

Daily Operations Briefing

May 22, 2020 0800 Hours



Welcome – Planning Section Chief

1. Welcome & Introductions

2. Expected Outcomes

- A. Transfer of information
- B. Hand off duties
- C. Clarify expectations for the day
- D. Execution of Incident Action Plan (IAP)

3. Ground Rules

- A. Cell phones and radios off/silent
- B. Minimize side-bar conversations
- C. Stick to the agenda







Opening Comments

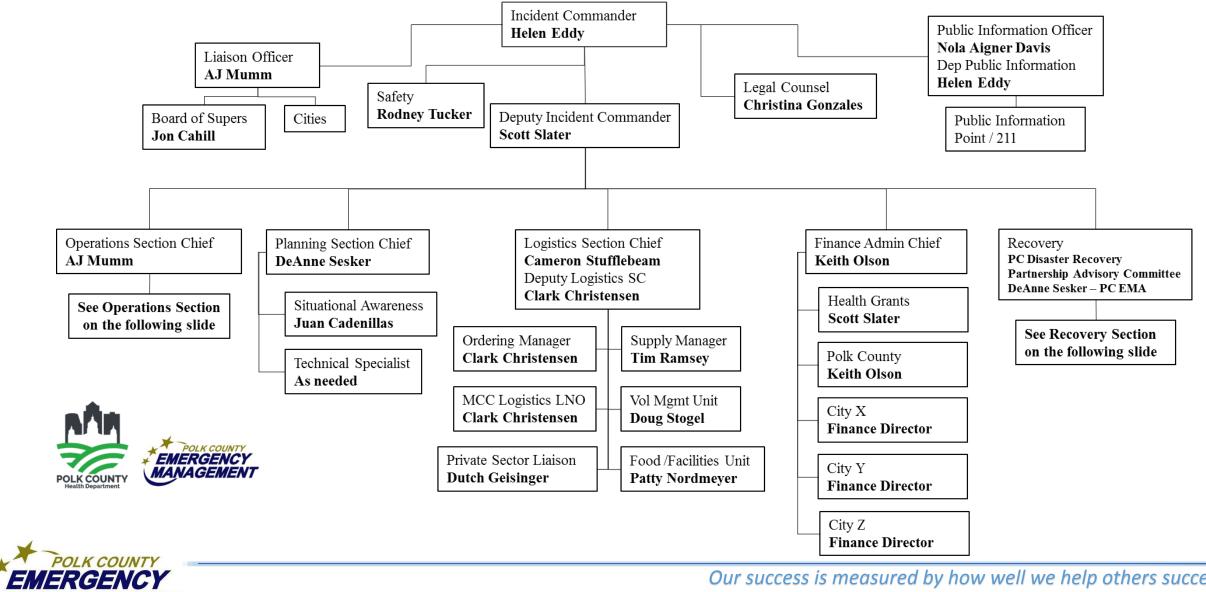
Helen Eddy – Incident Commander

Polk County Public Health Director

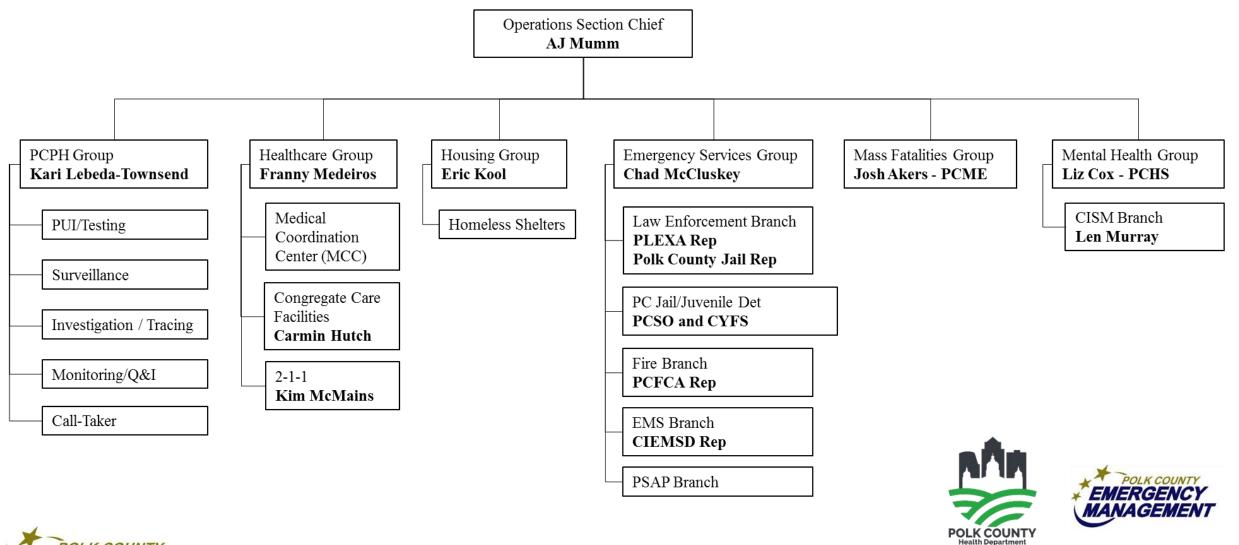


CORONAVIRUS COVID-19 ORGANIZATIONAL CHART (05/04/20)

MANAGEMENT

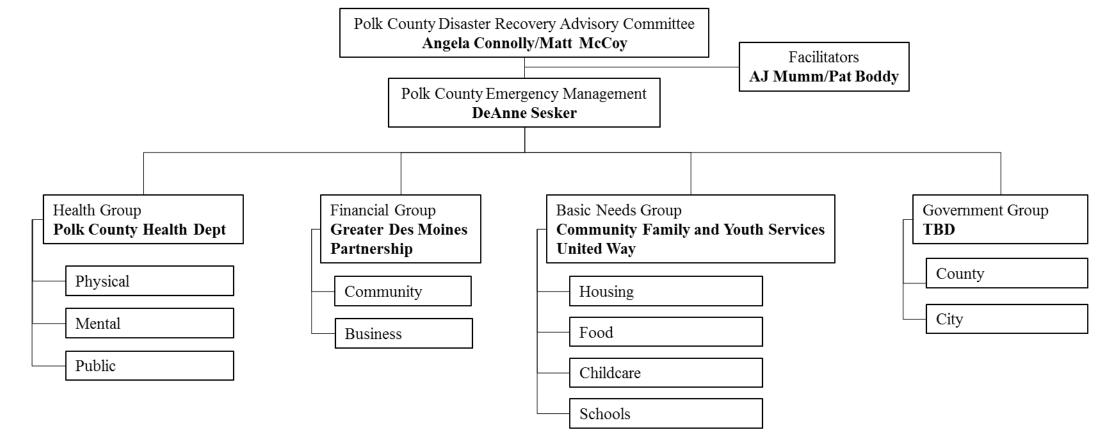


Operations Section





Recovery Section (05/04/20)



