



# Daily Operations Briefing

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April 10, 2020

0800 Hours

# Welcome – Planning Section Chief

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1. **Welcome & Introductions**
2. **Expected Outcomes**
  - A. Transfer of information
  - B. Hand off duties
  - C. Clarify expectations for the day
  - D. Execution of Incident Action Plan (IAP)
3. **Ground Rules**
  - A. Cell phones and radios off/silent
  - B. Minimize side-bar conversations
  - C. Stick to the agenda

Welcome!



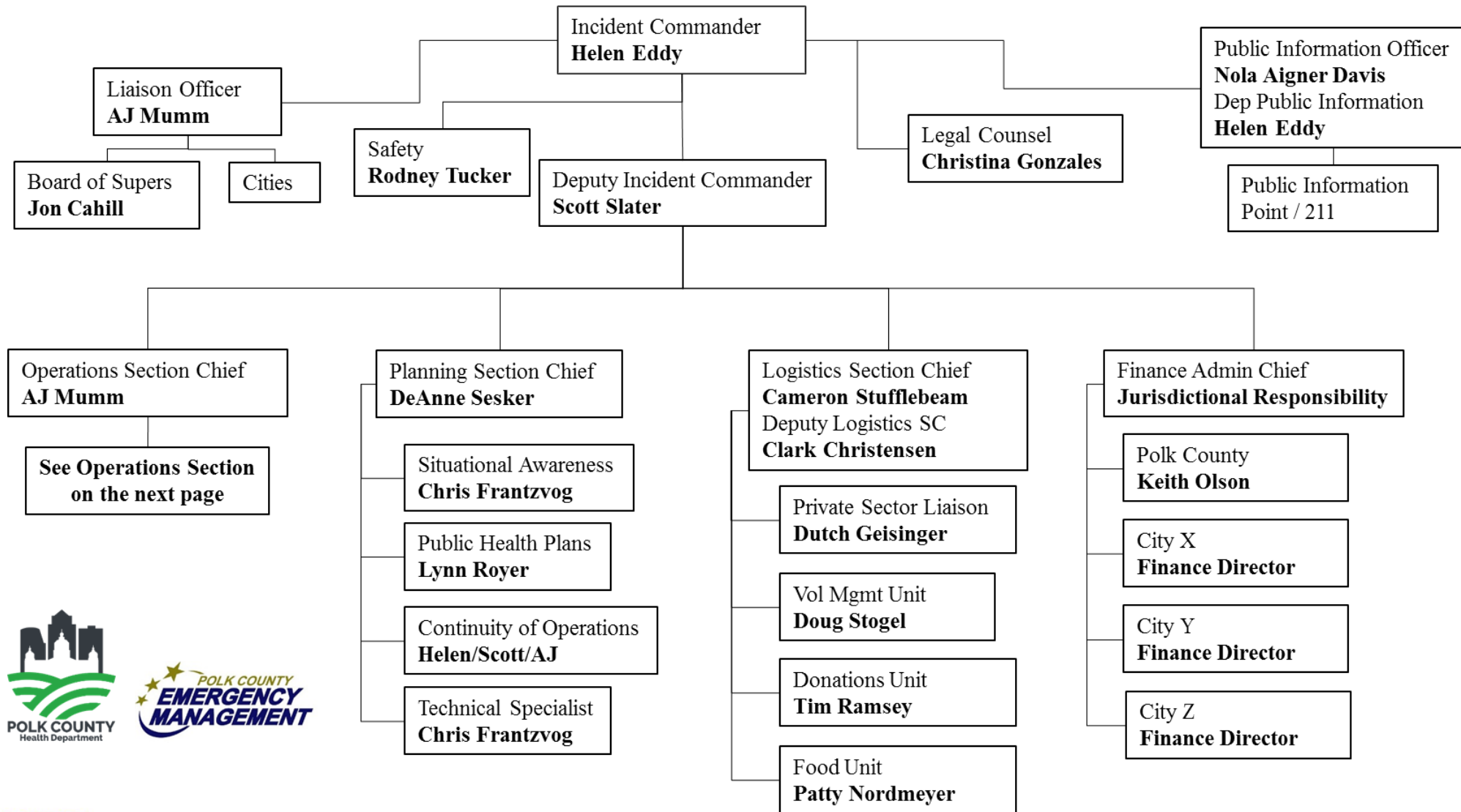
# Opening Comments

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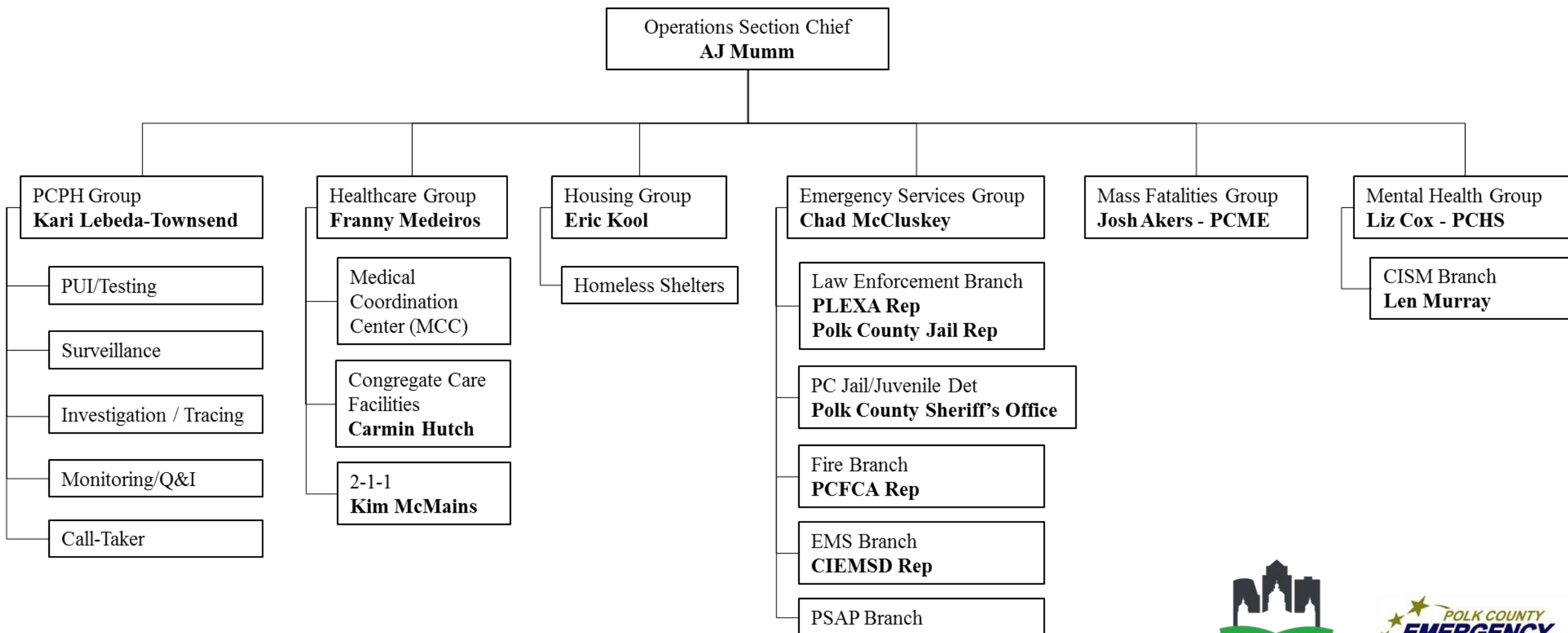
**Helen Eddy – Incident Commander**

