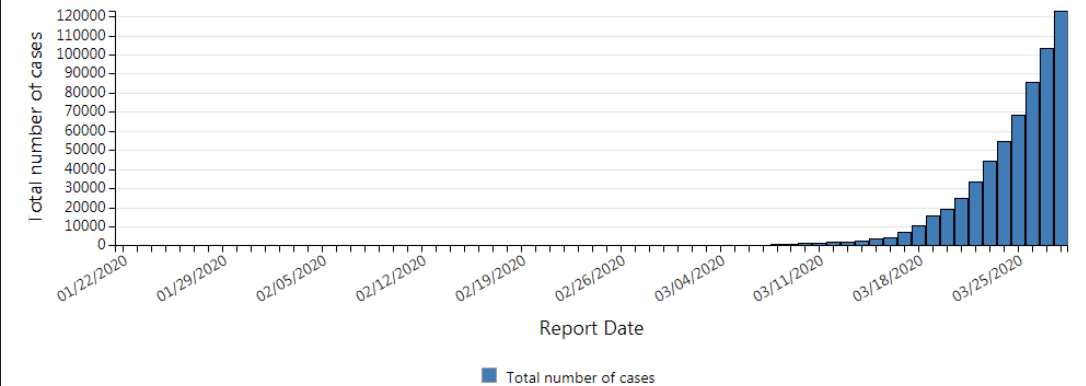
Centers for
Disease Control
and Prevention

3/30/20
0700 hrs.



Current Case Count:
122,653
(+37,297 since Friday am)

Cumulative total number of COVID-19 cases in the United States by report date, January 12, 2020 to March 28, 2020, at 4pm ET (n=122,653)*†



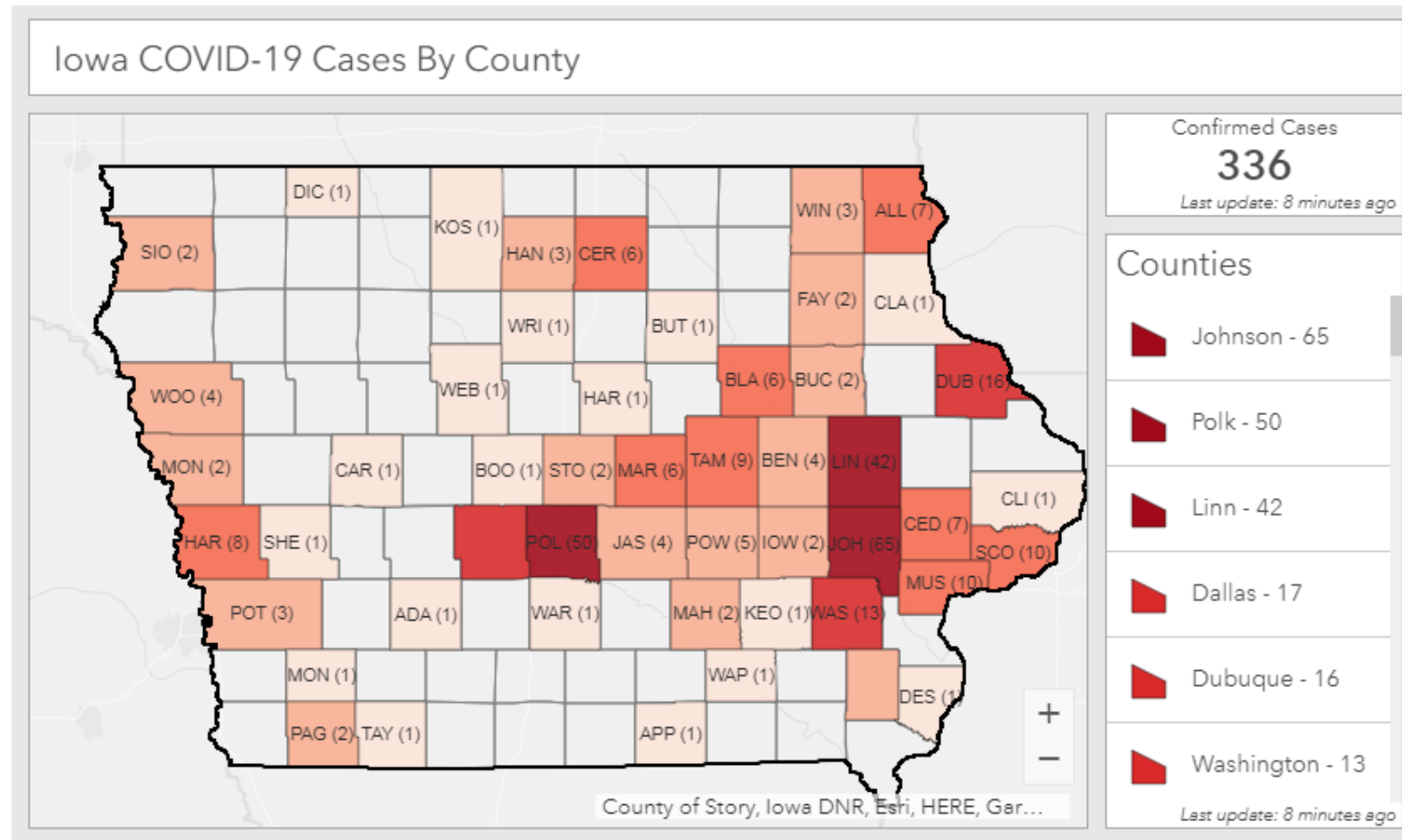
<https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html>