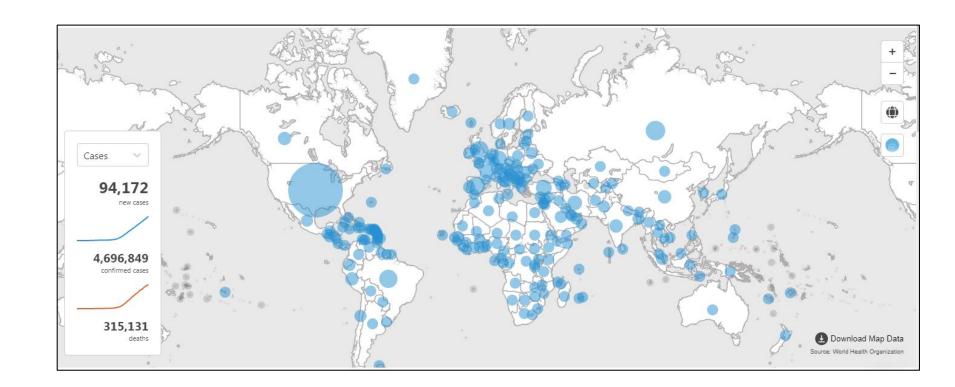




Global Situation Update

World Health Organization

+265,858 new cases Since Tuesday



https://covid19.who.int/

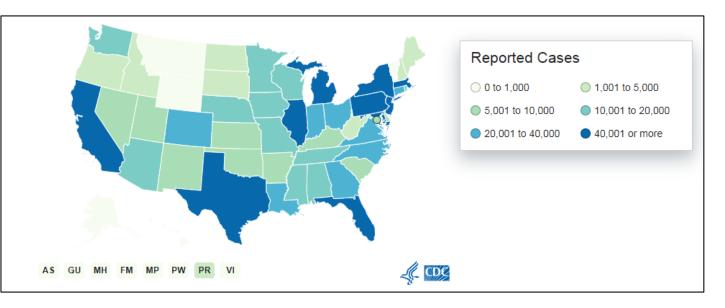


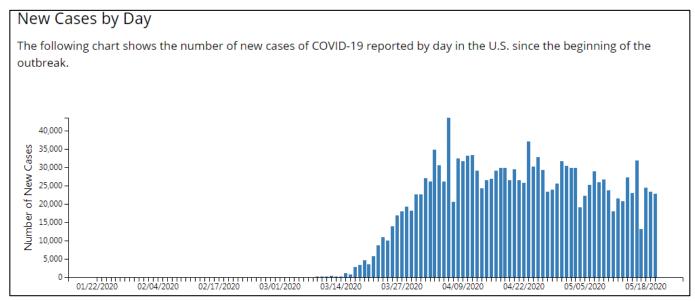


U.S.A. Situation Update

Centers for Disease Control and Prevention

Current Case Count: 1,551,095 (+70,746 since Tuesday)

