



POLK COUNTY EMERGENCY MANAGEMENT

Polk County Emergency Management Agency
1907 Carpenter Ave – Des Moines, Iowa 50314

Main Office: 515.286.2107
24/7 Duty Officer: 515.286.3333



RESULTS

A prepared,
responsive and
resilient community



Professional
leadership during
complex and high
impact situations



Agreement and
shared expectations
supported through
collaboration



Proven methods
established around
experience



Situational awareness
produced from trusted
relationships



Effective teamwork
shaped by a common
operating picture



Shared resources
applied in a cost-
effective manner

OUR MISSION, OUR PURPOSE, OUR WHY...

TO HELP PEOPLE AND ORGANIZATIONS BE SUCCESSFUL
BEFORE, DURING AND AFTER ANY DISASTER.

LEAD

Set a positive and
caring example

SUPPORT

Provide a helping hand
to those in need

CONNECT

Demonstrate transparency
through effective communication
and information sharing

UNIFY

Integrate, collaborate and
organize so that together we are
greater than the sum of our parts

OUR SUCCESS

... IS MEASURED BY HOW WELL
WE HELP OTHERS SUCCEED.

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Proudly Serving the Communities of:

Alleman – Altoona – Ankeny – Bondurant – Clive – Des Moines – Elkhart – Grimes – Johnston – Mitchellville
Pleasant Hill – Polk City – Polk County – Runnells – Urbandale – West Des Moines – Windsor Heights

Program Elements – What we Do

Resource Management	Communications
Facilities & Fleet Management Resource Mgt Mutual Aid - Logistics	911 Budget and Finance Metro Interoperability Project Management
Incident & Event Management	Planning
Duty Officer Program EOC Readiness and Response Event Action Planning	Mitigation and Prevention Response/Operations Recovery
Training and Education	Exercises and Evaluation
National and State Courses Agency Produced Courses Lunch & Learn Programs	Workshops – Seminars – Drills Tabletop and Full-Scale Exercises After Action Review
Public Information	Administration
Outreach Events – Social Media Web Site – Produced Content Public Presentations	Personnel - Finance - Grant Mgt Professional Development Strategic Planning

Emergency Operations Center

The EOC is the central location enabling multiple entities to collaborate on:

1. Establishing the overall **priorities** of the incident
2. Managing **resources**
3. **Sharing information** with responders and the public
4. Maintaining **situational awareness**
5. **Synchronizing policy** decisions
6. Coordinating **communications**

EOC

Personnel are empowered to:

- Identify, coordinate and act on Priorities, Objectives, Strategies, and Tasks (POST) – **OPERATIONS**
- Anticipate future conditions based on forecasts and trends – **PLANNING**
- Support responders and the community through resource ordering and distribution – **LOGISTICS**
- Manage activities with sound economic stewardship – **FINANCE & ADMIN**

County-wide Comprehensive Emergency Plan (CCEP)

The CCEP is a document describing how people, property and the environment will be protected in an emergency or disaster. The plan is **COMPREHENSIVE** (before, during and after), **ALL-HAZARDS** (natural, human-caused, accidental and intentional), and **CAPABILITIES-BASED** (focus on flexible use of existing resources rather than specific threat scenarios).

The CCEP includes a **Base Plan** and multiple **Emergency Support Functions (ESFs)**. An ESF is a grouping of similar governmental, non-governmental organizations (NGOs) and certain private sector capabilities into an organization structure. They provide support, resources, program implementation, and services that are most likely needed to save lives, protect property and the environment, restore essential services and critical infrastructure, and help survivors and communities return to normal operations.



Base Plan

The **Base Plan** provides a framework for the emergency management structure. Outlines roles and responsibilities, legal authorities and the overall concepts of operations.



ESF 8

Public Health and Medical Services: Provides planning and coordination of public health, healthcare systems, and emergency response systems to minimize and/or prevent health emergencies. Provides medical care; mental health services, lab services, quarantine and isolation protocols, and mass casualty and fatality incident management.



ESF 1

Transportation: Coordination of transportation activities for surface, air, and rail. Integration of government and private sector resources to effectively move people, goods and services.



ESF 9

Search and Rescue: Organizes components of urban search and rescue, wide-area search, evacuation and other specialized life-saving search and rescue operations in Polk County.



ESF 2

Communications: Organizes, establishes and maintains the communications capabilities necessary to meet operational requirements of cities, the county and critical infrastructure partners.



ESF 10

Hazardous Materials: Delineates the responsibilities and authorities required to meet local government's obligation to protect the health and safety of emergency responders, the public and the environment from hazardous materials produced, stored, or transported in/through Polk County.



ESF 3

Public Works and Engineering: Coordination and conduct for damage assessment, engineering services, construction and debris management services.



ESF 11

Agriculture, Natural Resources and Pets: Connects to state and federal ag and natural resources programs during and after a disaster. Provides for the safety and well-being of household pets together with ESF#6.



ESF 4

Firefighting: Coordination and collaboration of countywide fire service activities. Identifies the actions of involved entities during threatened or actual fires in Polk County.



ESF 12

Energy: Describes the relationships between the cities, county, utilities and energy providers. Also details assessment, repair and restoration of services within Polk County during and following an emergency or disaster.



ESF 5

Emergency Management: Details the procedures, responsibilities and operations for emergency management before, during and after an imminent or actual emergency or disaster.



ESF 13

Law Enforcement and Security: Outlines the command, control and coordination of countywide law enforcement activities to support emergency operations. Facilitates the maintenance or restoration of order during or after an emergency or disaster.



ESF 6

Mass Care and Sheltering: Framework for the mass care resources and services, emergency care and sheltering assistance, and basic human services for survivors.