**Polk County Public Health Director**

# CORONAVIRUS COVID-19 ORGANIZATIONAL CHART (04/01/20)



# Operations Section

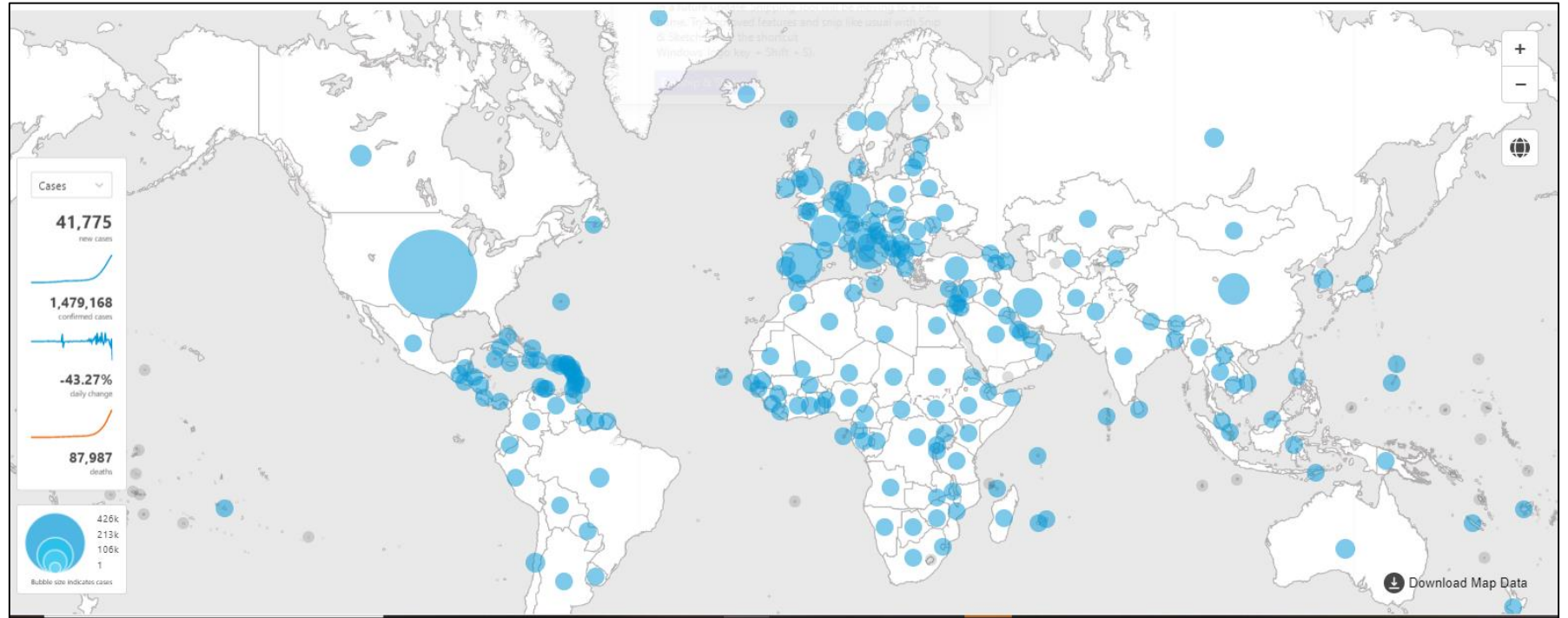




# Global Situation Update

World Health Organization

41,775 new cases  
-31,864 from yesterday



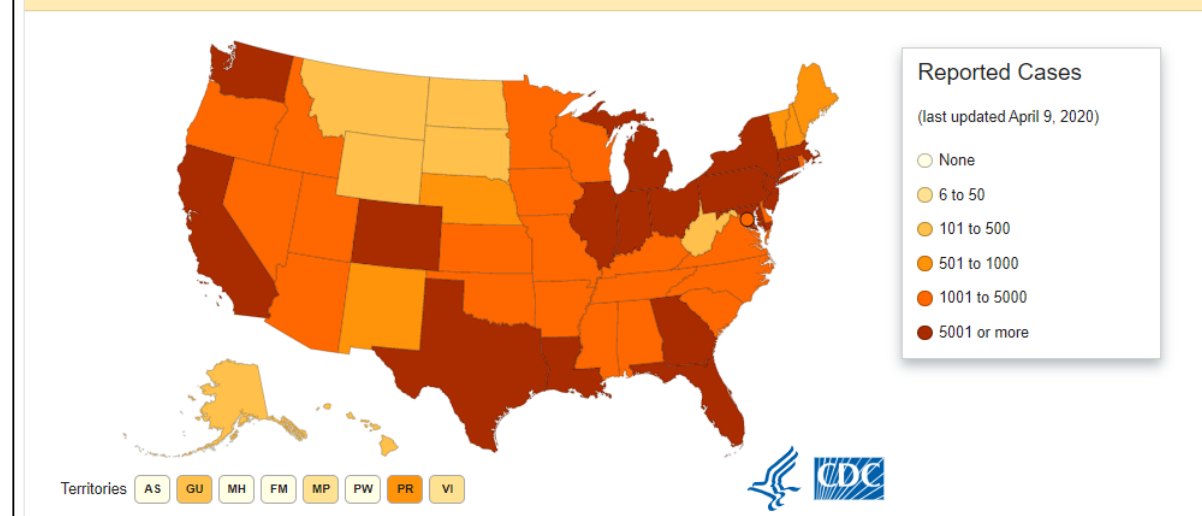
<https://experience.arcgis.com/experience/685d0ace521648f8a5beeeee1b9125cd>

