



Resource List for Financial Assistance

<p style="text-align: center;"><u>Cross Outreach</u></p> <p style="text-align: center;">**Call 515-279-9998 and it will give you directions on accessing their services. crossoutreachhelp@gmail.com</p>	<p style="text-align: center;"><u>Aging Resources of Central Iowa</u></p> <p style="text-align: center;">**60 and older only**</p> <p style="text-align: center;">5835 Grand Ave., Suite 106 Des Moines, IA 50312 Phone: 515-255-1310 *****Call to schedule an appointment.</p>
<p style="text-align: center;"><u>West Des Moines Human Services</u></p> <p style="text-align: center;">West Des Moines Residents ONLY</p> <p style="text-align: center;">139 6th Street West Des Moines, IA 50265 Phone: 515-222-3360 Food Pantry & Clothing Closet</p>	<p style="text-align: center;"><u>Caring Hands Outreach Center, INC</u></p> <p style="text-align: center;">Southeast Polk Community 201 9th St NE Altoona, IA 50009 Phone: 515-967-4533</p>

**This list has been compiled for your convenience and does not in any way mean that General Assistance guarantees assistance from any of the agencies on this list. ** (current as of February 18, 2020).

IMPACT Community Action Partnership Offices:

Please see the reverse side for IMPACT programs and services descriptions.

<p style="text-align: center;">IMPACT:</p> <p style="text-align: center;">500 Army Post Rd. Des Moines, IA 50315 Phone: 515-274-9496 www.impactcap.org</p>	<p style="text-align: center;">Drake location:</p> <p style="text-align: center;">3226 Univ Ave Des Moines, IA 515-518-4770 *Parking at the rear end of the building</p>	<p style="text-align: center;">Ankeny office:</p> <p style="text-align: center;">2701 SE Convenience Blvd, #2 Ankeny, IA 50021 Phone: 515-965-0433 Ankeny@Impactcap.org</p>	<p style="text-align: center;">West DM office:</p> <p style="text-align: center;">West D.M. Human Services 139 6th Street West DM, IA 50265 Phone: 515-222-3660 www.impactcap.org</p>
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**Please call the above IMPACT numbers at the respective locations for detailed information regarding program information and other services offered. **

Beds		
<p style="text-align: center;">Grand Furniture & Mattress: 1944 E Grand Ave, Des Moines, IA 50316. (515) 262-0098</p>	<p style="text-align: center;">Family Discount: 1413 6th Ave., Des Moines, IA 50314. (515) 282-9443.</p>	<p style="text-align: center;">St. Vincent DePaul: 1420 6th Ave., Des Moines, IA 50314. (515) 282-8327.</p>

Appliances		
<p style="text-align: center;">Metro Appliance Repair: 4400 Hickman Road Des Moines, IA 50310 (515) 271-8870</p>	<p style="text-align: center;">Salvation Army: 4620 SE 14th Street Des Moines, IA 50315 (515) 953-7451</p>	<p style="text-align: center;">DAV: 2627 E. University Ave. Des Moines, IA 50317 (515) 262-3850</p>

If you live outside of Polk County please contact your county office for information:

Dallas County GA:	25747 N. Ave. Suite E, Adel	(515) 993-5869
Dallas County LIHEAP:	2814 1st Ave., Perry	(515) 465-5185
Warren County GA:	301 N. Buxton St., Suite 107, Indianola	(515) 962-5132
Warren County IMPACT:	210 W 2nd Ave, Indianola	(515) 961-2543



Resource List for Financial Assistance

IMPACT Community Action Partnership Programs and Services

IMPACT Community Action Partnership works with low-income residents to provide crisis assistance and provide tools to help low-income residents gain personal and economic self-sufficiency. Unless otherwise specified, low-income programs are available to households with annual gross incomes at or below 150% of federal poverty guidelines.

Assessment and Resolution

(A & R) Assessment and Resolution (A & R) can help low-income households experiencing credit problems with MidAmerican Energy. A & R workers help establish bill payment plans and negotiate with MidAmerican to maintain or restore utility service. Limited financial assistance is available to help reestablish service or prevent disconnection.

Cooling Program

Fans are available during extremely hot weather. Window air conditioners or air conditioner repair up to \$350 may be available to a household if required by a medical condition. June - August.

Experience Greater Des Moines

Reduced cost toward Parks and Recreation and community activities and programs. 250% of the Federal Poverty Income Guidelines apply.

Financial Foundations

A financial education program teamed with program referrals and financial assistance for eligible households over a three-month period of time designed to assist low-income families in their move towards financial stabilization. Program and 175% of the Federal Poverty Income guidelines apply.

Food Pantry &/or Personal Pantry

The Des Moines Area Religious Council (DMARC) sponsors a number of pantries in Des Moines. To identify the pantry closest to you visit dmarcunited.org or call 515-277-6969.

Furnace Repairs and Replacement

Furnace Repairs and Replacement are provided through a number of funding types. Private contractors perform the work. Priority is given to the elderly and families with very young children. Only homeowners and buyers are eligible for this service. Available during LIHEAP season (November 1-March 31st) and sometimes later depending on fund availability.

The Holiday Food Project

The Holiday Food Project is made possible through donations of food, money, and labor provided by Des Moines schools, businesses, and service organizations. Holiday food boxes are distributed to nearly 1,000 families each year.

Low-Income Home Energy Assistance Program (LIHEAP)

LIHEAP provides a one-time payment towards heating costs each winter. Applications are accepted from November 1 through April 30 each year (In October for Seniors & disabled). Call 515-518-4770 for more information.

MTA Opportunity thru Transit (OTT)

MTA Opportunity thru Transit (OTT) bus passes and tokens may be available at reduced rates for eligible households. Contact DART Central Station at 620 Cherry Street, Des Moines or call 515-283-8100.

Weatherization Applications

Weatherization can help with attic and sidewall insulation, furnace repair or replacement and general energy efficiency measures. Households eligible for LIHEAP are automatically put on a waiting list for weatherization.