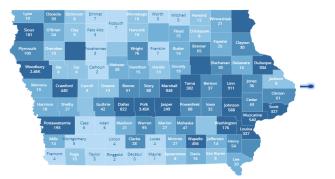


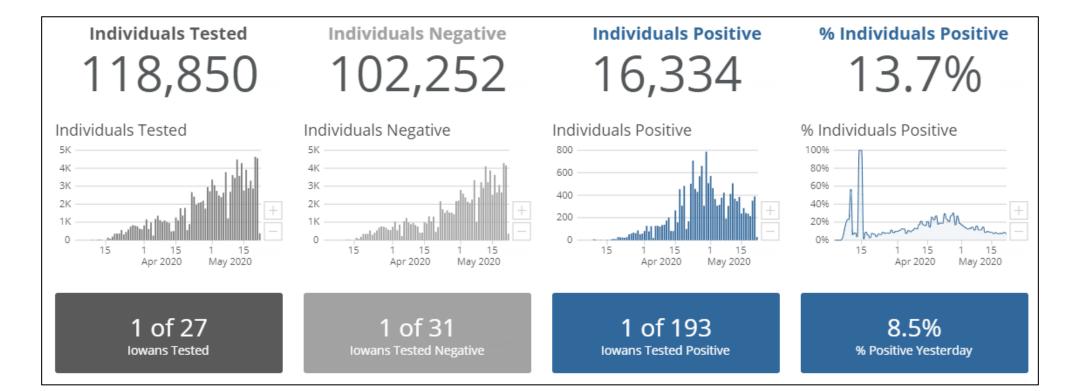


https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html



Iowa Statistics – Testing and Cases

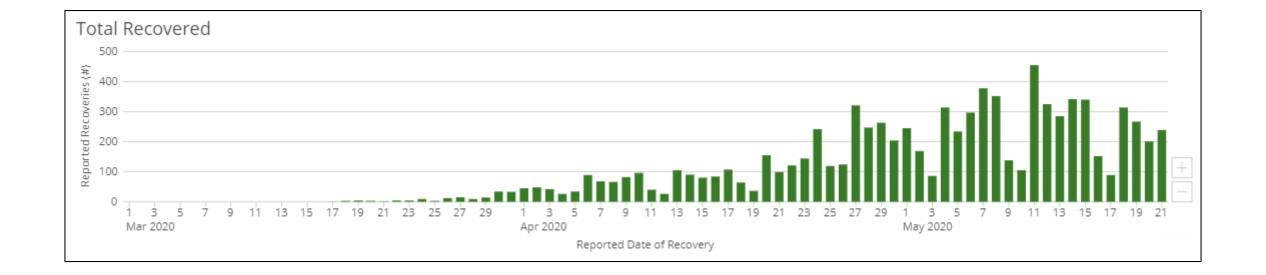




https://coronavirus.iowa.gov/pages/case-counts

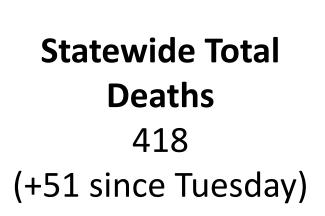


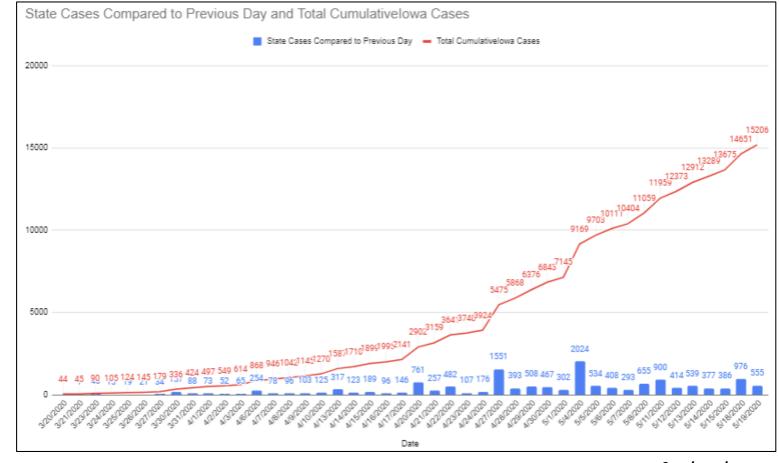
Iowa Statistics - Recovered





Iowa Statistics - Deaths





As of 5/19/2020

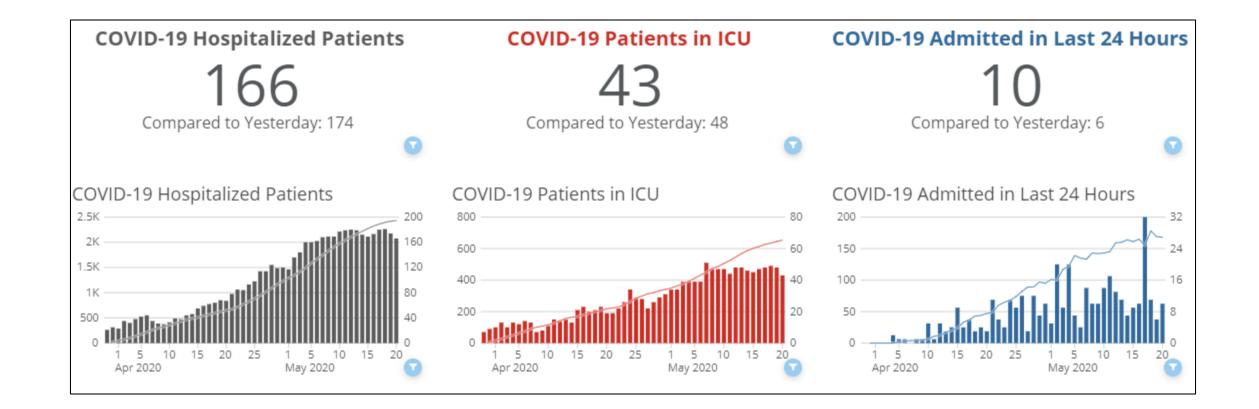


Cases per 100,000 Population

🕈 County	🔶 Positive Cases	Cases Per 100,000 Population
Polk	3,447	708
Woodbury	2,461	2,400
Black Hawk	1,659	1,253
Linn	911	403
Marshall	848	2,121
Dallas	822	912
Johnson	588	389
Muscatine	540	1,258
Wapello	456	1,295
Crawford	440	2,564
Tama	382	2,260
Scott	327	189
Louisa	327	2,928
Dubuque	304	314