# U.S.A. Situation Update

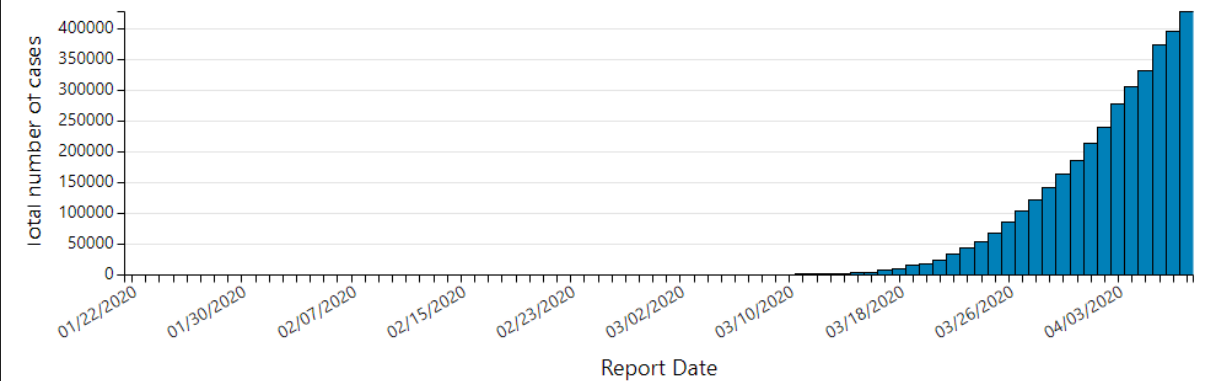
Centers for Disease  
Control and  
Prevention

Current Case  
Count: 427,460  
(+32,449 since previous day)

States Reporting Cases of COVID-19 to CDC\*



Cumulative total number of COVID-19 cases in the United States by report date, January 12, 2020 to April 8, 2020, at 4pm ET (n=427,460)\*†



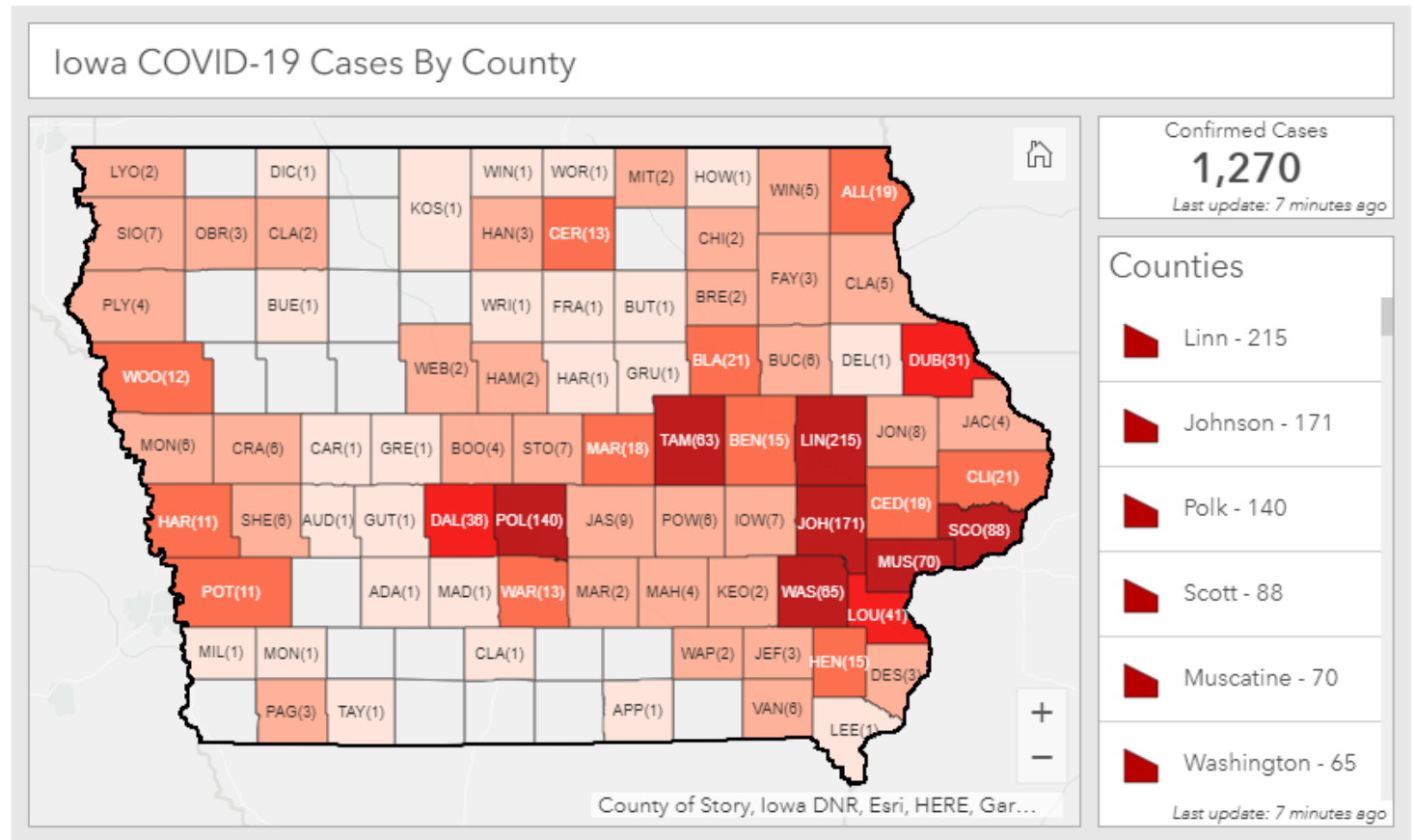
<https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html>

# Iowa Situation Update

## Iowa Department of Public Health

### Number of Confirmed COVID-19 Cases in Iowa

|                              |              |
|------------------------------|--------------|
| Confirmed                    | 1,270 (+125) |
| Hospitalized (prev 24 hours) | 115          |
| Deaths                       | 29 (+2)      |