Iowa Situation Update

336
(+157 since Friday am)

**Iowa Department of
Public Health**

3/30/20
0700 hrs.



<https://idph.iowa.gov/emerging-health-issues/novel-coronavirus>

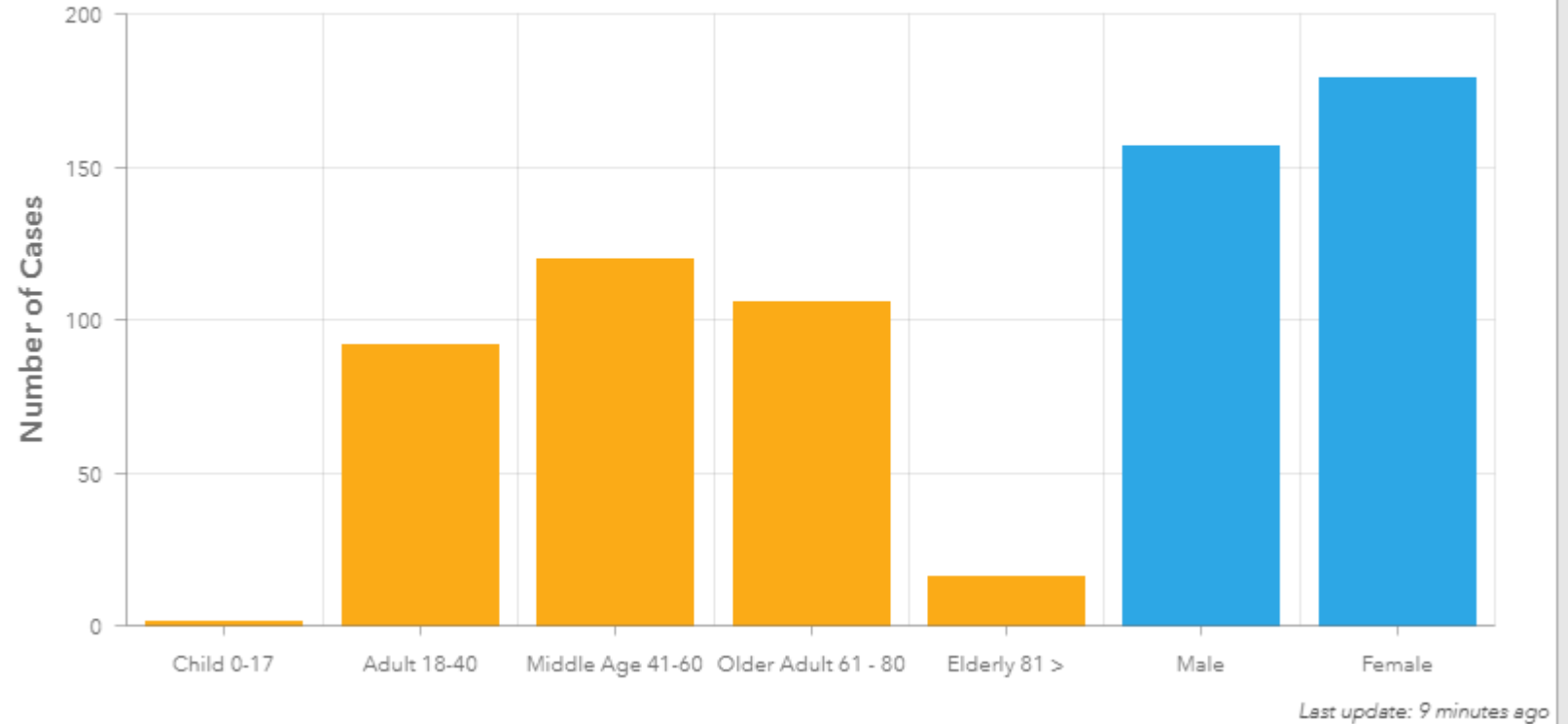
Iowa Situation Update