RMCC Region 1 Status

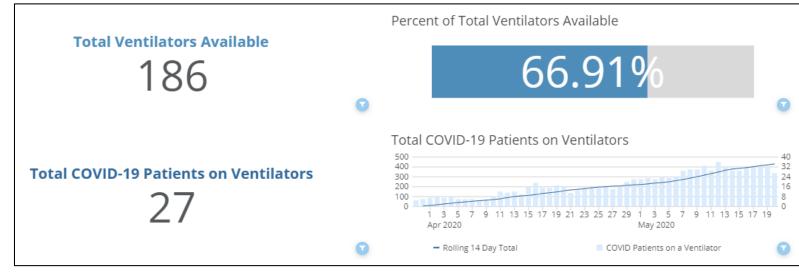


https://coronavirus.iowa.gov/pages/rmcc-data



RMCC Region 1 Status



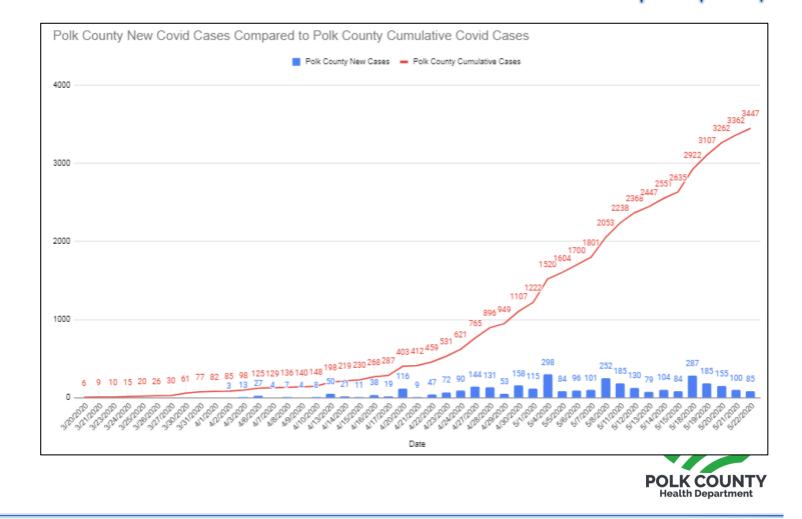




Polk County Confirmed COVID-19 Cases

COVID-19 Cases in Polk County			
Confirmed 3,447 (+370 since Tuesday			
Deaths 93 (+8 since Tuesday)			

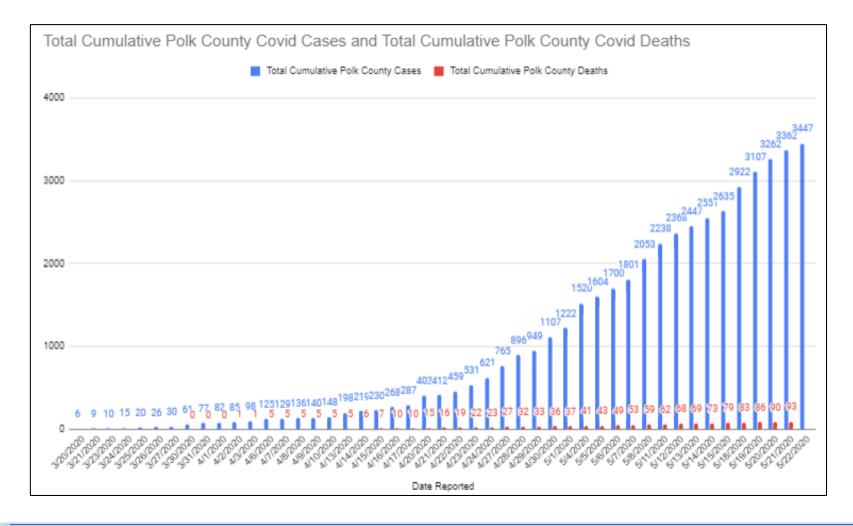
Confirmed Cases are based on IDPH data Number of deaths are tracked by PCHD





Our success is measured by how well we help others succeed.