<https://idph.iowa.gov/emerging-health-issues/novel-coronavirus>

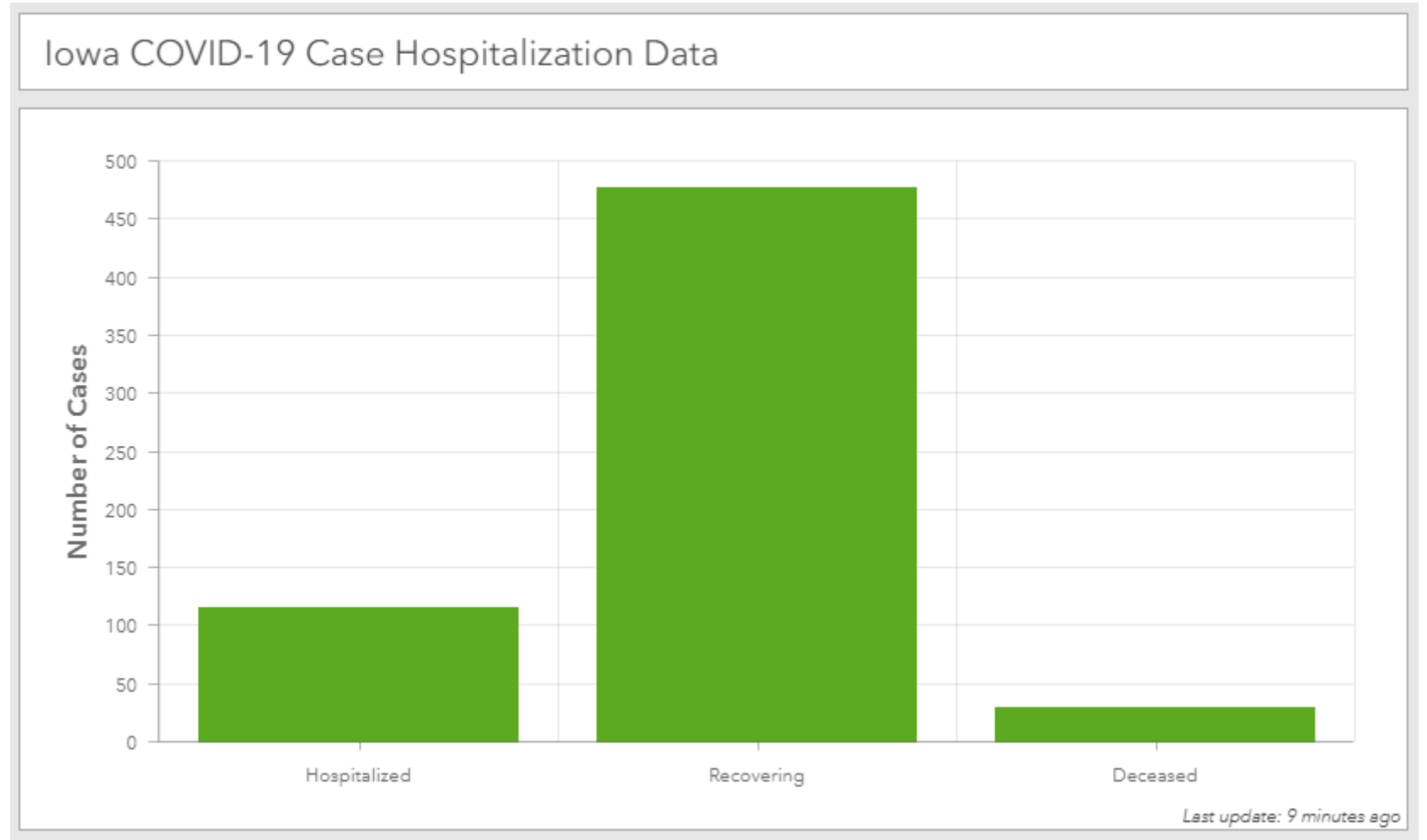


# Iowa Situation Update

Previous day's snapshot for a 24-hour period. Data is NOT cumulative.