Iowa Department
of Public Health

3/30/20
0700 hrs.

Iowa COVID-19 Case Demographics

Cases by Age & Gender



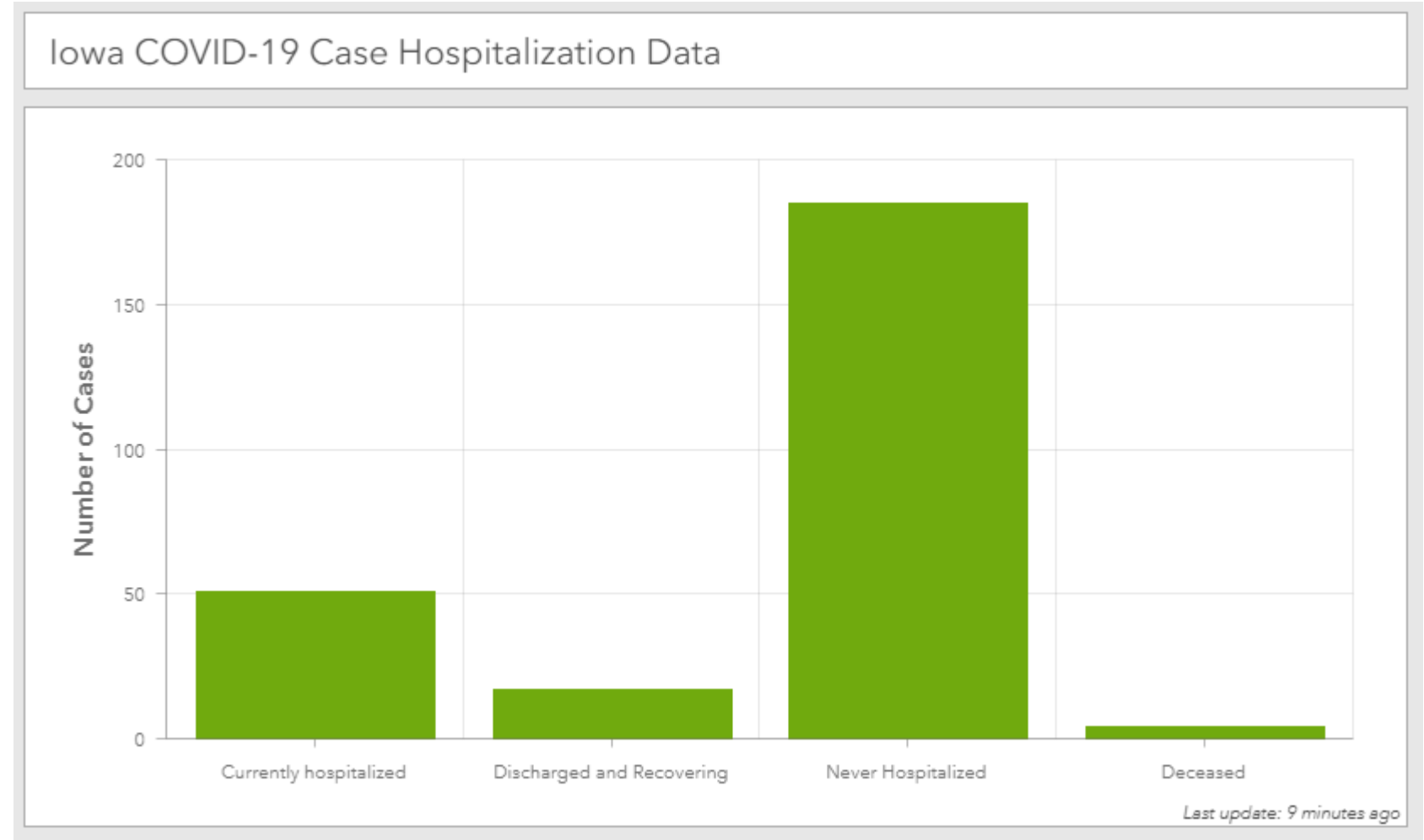
<https://idph.iowa.gov/emerging-health-issues/novel-coronavirus>