ESF 14

Mitigation and Long-Term Recovery: Mitigation focuses on prevention or reduction of risk from multiple hazards. Recovery support functions (RSFs) include: infrastructure, economic, natural and cultural resources, health and social services, housing and community assistance.



ESF 7

Resource Support: Guidance for coordinating logistical support resources such as private sector services, volunteer management, donations management and military support.



ESF 15

Public Information: Coordination and dissemination of timely, effective and accessible public information affecting the whole community. Provide accurate, coordinated, and timely information to internal and external audiences.

What can YOU do?

12 Steps

To Preparedness



- 1 **Make a Plan** – family communication, exit and escape, evacuation, shelter-in-place, reunification location, etc. Don't forget to practice.
- 2 **Have a Kit** – 3 day supply: water, food, cash, first aid kit, flashlight, batteries, copies of important documents, unique family needs such as medications, pet supplies, etc.
- 3 **Stay Informed** – acquire a weather radio, smart phone apps, something to stay informed of what's going on.
- 4 Conduct a comprehensive **insurance review** – home, life, auto, flood, sump pump. Manage your risks insurance.
- 5 **Inventory your household belongings** – video or photo your belongings and store in a safe or safety deposit box. Digitize your family pictures, baby books, scrapbooks, etc.
- 6 Check your **smoke alarms** (batteries and age of alarms) and install a **CO detector** (or check the batteries and the age of the alarm).
- 7 Start a savings plan to establish an **emergency fund** (3-6 months of expenses is a great start to improve resiliency).
- 8 Sign up for **Polk County/Alert Iowa** and **Rapid SOS** – Emergency Health Profile on our website.
- 9 **Expand your plan** for your daily lives on the go. Do you have a plan at work, at school, at your place of worship?
- 10 Put together a **GO KIT** – use a backpack or old suitcase that you can grab and go.
- 11 **Get involved and get trained.** First Aid, CPR, Stop the Bleed. Volunteer with a community organization.
- 12 Challenge and assist a family member, neighbor or friend to do the same. **Help by paying it forward.**

Piecemeal legislation and programs focused on natural disasters

Ad hoc local approaches continued. Large earthquake in Alaska refocused back to natural disasters.

Recognition of hazard mitigation and all-hazards approach. FEMA elevated to cabinet level department.



1950s

1960s

1970s



1980s

Cold war focus delivered through Civil Defense programs managed mostly by retired military personnel

Efforts began to synchronize ad hoc programs. Three Mile Island broadened focus to include technological disasters. FEMA created in 1978.



Terrorism focus within Dept. of Homeland Security following 911 terrorist attacks.



2007
River Flooding 2008 & 2010



Flash Flood 2018



Planned Events



Emergency Management Commission

THE LAWS OF THE STATE OF IOWA ESTABLISH LOCAL EMERGENCY MANAGEMENT COMMISSIONS. THEY HAVE THE RESPONSIBILITY AND AUTHORITY TO COORDINATE EMERGENCIES AND DISASTERS AMONG THE CITIES AND THE COUNTY. THE COMMISSION MEMBERS INCLUDE THE MAYORS OF EACH OF THE CITIES, A MEMBER OF THE COUNTY BOARD OF SUPERVISORS AND THE SHERIFF.

THE COMMISSION DELEGATES THIS AUTHORITY TO THE EMERGENCY MANAGEMENT AGENCY TO FULFILL THE COMMISSION'S DUTIES. (Source: Code of Iowa Chapter 29C)

Our Principles: We Strive to be...

- 1. Comprehensive** – we consider and take into account all hazards, all phases, all stakeholders, and all impacts relevant to disasters
- 2. Progressive** – we anticipate future disasters and take preventative and preparatory measure to build disaster-resistant and disaster-resilient communities
- 3. Risk-Driven** – we use sound risk management principles (hazard identification, risk analysis, and impact analysis) in assigning priorities and resources
- 4. Integrated** – we ensure unity of effort among all levels of government and all elements of a community
- 5. Collaborative** – we create and sustain broad and sincere relationships among individuals and organizations to encourage trust, advocate a team atmosphere, build consensus, and facilitate communication
- 6. Coordinated** – we synchronize the activities of all relevant stakeholders to achieve a common purpose
- 7. Flexible** – we use creative and innovative approaches in solving disaster challenges
- 8. Professional** – we value a science and knowledge-based approach founded on education, training, experience, ethical practice, public stewardship and continuous improvement

Meet the Team

(in order of tenure)

A.J. Mumm - Director



Began his emergency management career in 1999 and appointed by the Commission to lead the agency in 2004, he has experience at the local and state levels. A graduate of Drake University and Iowa State University.

Cameron Stufflebeam - Program Assistant



Started with the agency in 2016 and brings with him many years of emergency management, hazardous materials, and communications experience with the Iowa Air National Guard.

Tracey Bearden - 911 Coordinator



Joined the staff in 2016 with previous experience in the US Border Patrol. She brings with her degrees in law and public administration.

Patty Nordmeyer - Office Specialist



Many years of experience in office administration. She was welcomed to the agency in 2018 and is responsible for grant management, fiscal administration, social media, and managing the daily office activities of the agency.

Dutch Geisinger - Deputy Director



Joined the agency in 2020. He brings previous experience in local law enforcement, U.S. Dept. of Homeland Security, Iowa Homeland Security and Emergency Management, Iowa National Guard, the U.S. Army, and Safeguard Iowa Partnership.

Brett McIntyre - Program Assistant



Joined the team in 2023 with a strong background in communications, broadcast meteorology and severe weather awareness. Leads our training and exercise programs.

Laura Kacer – Resiliency Coordinator



Welcomed aboard in 2023. She has several years of leading teams and producing results in education. Laura will lead the mitigation and recovery efforts as well as the Polk County Healthcare Coalition.



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