## Hospitalization Data

## Iowa Department of Public Health

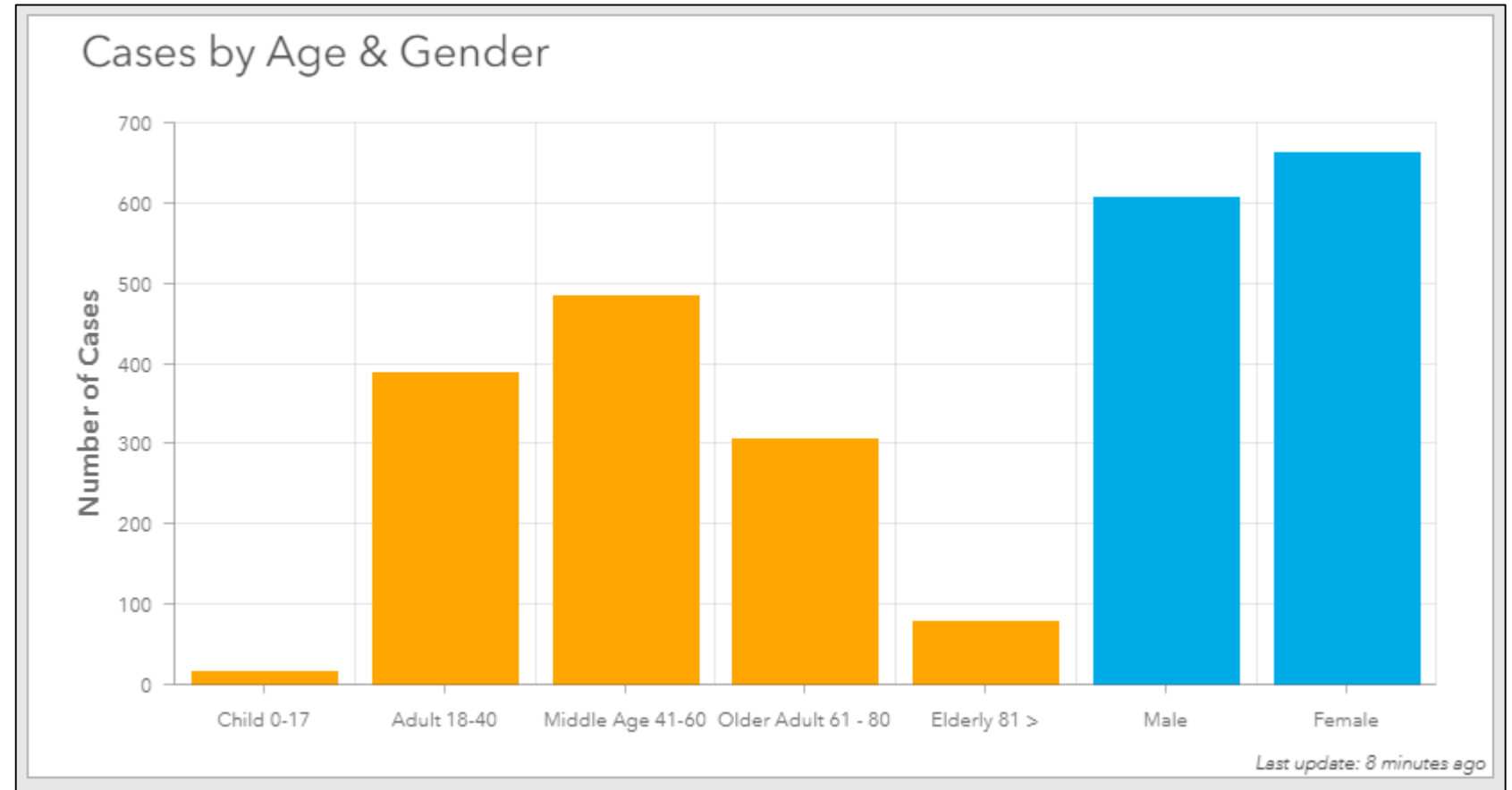


<https://idph.iowa.gov/emerging-health-issues/novel-coronavirus>

# Iowa Situation Update

Age & Gender

Iowa Department  
of Public Health



<https://idph.iowa.gov/emerging-health-issues/novel-coronavirus>

# Polk County Confirmed COVID-19 Cases



| Number of Confirmed COVID-19 Cases in Polk County |                                 |
|---|---------------------------------|
| Tested  | 2,865 (+144 since previous day) |
| Confirmed   | 147 (+8 since previous day)     |
| Active cases                                      | 56                              |
| Recovered   | 91 (+3 since previous day)      |
| Hospitalized (past 24 hrs only)                   | 17 (inpatient on 4/9)           |
| Deaths  | 5 (+0 since previous day)       |

(Numbers are correct and adjusts the lag time between IDPH website updates)



# PCPH Group – Kari Lebeda-Townsend, PCHD

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## Recent Accomplishments

- Case management, contact tracing and follow-up continues
- New procedures for internal tracking system
- Finalized a process for REDCap data entry
- Added an additional RN to staff
- Locations and approaches to increase CD team staff capacity

# PCPH Group – Kari Lebeda-Townsend, PCHD



| Objectives  | Due Date   |
|---|------------|
| Addressing school return questions and children on immunization provisional waivers                         | Monitoring |
| Prepared to increase CD team staff capacity   | Ongoing    |
| Develop position job aid to document processes for continuity   | 4/1        |
| Identify the technology that is required for your Section/Group/CD Team to work virtually and identify gaps | 4/6        |
| Prepare a plan that will identify and describe how your Section/Group will work virtually                   | 4/8        |
| Identify successor  | 4/8        |
| Fill any gaps that will allow virtual EOC work to continue  | 4/9        |
| Test/validate virtual EOC operations  | 4/10       |
| Make necessary corrections from Friday's virtual test   | 4/13       |



# Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

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## Recent Accomplishments

- Hospital systems standardized surge plans
- 2-1-1 is capturing symptomatic calls vs worried well now, which provides additional surveillance
- Airway bypass added to EMResource
- Capturing data on a daily basis
- First draft of the non-traditional hospital surge plan completed

# Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD



| Objectives  | Due Date |
|---|----------|
| Collaborate with IANG LNO on regional plans within Service Area 1                                   | Ongoing  |
| Coordinate with RMCC on their operations  | Ongoing  |
| Coordinate with LTC facilities  | Ongoing  |
| Develop position job aid to document processes for continuity                                       | 4/1      |
| Continue PPE discussion to come to a hospital system agreement                                      | Ongoing  |
| Identify the technology that is required for your Section/Group to work virtually and identify gaps | 4/6      |
| Prepare a plan that will identify and describe how your Section/Group will work virtually           | 4/8      |
| Fill any gaps that will allow virtual EOC work to continue  | 4/9      |
| Test/validate virtual EOC operations  | 4/10     |
| Implement Ethical Standards of Care   | 4/24     |
| Make necessary corrections from Friday's virtual test   | 4/13     |

# Metro Hospital Status Report



| Metro Hospital Status<br>As of 4/9/2020 |    |            |          |                  |     |          |           |
|---|----|------------|----------|------------------|-----|----------|-----------|
|   |    | Tier Color | Positive | Hospitalizations | PUI | Staffing | Logistics |
| MercyONE                                | AM |            | 15       | 19               |     |          |           |
|   | PM |            |          |                  |     |          |           |
| Broadlawns                              | AM |            | 0        | 2                |     |          |           |
|   | PM |            |          |                  |     |          |           |
| UnityPoint Health - Des Moines          | AM |            | 8        | 10               |     |          |           |
|   | PM |            |          |                  |     |          |           |
| VA - Central Iowa Healthcare System     | AM |            | 2        | 1                |     |          |           |
|   | PM |            |          |                  |     |          |           |

# Congregate Care Group – Carmin Hutch, PCHD

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## Recent Accomplishments

- Managing 6 impacted facilities

# Congregate Care Group – Carmin Hutch, PCHD



| Objectives  | Due Date |
|---|----------|
| Identify successor  | 4/8      |
| Test/validate virtual EOC operations  | 4/10     |
| Coordinate with Mental Health Group on transport of group home patients   | 4/9      |
| Make necessary corrections from Friday's virtual test   | 4/13     |
| Provide guidance to group homes on staffing recommendations and how to minimize exposure to “narrow the web” across group home locations/patients | 4/14     |



# Mental Health Group – Liz Cox, Polk County Health Services

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## Recent Accomplishments

- Established a hotline for medical staff & emergency responders to support their own mental health
- Launched social media, PSAs and resource tool kit for mental health
- Mental health support via 211 is live
- Published list of providers accepting new telehealth mental health patients
- Funding approved to equip consumers with phones for telehealth services
- Finalized and shared a draft family plan for emergency responders
- Connected mental health group homes with Operations – PCHD
- Coordinated respite services for parents of kids with special needs
- Succession planning/successor identified
- Developed a Facebook filter and “care” package of printables for healthcare provider appreciation