Iowa Situation Update

(Previous day's snapshot for a 24-hour period. It is NOT cumulative)

Iowa Department
of Public Health

3/30/20
0700 hrs.



<https://idph.iowa.gov/emerging-health-issues/novel-coronavirus>

Polk County Confirmed COVID-19 Cases



| Number of Confirmed COVID-19 Cases in Polk County | |
|---|-------------------|
| Confirmed | 61 (+31 (Friday)) |
| Hospitalized | 4 |
| Recovered* | 9 |
| Deaths | 0 |

(Numbers are correct and adjusts the lag time between IDPH website updates)

| Number of Confirmed COVID-19 Cases in Iowa | |
|--|-----|
| Confirmed | 336 |
| Hospitalized (prev 24 hours) | 51 |
| Recovered* (prev 24 hours) | 17 |
| Deaths | 4 |



PCPH Branch – Kari Lebeda-Townsend, PCHD



Recent Accomplishments

- Case management, contact tracing and follow-up continues
- New procedures for internal tracking system
- Finalized a process for REDCap data entry
- 4 lab confirmed cases have recovered *(as of 3/26/20 1600 Hrs)*
- Added an additional RN to staff

Today's Objectives

- Addressing school return questions and children on immunization provisional waivers
- Locations and approaches to increase CD team staff capacity
- Quarantine guidance from IDPH

Medical Coord Ctr (MCC) Branch – Franny Medeiros, PCHD



Recent Accomplishments

- Clarification from state on regional plan process
- Town Hall finished
- Dashboard for ED, bed census, critical capability in test phase. Will go live in next days.

Today's Objectives

- Complete hospital surge plans for each location
- Review and update mutual aid for local hospitals
- Collaborate with IANG LNO on regional plans within Service Area 1
- Continue PPE discussion to come to a hospital system agreement
- Re-clarification from state on regional plan process

Mental Health Branch – Liz Cox, Polk County Health Services



Recent Accomplishments

- Working on respite services for parents of kids with special needs
- Working on identifying hotline for medical staff & emergency responders to support their own mental health
- Launched social media, PSAs and resource tool kit for mental health
- Addressed mental health support at 211

Today's Objectives

- Continue equipping consumers with phones for telehealth services
- Continue connecting with volunteers with home-bound people
- Mental health speakers for the Town Hall scheduled for 4/2 have been identified, as well as radio spots for the week of 3/30 – 4/2

Mass Fatalities Branch – Josh Akers, PCME Office



Recent Accomplishments

- Reached out local funeral homes to exchange information about COVID
- Spoke with Iowa Office of the State Medical Examiner (IOSME)

Today's Objectives

- Continue to work with local funeral homes
- Discuss National Guard plans with IOSME