Polk County Total Cases and Deaths



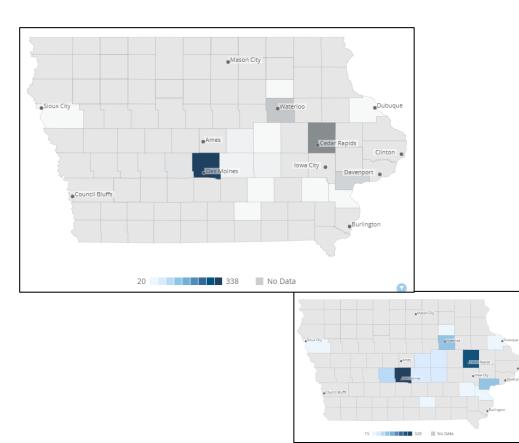


Congregate Living Cases and Outbreaks

Polk County Facilities Impacted			
uesday)			
u J			

*outbreak = 3 or more confirmed cases

County	🕈 Facility	👻 Positive Cases	🔷 Total Recovered
Total Cases		338	69
— Polk	Bishop Drumm Retirement Center	99	26
	Trinity Center at Luther Park	95	17
	University Park Nursing and Rehabilitation Center		2
	Fleur Heights Center for Wellness & Rehab		11
	Altoona Nursing & Rehabilitation Center	19	3
	Polk City Nursing and Rehabilitation Center	17	2
	Mitchell Village Care Center	15	8
Polk TOTAL		338	69





PCPH Group – Kari Lebeda-Townsend, PCHD

- Case management, contact tracing and follow-up continues
- New procedures for internal tracking system
- Expanded intake and IDSS data entry
- Locations and approaches to increase CD team staff capacity
- Coordination on COVID-19 mortality review with PCME
- Through the PIO, interpreters were embedded with the CD Team
- Developed a PCHD Strike Team, tested 22 and results back within 26 hours



PCPH Group – Kari Lebeda-Townsend, PCHD

Objectives	Due Date	
Addressing school return questions and children on immunization provisional waivers for 2020-2021 school year	Monitoring	
Onboard and train additional RNs and CMAs to support disease investigation, follow up and contact tracing	Ongoing	
Process with PCME to verify cases	Ongoing	
Work with community partners to meet basic patient and family needs	Ongoing	
Coordinating individual case investigation and facility under monitoring and with outbreaks	Ongoing	
Develop position job aid to document processes for continuity	4/8	
Identify successor	4/8	
Develop a patient education video w/PIO for those that have tested positive	5/4	
Provide information or host a call with PC schools on re-opening considerations	5/6	
Determine PCHD Strike Team strategy, plan and logistics to deploy as needed	5/13	



Congregate Care Group – Carmin Hutch, PCHD

- Building out a team to meet the demands of LTCF/congregate site hotspots
- Managing a high-number of LTCF/congregate sites to include daily calls to provide guidance to facility staff
- Deployed a PCHD Strike Team, tested 22 and results back within 26 hours



Congregate Care Group – Carmin Hutch, PCHD

Objectives	Due Date
Daily calls with LTC impacted facilities	Ongoing
Identify successor	4/8
Coordinate with Mental Health Group on transport of group home patients	4/9
Provide guidance to group homes on staffing recommendations and how to minimize exposure to "narrow the web" across group home locations/patients	4/14
Define process with logistics and staffing requests	4/22



Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

- Hospital systems standardized surge plans
- 2-1-1 is capturing symptomatic calls vs worried well now, which provides additional surveillance
- Airway bypass added to EMResource
- Capturing data on a daily basis
- Non-traditional hospital surge plan completed



Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

Objectives	Due Date
Collaborate with IANG LNO on regional plans within Service Area 1	Ongoing
Coordinate with RMCC on their operations	Ongoing
Coordinate with LTC facilities	Ongoing
Continue PPE discussion to come to a hospital system agreement	Ongoing
Implement Ethical Standards of Care within the hospitals; awaiting IDPH guidance	Ongoing
Participate in the development of the regional surge plan with the RMCC	Ongoing
Develop position job aid to document processes for continuity	4/1
Develop and approve an alternate care site plan	4/17
Developing the processes for the non-traditional surge plan	4/20