# Mental Health Group – Liz Cox, Polk County Health Services



| Objectives  | Due Date |
|---|----------|
| Continue connecting with volunteers with home-bound people  | Ongoing  |
| Equip (purchase) consumers with phones for telehealth services  | Ongoing  |
| Coordinate with Legal Aid   | 4/8      |
| Review protocols with EMS and Group Home providers  | 4/10     |
| Make necessary corrections from Friday's virtual test   | 4/13     |
| Begin the development of an emergency responder and medical provider feeling appreciated and supported campaign | 4/15     |

# Mass Fatalities Group – Dr. Joshua Akers, PCME Office

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## Recent Accomplishments

- Reached out local funeral homes to exchange information about COVID
- Spoke with Iowa Office of the State Medical Examiner (IOSME)
- Discuss National Guard plans with IOSME
- Identified Hamilton's Funeral Home – Mitchellville location as overflow

# Mass Fatalities Group – Dr. Joshua Akers, PCME Office



| Objectives  | Due Date |
|---|----------|
| Surge plan for mass fatalities  | Ongoing  |
| Monitor death trends  | Ongoing  |
| Discuss hospital morgue storage   | 4/6      |
| Meeting with funeral homes and State ME to discuss needs moving forward | 4/8      |
| Identify successor  | 4/8      |
| Fill any gaps that will allow virtual EOC work to continue              | 4/9      |
| Test/validate virtual EOC operations                                    | 4/10     |
| Make necessary corrections from Friday's virtual test                   | 4/13     |

# Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

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## Recent Accomplishments

- Identify and provide entertainment options for residents
- Identified connections for client supports – MIS
- Identified discharge transportation options
- Contracts executed for security, laundry and meals for the Isolation Shelter
- Arranged alternative housing for Polk County essential employees



# Housing Group – Eric Kool, Polk County Comm, Family, Youth Services



| Objectives  | Due Date |
|---|----------|
| Continue to interview and hire staff  | Ongoing  |
| Coordinate with Central Intake/PHC on the expansion of rapid re-housing for families on wait lists or in shelters | Ongoing  |
| Identify successor  | 4/8      |
| Coordinate with PIO and BOS to share financial coaching availability  | 4/9      |
| Test/validate virtual EOC operations  | 4/10     |
| Make necessary corrections from Friday's virtual test   | 4/13     |
| Develop a task list required for Isolation Shelter demobilization   | 5/1      |

# Emergency Services Group – Common Accomplishments



## Recent Accomplishments

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources and family planning for emergency responders (CISM and peer support)
- LE agency tiered mutual aid response provided to PSAPs via E911 Coordinator (FD/EMS Teams Cards already in place)

# Emergency Services Group – Common Objectives



| Objectives  | Due Date |
|---|----------|
| Plans for secondary locations for first responder alternative housing                     | Ongoing  |
| Prepare a plan that will identify and describe how your Section/Group will work virtually | 4/8      |
| Fill any gaps that will allow virtual EOC work to continue                                | 4/9      |
| Test/validate virtual EOC operations  | 4/10     |
| Develop a dashboard of emergency services' status   | 4/13     |
| Make necessary corrections from Friday's virtual test                                     | 4/13     |

# Law Enforcement Branch – PLEXA



## Recent Accomplishments

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- A spreadsheet was developed for mutual aid during staff shortages; PSAP collaboration for critical staffing for essential services and modeling has begun
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Position job aid to document processes developed for continuity

# Law Enforcement Branch – PLEXA



| Objectives  | Due Date |
|---|----------|
| Test/validate virtual EOC operations                  | 4/10     |
| Make necessary corrections from Friday’s virtual test | 4/13     |



# EMS Branch – CIEMSD



## Recent Accomplishments

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Confirmed process for exposure reporting for EMS providers/HC workers
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Confirmed the logistics app is working
- Approval of medical directors to implement assess and refer protocol
- Airway Management Diversion Protocol implemented

# EMS Branch – CIEMSD



| Objectives  | Due Date |
|---|----------|
| Finalize first responder alternative housing plans    | Ongoing  |
| Protocol 36 pandemic protocol for EMD - PSAPs         | 4/10     |
| Pandemic Triage and Transport Plan                    | 4/10     |
| Alternative transport destinations                    | 4/10     |
| Test/validate virtual EOC operations                  | 4/10     |
| Make necessary corrections from Friday's virtual test | 4/13     |

# Fire Service Branch – PCFCA

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## Recent Accomplishments

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders

# Fire Service Branch – PCFCA



| Objectives  | Due Date |
|---|----------|
| Test/validate virtual EOC operations                  | 4/10     |
| Make necessary corrections from Friday's virtual test | 4/13     |

# Operations Section Chief – A.J. Mumm, Polk Co EMA

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## Recent Accomplishments

- Unification of LE, Fire and EMS strategy on Alternative Housing
- Provide working space for R-MCC
- Integrate PSAP (911 Call Centers) representatives into EOC
- Define the coordination required between Ops and Logs for resource management

# Operations Section Chief – A.J. Mumm, Polk Co EMA



| Objectives  | Due Date |
|---|----------|
| Develop position job aid to document processes for continuity                                       | 4/1      |
| Review epidemiological modeling data developed, review planning assumptions based on data           | 4/3      |
| Merge MCC and the RMCC into the Polk County EOC physical space                                      | 4/6      |
| Utilization of Air B and B, etc into alternative strategies   | 4/6      |
| Identify the technology that is required for your Section/Group to work virtually and identify gaps | 4/6      |
| Prepare a plan that will identify and describe how your Section/Group will work virtually           | 4/8      |
| Identify successor  | 4/8      |
| Fill any gaps that will allow virtual EOC work to continue  | 4/9      |
| Test/validate virtual EOC operations  | 4/10     |
| Prepare to develop recovery strategies  | 4/10     |
| Discussion with Operations Section of how to coordinate virtually                                   | 4/10     |
| Create video for resource request and fulfillment process   | 4/14     |
| Utilize data from MCC and Logistics regarding PPE   | 4/10     |
| Make necessary corrections from Friday's virtual test   | 4/13     |



# Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

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## Recent Accomplishments

- Application for ordering PPE is working
- Contact w/LTHC oversight and outreach w/MCC
- Logistics email: **logistics@polkcountyiowa.gov**
- Request process for other items than PPE
- Guidance for resource requests was distributed via DLAN
- Medical Supply Specialist on-site
- Community Lifelines\* have been added to the Priority 2 PPE group
  - \*FEMA definition
- Large donations are being offered
- Placed an order for PPE via the county vendor

# Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA



| Objectives   | Due Date |
|--|----------|
| 10-day plan and re-order process, Alternate sourcing, WebEOC clean-up and entry<br>State asset delivery and distribution | Ongoing  |
| Volunteer management process   | 4/2      |
| Warehouse management process   | 4/2      |
| Identify the technology that is required for your Section/Group to work virtually and identify gaps                      | 4/6      |
| Prepare a plan that will identify and describe how your Section/Group will work virtually                                | 4/8      |
| Identify successor   | 4/8      |
| Fill any gaps that will allow virtual EOC work to continue   | 4/9      |
| Test/validate virtual EOC operations   | 4/10     |
| Demobilization   | 4/17     |
| “Push pack” inventory and process for congregate facilities  | 4/10     |
| Make necessary corrections from Friday’s virtual test  | 4/13     |



# Resource Management Status



|        | Total Requests | Total Requests Filled | Total Requests Partially Filled | Total Items Requested | Total Items Issued |
|--------|----------------|-----------------------|---------------------------------|-----------------------|--------------------|
| 31-Mar | 18             | 5                     | 13                              | 34,236                | 9,967              |
| 1-Apr  | 17             | 6                     | 11                              | 23,428                | 17,428             |
| 2-Apr  | 8              | 3                     | 5                               | 5,303                 | 4,704              |
| 3-Apr  | 23             | 12                    | 11                              | 10,398                | 9,171              |
| 6-Apr  | 12             | 2                     | 10                              | 18,363                | 9,005              |
| 7-Apr  | 7              | 2                     | 5                               | 5,408                 | 1,638              |
| 8-Apr  | 16             | 9                     | 7                               | 13,796                | 13,028             |
| 9-Apr  | 5              | 1                     | 4                               | 3,559                 | 2,893              |
| 10-Apr |                |                       |                                 |                       |                    |
| Totals | 106            | 40                    | 66                              | 114,491               | 67,834             |

# Logistics Section – Dutch Geisinger, Safeguard Iowa

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## Recent Accomplishments

- Maintaining Q&A on [safeguardiowa.org](http://safeguardiowa.org)
- Monitoring federal trends through FEMA CIKR and CISA calls
- Working with OSHA and DOL to answer questions for private sector
- Working with Hawkeye hotels on alternative housing for medical, NG, and responders
- Acquired a list of companies that are manufacturing PPE
- Organizations will share messaging about not hoarding food/supplies

# Logistics Section – Dutch Geisinger, Safeguard Iowa



| Objectives   | Due Date |
|--|----------|
| Address concerns from private sector                                     | Ongoing  |
| Continue adding to scam and FAQ page                                     | Ongoing  |
| Discussion with IEDA on recovery and messaging to businesses             | Ongoing  |
| Continue to support private sector and government requests for resources | Ongoing  |
| Identify successor   | 4/8      |
| Identify specific donors for needed items                                | 4/8      |
| Guidance from OSHA on employee protection – waiting on IDPH response     | 4/8      |
| Test/validate virtual EOC operations                                     | 4/10     |
| Make necessary corrections from Friday's virtual test                    | 4/13     |

# Logistics Section – Volunteer Mgmt Unit – Doug Stogel, Polk County CFYS

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## Recent Accomplishments

- Alignment with United Way and Volunteer Iowa to support volunteer management
- Flow chart was shared with Logistics for volunteer management process
- Utilize Polk County's volunteer website ([url here](#)) to recruit and assign

# Logistics Section – Volunteer Mgmt Unit – Doug Stogel, Polk County CFYS



| Objectives  | Due Date |
|---|----------|
| Identifying county employees to be used as volunteers         | Ongoing  |
| Develop position job aid to document processes for continuity | 4/1      |
| Identify successor  | 4/8      |
| Test/validate virtual EOC operations                          | 4/10     |
| Make necessary corrections from Friday's virtual test         | 4/13     |

# Logistics – Food Unit – Patty Nordmeyer

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- Sign-up at the front desk by 10:00
- Use provided, disposable utensils – do not share
- Food schedule
  - Friday – Gateway Market
  - Monday - Fireside Grill

# Planning Section Chief – DeAnne Sesker, Polk Co EMA

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## Recent Accomplishments

- Developed position job aid for continuity
- Established a process to collect, prepare and produce incident documentation on a daily basis

# Job Aids and Successors

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- Job Aids

- Planning Section
- Finance/Admin
- PIO
- Housing
- Emergency Services
- Mental Health
- IC

- Successors Identified

- PIO
- Emergency Services
- Finance/Admin
- Healthcare – MCC
- Mental Health
- IC



# Planning Section Chief – DeAnne Sesker, Polk Co EMA



| Objectives   | Due Date      |
|--|---------------|
| Gather Group accomplishments and objectives for next day                       | Ongoing       |
| Prepare for the next day's daily briefing                                      | Ongoing       |
| Prepare for Tuesday's Stakeholder Briefing                                     | Every Monday  |
| Conduct Weekly Stakeholder Briefing  | Every Tuesday |
| Prepare and publish the weekly IAP   | Every Tuesday |
| Identify successor   | 4/8           |
| Conduct 4/10 morning briefing virtually  | 4/10          |
| Meet with Section Chiefs and Group Supervisors to begin collecting AAR content | 4/13          |
| Make necessary corrections from Friday's virtual test                          | 4/13          |

# Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

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## Recent Accomplishments

- COVID-19 Crisis Response Supplemental Funding contract approved by BOS 4/7/2020
- Reviewed funding parameters and work with staff to identify needs and appropriate expenditures
- Developed a plan with Auditor's Office to assure eligible expenditures are being captured and coded to supplemental health grant
- Polk County government has completed a Request for Public Assistance (RPA) to FEMA cover all county departments
- All \$160K of IDPH supplemental funds are obligated

# Finance Section – Keith Olson, Polk County Auditor’s Office and Scott Slater, Polk County Public Health



| Objectives  | Due Date |
|---|----------|
| Gathering costs from each partner on projected costs per activity and initial IDPH approval | Ongoing  |
| Coordinate between Housing Group F/A and BOS re: reimbursement and stimulus impacts         | Ongoing  |
| Prepare a plan that will identify and describe how your Section/Group will work virtually   | 4/8      |
| Fill any gaps that will allow virtual EOC work to continue                                  | 4/9      |
| Test/validate virtual EOC operations  | 4/10     |
| Make necessary corrections from Friday’s virtual test                                       | 4/13     |

# Public Information Officer – Nola Aigner Davis, Polk Co Health

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## Recent Accomplishments

- Working with JIC to answer media requests
- Social media graphics/website updates
- Added financial resources to website
- Ongoing conversations with refugee/immigrant organizations to provide COVID-19 resources.