Housing Branch – Eric Kool, Polk County Comm, Family, Youth Services



Recent Accomplishments

- Resolved garbage questions
- Built up shelter supplies
- Process to communicate unauthorized release from the isolation shelter to other shelters
- Installed washer and dryer
- Connect with PSAPs to answer questions

Today's Objectives

- Finish contracts with security, custodial and laundry and meals
- Continue to interview and hire staff
- Identify resident entertainment options

Emergency Services Branch – Common Objectives



Recent Accomplishments

- Determined existing childcare providers will meet the needs for responders

Today's Objectives

- Housing for emergency services needs identified/prioritized
- Determine if protocols for responder shelter are in place and prepare them for remaining locations
- Identifying and communicating the resource ordering process for emergency services

Law Enforcement Group – PLEXA



Recent Accomplishments

- A spreadsheet was developed for mutual aid during staff shortages
- Childcare options and process has been developed and distributed to all PLEXA organizations
- Information for obtaining a PIN for resource ordering was provided
- PSAPs have been added to daily emergency service meetings

Today's Objectives

- Discuss with PSAPs the spreadsheet and communications during mutual aid responses
- MOU with Dallas County and Waukeet CSD for alternative housing

EMS Group – CIEMSD



Recent Accomplishments

- Confirmed process for exposure reporting for EMS providers/HC workers
- Updated process guidelines for PPE
- HIPAA clarifications posted to website
- MCC consensus on metered dose inhalers
- Confirmed the logistics app is working

Today's Objectives

- Protocol 36 pandemic protocol for EMD
- Treat/release protocol for EMS providers

Fire Service Group – PCFCA



Recent Accomplishments

- Determined existing childcare providers will meet the needs for responders

Today's Objectives

- Housing for emergency services needs identified/prioritized
- Determine if protocols for responder shelter are in place and prepare them for remaining locations
- Identifying and communicating the resource ordering process for emergency services

Operations Section Chief – A.J. Mumm, Polk Co EMA



Recent Accomplishments

- Coordinated future receipt of additional planning team members to expand MCC to Regional-MCC with help from IDPH and Iowa National Guard
- Distribution of COVID-19 Aid, Relief, and Economic Security (CARES) Act to all partners
- Unification of LE, Fire and EMS strategy on Alternative Housing

Today's Objectives

- Provide working space and draft coordination methods for R-MCC
- Integrate PSAP (911 Call Centers) representatives into EOC
- Receive update on FEMA pre-authorization of non-congregate sheltering
- Clarify attack rate model, using actual data, with IDPH

Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA



Recent Accomplishments

- Application for ordering PPD is working
- Contact w/LTHC oversight and outreach
- Orders and donations process vetting/refinement
- Responder alternative housing and isolation shelter logistics support
- Catch-up with resource requests
- Establish an email account for Logistics
- 92.58% of all PPE has been donated by the private sector

Today's Objectives

- Volunteer management
- Request process for other items than PPE
- WebEOC clean-up and entry
- State asset delivery and distribution
- 10-day plan and re-order
- Alternate sourcing
- Volunteer management process

Logistics Section – Dutch Geisinger, Safeguard Iowa



Recent Accomplishments

- Assisted in reaching out to LTC facilities for PPE needs
- Added to Q&A on safeguardiowa.org
- Monitoring federal trends through FEMA CIKR and CISA calls
- Working with OSHA and DOL to answer questions for private sector

Today's Objectives

- Addressing concerns from private sector
- Continue adding to scam and FAQ page
- Discussion with IEDA on recovery and messaging to businesses
- Continue to support private sector and government requests for resources

Logistics Section – Volunteer Mgmt Unit – Doug Stogel, Polk County CFYS



Recent Accomplishments

- Alignment with United Way to support volunteer management

Today's Objectives

- County employees to be used as volunteers

Logistics – Food Unit – Patty Nordmeyer



- Sign-up at the front desk by 10:00
- Use provided, disposable utensils – do not share
- Food schedule
 - Monday – Donation from **Choice Creative Solutions, Tasty Tacos**
 - Tuesday – The Library
 - Wednesday – Donation from **Board of Supervisors**