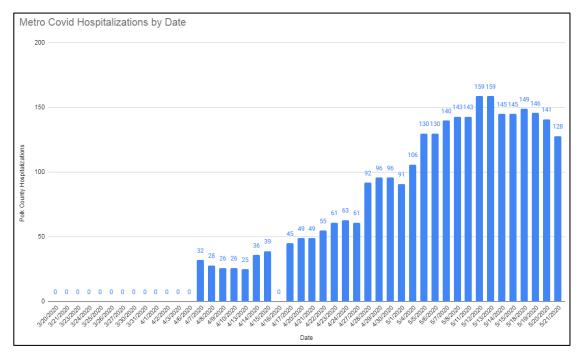


Metro Hospital Status Report

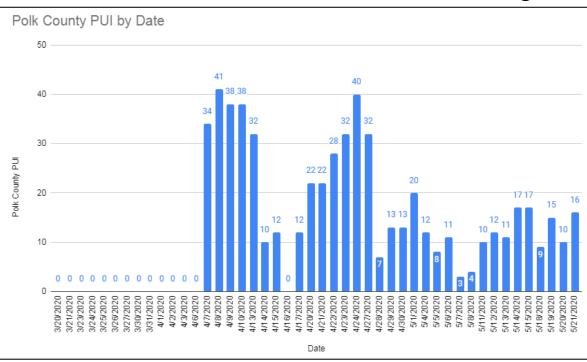
Metro Hospital Status As of 5/18/2020		Positive Hospitalization	Persons Under Investigation
MercyONE	AM	62	14
	PM		
Broadlawns	AM	9	0
	PM		
UnityPoint Health - Des Moines	AM	56	2
	PM		
VA - Central Iowa Healthcare System	AM	1	0
	PM		



Metro Hospital Data



Hospitalizations



Persons Under Investigation



Mass Fatalities Group – Dr. Joshua Akers, PCME Office

- Reached out local funeral homes to exchange information about COVID
- Spoke with Iowa Office of the State Medical Examiner (IOSME)
- Discuss National Guard plans with IOSME
- Identified Hamilton's Funeral Home Mitchellville location as overflow



Mass Fatalities Group – Dr. Joshua Akers, PCME Office

Objectives	Due Date
Surge plan for mass fatalities	Ongoing
Monitor death trends	Ongoing
Coordinate with PCHD/CD Team on LTCF deaths	Ongoing
Meeting with funeral homes and State ME to discuss needs moving forward	Ongoing



Mental Health Group – Liz Cox, Polk County Health Services

- Established a hotline for medical staff & emergency responders to support their own mental health
- Launched social media, PSAs and resource tool kit for mental health
- Mental health support via 211is live
- Published list of providers accepting new telehealth mental health patients
- Funding approved to equip consumers with phones for telehealth services
- Finalized and shared a draft family plan for emergency responders
- Connected mental health group homes with Operations PCHD
- Coordinated respite services for parents of kids with special needs
- Succession planning/successor identified
- Developed a Facebook filter and "care" package of printables for healthcare provider appreciation
- Presented, with EMA, to the Des Moines Partnership

Mental Health Group – Liz Cox, Polk County Health Services

	V V
Objectives	Due Date
Continue connecting with volunteers with home-bound people	Ongoing
Equip (purchase) consumers with phones for telehealth services	Ongoing
Coordinate with Legal Aid	Ongoing
Develop and present webinars to schools and workplace audiences	6/4



Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

- Identified discharge transportation options
- Approved alternative housing for Polk County essential employees
- Distributed a memo to hospitals and clinics regarding the isolation shelter and direct referrals
- Supported the completion of the FEMA Non-Congregate Housing application
- Added staff to support PCHD CD Team to address questions of isolation families
- Draft memos to PCHD for resource and referrals for family isolation and homeless PUI individuals



Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

Sei	VICES	^	
Objec	ctives	Due Date	
Conti	nue to interview and hire staff	Ongoing	
	dinate with Central Intake/PHC on the expansion of rapid re-housing for families on wait or in shelters	Ongoing	
Creat	ing a process to distribute refugee grants for outreach and support	Ongoing	
Meet	with MCC to review modeling to determine alternative solutions to sheltering	4/22	
Devel Logist	op a task list required for Isolation Shelter transition/demobilization; coordinate with tics	5/1	
	with PCHD, MCC, shelter representatives to outline processes for hospital discharge of eless population and determine solutions to the gaps and communicate expectations	5/1	