# Public Information Officer – Nola Aigner Davis, Polk Co Health



| Objectives   | Due Date |
|--|----------|
| Working with refugee/immigrant population                                      | Ongoing  |
| Update website and social media  | Ongoing  |
| Work on MCC communication needs with JIC                                       | Ongoing  |
| Work with refugee messaging and information sharing                            | 4/9      |
| Media campaign for schools and mental health                                   | 4/9      |
| Test/validate virtual EOC operations   | 4/10     |
| PSA for Financial Empowerment Center   | 4/17     |
| Conduct a financial Town Hall  | 4/17     |
| Make necessary corrections from Friday's virtual test                          | 4/13     |
| Create a video on the resource request/donation process with Logistics Section | 4/17     |

# Current Focus Areas - PSC

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- COVID-19 testing
- Alternative housing
- Surge capacity
- Resource management
- Continuity Planning
- Ethics/Crisis Standards of Care
- Food pantry (monitoring)

# Ongoing Initiatives - PSC

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- Rumor control
- Law Enforcement
- Critical infrastructure
- Mass fatality planning

# Emerging Priorities - PSC

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- Demobilization
- Recovery



# Safety Officer – Polk County Risk Management

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## Safety Top 5

1. Wash your hands / use sanitizer frequently
2. Take your temp –  $\leq 100.4$
3. Sleep
4. Monitor stress
5. Drink water / healthy foods

## Hazardous Weather Outlook

### Today

High near 55, light winds. Slight chance of rain tonight.

### This Weekend

Partly sunny w/rain and t-storms late afternoon and overnight. High 60 on Saturday. Sunday rain and t-storms most of the day up to 1/2". Rain and snow possible after 9pm. Low of 25.

### Spotter Activation Statement

- Spotter Activation is not expected

# Policy Group – Supervisor Matt McCoy, Polk Co BOS

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1. Reviewing stimulus package and will be pushing out messaging
2. Master agreement with Marriott Courtyard -Ankeny for Polk County employees who may be exposed
3. Alternative election location and staff planning
4. CISS numbers are high; will look for ways to support
5. \$40M for Iowa to support homelessness needs/housing
6. Recovery – guidance for re-opening or alternative options until re-opening for various businesses/attractions
7. Information on/help with financial crisis management for families; developing PSAs
8. Election planning
9. Immigrant/refugee messaging
10. Small business grants being developed; non-profit support
11. Federal advocate to breakdown the CARES Act
12. Strengthen messages to business community and refugee employees
13. BOS participating in a SBA project focused on sole proprietors
14. Updating employee policy on how to handle a positive, presumed positive or exposure
15. Applying for a collaborative grant with DMARC and Food Bank

# Weekly Meetings at a Glance



|      | Monday               | Tuesday                              |                      | Wednesday              |                     | Thursday                   | Friday               |
|------|----------------------|--------------------------------------|----------------------|------------------------|---------------------|----------------------------|----------------------|
| 800  | Daily Briefing (Z)   | Daily Briefing (Z)                   |                      | Daily Briefing (Z)     |                     | Daily Briefing (Z)         | Daily Briefing (Z)   |
| 830  |                      |                                      |                      |                        |                     |                            |                      |
| 900  |                      |                                      |                      | County EMA / HSEMD (C) |                     |                            |                      |
| 930  |                      |                                      |                      |                        |                     |                            |                      |
| 1000 |                      |                                      |                      |                        |                     |                            |                      |
| 1030 |                      | Weekly Stakeholders Briefing (Z)     |                      |                        |                     |                            |                      |
| 1100 | Gov Press Conference |                                      | Gov Press Conference | Gov Press Conference   |                     | Gov Press Conference       | Gov Press Conference |
| 1130 |                      |                                      |                      |                        |                     |                            |                      |
| 1200 | Law Enforcement (C)  | Shelters (C)                         |                      | Law Enforcement (C)    | HCC / IDPH (Z)      |                            | Law Enforcement (C)  |
| 1230 |                      |                                      |                      |                        |                     |                            |                      |
| 1300 |                      | Critical Infrastructure Partners (Z) |                      | Food Bank (C)          |                     | Dallas County Briefing (Z) |                      |
| 1330 |                      |                                      |                      |                        |                     |                            |                      |
| 1400 |                      | Chief Medical Officers (C)           |                      |                        |                     | Chief Medical Officers (C) |                      |
| 1430 |                      |                                      |                      |                        |                     |                            |                      |
| 1500 |                      |                                      |                      |                        |                     |                            |                      |
| 1530 |                      |                                      |                      |                        | Mass Fatalities (Z) |                            |                      |
| 1600 | EMS (Z)              | EMS (Z)                              |                      | EMS (Z)                |                     |                            | EMS (Z)              |
| 1630 |                      |                                      |                      |                        |                     |                            |                      |
| 1700 |                      |                                      |                      |                        |                     |                            |                      |

# BIG WINS!



| What   | Who                                 |
|--|-------------------------------------|
| 2-1-1 for the public, clinical and responder audiences       | Healthcare and Mental Health Groups |
| Town Halls/media coverage                                    | PIO                                 |
| Isolation Shelter  | Housing Group                       |
| Social media and PCHD website                                | PIO                                 |
| Partnering with United Way for volunteer management          | Volunteer Management Branch         |
| Establishment of the Medical Coordination Center in the EOC  | Healthcare Group                    |
| Development of the resource ordering application and process | Healthcare Group Logistics Section  |
| Identified alternative housing for first responders          | Emergency Services Branch           |
| Non-traditional hospital surge plan - DRAFT                  | Healthcare Group                    |

| What  | Who                                |
|---|------------------------------------|
| Clarification on exposure criteria for responders     | CIEMSD                             |
| Ongoing capture of successes/best practices           | Planning Section Chief             |
| Mitigation strategies implemented                     | County Jail and Juvenile Detention |
| Emerging Infectious Disease Surveillance tool         | CIEMSD                             |
| Strong and resilient Communicable Disease Team nurses | Communicable Disease Team          |
| Airway bypass added to EMResource                     | Healthcare Group – CIEMSD          |
| MOAs returned from all partners                       | Healthcare Group – MCC             |
| Logistics ordering process communicated               | Logistics                          |

# Q&A



# Closing Comments

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Adjourn