

Resource List for Financial Assistance

<u>Salvation Army</u> 1326 6 th Avenue Des Moines, IA 53014 Phone: 515-282-3422 Fax: 288-3928	<u>St. Vincent De Paul</u> 1426 6 th Avenue Des Moines, IA 50314 Phone: 515-282-8327 Fax: (515) 282-4751
<u>Cross Ministries</u> 3226 University Avenue Des Moines, IA 50311 *Please call for hours and funding: 515-279-9998	<u>Aging Resources of Central Iowa</u> <u>**60 and older only**</u> 5835 Grand Ave., Suite 106 Des Moines, IA 50312 Phone: 515-255-1310
<u>West Des Moines Human Services</u> 139 6 th Street West Des Moines, IA 50265 Phone: 515-222-3360 <i>Food Pantry & Clothing Closet</i>	<u>Caring Hands Outreach Center, INC</u> <u>Southeast Polk community</u> 201 9 th St NE Altoona, IA 50009 Phone: 515-967-4533

***This list has been compiled for your convenience and does not in any way mean that General Assistance guarantees assistance from any of the agencies on this list. ** (current as of April 2017).*

IMPACT Community Action Partnership Offices:

**Please see the reverse side for IMPACT programs and services descriptions.*

<u>New location (5/1/17):</u> 500 Army Post Rd. Des Moines, IA 50315 Phone: 515-518-4770 www.impactcap.org	<u>Drake location:</u> 3226 Univ Ave Des Moines, IA 515-518-4770 <i>*Parking at the rear end of the building</i>	<u>Ankeny office:</u> 2701 SE Convenience Blvd, #2 Ankeny, IA 50021 Phone: 515-965-0433	<u>West DM office:</u> West D.M. Human Services 139 6 th Street West DM, IA 50265 Phone: 515-222-3660 www.impactcap.org
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***Please call the above IMPACT numbers at the respective locations for detailed information regarding program information and other services offered. ***

If you live outside of Polk County please contact your county office for information:

<u>Dallas County GA:</u>	902 Court St, Suite 1, Adel, IA	(515) 993-5869
<u>Dallas County LIHEAP:</u>	2814 1 st Ave., Perry, IA	(515) 465-5185
<u>Warren County GA:</u>	301 N. Buxton St., Suite 107, Indianola, IA	(515) 962-5132
<u>Warren County IMPACT:</u>	210 W 2 nd Ave., Suite B, Indianola, IA	(515) 961-2543
<u>Boone County IMPACT:</u>	606 Greene St., Boone, IA	(515) 432-5052
<u>Jasper County IMPACT:</u>	115 N 2 nd Ave E., Newton, IA	(641) 792-3008
<u>Marion County IMPACT:</u>	3014 E Main, Knoxville, IA	(641) 842-6571

IMPACT Community Action Partnership Programs and Services

IMPACT Community Action Partnership works with low-income residents to provide crisis assistance and provide tools to help low-income residents gain personal and economic self-sufficiency. Unless otherwise specified, low-income programs are available to households with annual gross incomes at or below 150% of federal poverty guidelines.

Assessment and Resolution (A & R)

Assessment and Resolution (A & R) can help low-income households experiencing credit problems with MidAmerican Energy. A & R workers help establish bill payment plans and negotiate with MidAmerican to maintain or restore utility service. Limited financial assistance is available to help reestablish service or prevent disconnection.

Cooling Program

Fans are available during extremely hot weather. Window air conditioners or air conditioner repair up to \$350 may be available to a household if required by a medical condition. June - August.

Experience Greater Des Moines

Reduced cost toward Parks and Recreation and community activities and programs. 200% of the Federal Poverty Income Guidelines apply.

Financial Foundations

A financial education program teamed with program referrals and financial assistance for eligible households over a three-month period of time designed to assist low-income families in their move towards financial stabilization. Program and 200% of the Federal Poverty Income guidelines apply.

Food Pantry &/or Personal Pantry

The Des Moines Area Religious Council (DMARC) sponsors a number of pantries in Des Moines. To identify the pantry closest to you visit dmarcunited.org or call 515-277-6969.

Furnace Repairs and Replacement

Furnace Repairs and Replacement are provided through a number of funding types. Private contractors perform the work. Priority is given to the elderly and families with very young children. Only homeowners and buyers are eligible for this service. Available year round.

The Holiday Food Project

The Holiday Food Project is made possible through donations of food, money, and labor provided by Des Moines schools, businesses, and service organizations. Holiday food boxes are distributed to nearly 1,000 families each year.

Low-Income Home Energy Assistance Program (LIHEAP)

LIHEAP provides a one-time payment towards heating costs each winter. Applications are accepted from November 1 through April 30 each year (In October for Seniors & disabled). Call 515-518-4770 for more information.

MTA Opportunity thru Transit (OTT)

MTA Opportunity thru Transit (OTT) bus passes and tokens may be available at reduced rates for eligible households. Contact DART Central Station at 620 Cherry Street, Des Moines or call 515-283-8100.

Weatherization Applications

Weatherization can help with attic and sidewall insulation, furnace repair or replacement and general energy efficiency measures. Households eligible for LIHEAP are automatically put on a waiting list for weatherization.