Planning Section Chief – DeAnne Sesker, Polk Co EMA



Recent Accomplishments

- Implementation of the new daily information collection process

Today's Objectives

- Improve daily process to collect information from Sections and Branches

Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health



Recent Accomplishments

- COVID-19 Crisis Response Supplemental Funding contract from IDPH on BOS 4/7/2020 agenda
- Review funding parameters
- Work with staff to identify needs and appropriate expenditures

Today's Objectives

- Getting costs from each partner on projected costs per activity
 - Bio-surveillance
 - PPE
 - Q&I shelter services
 - PIO/health education
 - Call center

Public Information – Nola Aigner Davis, Polk Co Health Dept



Recent Accomplishments

- Hosted first Town Hall; planning for next one
- Working with JIC to answer media requests
- Created telehealth script for video
- Developed video content for scam videos
- Social media/website updates

Today's Objectives

- Working on messaging for businesses
- New video for YouTube/Media for next week
- Working with refugee/immigrant population
- Identifying speakers for mental health Town Hall and prepping with WHO-TV
- Discussing with PIOs to prepare messaging for first metro death and other messaging

Priorities and Key Initiatives - PSC



High Priorities

- Homeless shelter
- Testing
- Law Enforcement
- Rumor control
- Resource management
- Alternative housing
- Volunteer Mgmt
- Surge capacity

Medium Priorities

- Critical infrastructure
- Childcare
- SBA/Presidential Dec
- Food pantries (monitoring)
- Iowa Legal Aid

Emerging/Horizon

- Ethics
- Mass fatality planning
- Recovery planning

Safety Officer – Polk County Risk Management



Safety Top 5

1. Wash your hands / use sanitizer frequently
2. Take your temp – ≤ 100.4
3. Sleep
4. Monitor stress
5. Drink water / healthy foods

Hazardous Weather Outlook

Today

- Sunny, with a high near 62. Calm wind becoming east northeast around 6 mph in the afternoon.

Tuesday - Wednesday

- Sunny, temps 58 – 64, light winds. 20% chance of rain Wed night

SPOTTER ACTIVATION STATEMENT

- Spotter Activation is not expected

Policy Group – Supervisor Matt McCoy, Polk Co BOS



1. Reviewing stimulus package and will be pushing out messaging
2. BOS approved \$10K for PSAs for mental health messaging
3. Master agreement with Marriott Courtyard -Ankeny for Polk County employees who may be exposed
4. Authorized to set up remote notary services
5. Alternative election location and staff planning
6. CISS numbers are high; will look for ways to support

Today's Meeting Schedule



| Date | Time | Topic | Location |
|------|------|-----------------------------|--------------------------|
| 3/30 | 0800 | Daily Briefing | C-11 |
| | 1330 | PSAPs | C-14 and Conference Call |
| | 1200 | Law Enforcement | C-14 and Conference Call |
| | 1400 | Chief Medical Officers | C-11 |
| | 1430 | Governor's Press Conference | -- |
| | 1600 | EMS | C-13 and Zoom |

Recurring Meeting Schedule



| Date | Time | Topic | Location |
|-----------|------|-------------------------------|--------------------------|
| Daily | 0800 | Daily Briefing | C-11 |
| Tuesdays | 1200 | Shelters | Conference call |
| Daily | 1200 | Law Enforcement | C-14 and Conference Call |
| Daily | 1400 | Chief Medical Officers | C-11 |
| Daily | 1430 | Governor's Press Conference | -- |
| Daily | 1600 | EMS | C-13 and Zoom |
| Tuesday | 1030 | Weekly Stakeholders Briefing | C-11 and Zoom |
| Tuesday | 1300 | Critical Infrastructure | C-13 and Zoom |
| Wednesday | 1000 | HCC with IDPH | C-11 and Zoom |
| Wednesday | 1300 | County EMA call with HSEMD | Varies |
| Wednesday | 1530 | Mass Fatality Group | Conference call |
| Thursday | 1300 | Dallas County Weekly Briefing | C-13 |

Q&A



Closing Comments

Adjourn