Emergency Services Group – Common Accomplishments

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources and family planning for emergency responders (CISM and peer support)
- LE agency tiered mutual aid response provided to PSAPs via E911 Coordinator (FD/EMS Teams Cards already in place)
- Shared emergency services dashboard to all stakeholders



Emergency Services Group – Common Objectives

Objectives	Due Date
Plans for secondary locations for first responder alternative housing	Ongoing



Emergency Services Dashboard

ormal Staffing : Staffing Unaf								V	V
-			mai PPE on hand with no be						
ically Low Stating Levels / i	Severly Limited or Affected	Bervice Levels / Ind	dequate PPE Supply for Imr	rediate Needs					
Agency	Discipline	Personnel	Delly Operations / Service Delivery	PPE Supply	Notes / Comments				
oona Fire	Fire / EM8								
keny Fire	Fire / EM8								
undurant Fire	Fire / EM8	1. Sec. 1. Sec							
isie Fire	Fire / EM8								
e Fire	Fire / EM8								
aware TWP Fire	Fire / EM8								
Moines Fire	Fire / EM8				Normal Staffing : Staffi	ng Unaffected / Normal Operations and Service L	evels / Good or Sufficien	t PPE with backstock	
hart Fire	Fire / EM8								
anger Fire	Fire / EM8				Staffing Levels Affecte	d : Overtime Mandated / Reduced Service Levels	/ Minimal PPE on hand v	with no backstock	
xley Fire	Fire / EM8				Critically Low Staffing I	evels / Severly Limited or Affected Service Level	s / Inadequate PPE Supp	bly for Immediate Needs	
lancia Fire	Fire / EM8							Daily Operations /	
inston-Grimes Fire	Fire / EM8				Agency	Discipline	Personnel	Service Delivery	PPE Sup
Flight	EMB						reisonnei	Service Derivery	FFE Sup
well Fire	Fire / EM8				Altoona PD	Law Enforcement			
cy-One Air	EMB				Ankeny PD	Law Enforcement			
cy-One Ground	EMB	100 C							
west Ambulance	EMB				Carlisle PD	Law Enforcement			
west Medical Transport	EMB				Clive PD	Law Enforcement			
chelvile Fire	Fire / EM8			_	Des Moines Emerg Co	mmunications PSAP			
thern Warren Fire	Fire / EM8 Fire / EM8								
rweik Fire asant Hill Fire	Fire / EM8				Des Moines PD	Law Enforcement			
k City Fire	Fire / EM8				Johnston PD	Law Enforcement			
nnels Fire	Fire / EM8				Mitchellville PD	Law Enforcement			
vior TWP Fire	Fire / EM8								
andale Fire	Fire / EM8				Norwalk PD	Law Enforcement			
ukee Fire	Fire / EM8				Pleasant Hill PD	Law Enforcement			
st Des Moines EM8	EM8				Polk City PD	Law Enforcement			
st Des Moines Fire	Fire								
idsor Heights Fire	Fire / EM8				Polk Co Sheriff's Office	Law Enforcement			
					Polk County Communi	cations PSAP			
					Urbandale PD	Law Enforcement			
					Waukee PD	Law Enforcement			
					West Des Moines PD	Law Enforcement			
					WESTCOM	PSAP			
					Windsor Heights PD	Law Enforcement			



EMS Branch – CIEMSD

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Confirmed process for exposure reporting for EMS providers/HC workers
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Approval of medical directors to implement assess and refer protocol
- Airway Management Diversion Protocol implemented
- Assess and refer protocol approved and disseminated
- Protocol 36 is completed and ready for activation if needed

EMS Branch – CIEMSD

Objectives	Due Date
Alternative transport destinations - waiting on health systems	Paused
Revisit the notification algorithm to notify providers of a positive test, to include LTC facilities	Paused



Operations Section Chief – A.J. Mumm, Polk Co EMA

Recent Accomplishments

- Established a sustainable battle rhythm routine among Groups and Branches
- Maintain effective communication between Operations and Logistics
- Gathering and sharing of situational awareness among operational partners
- Enabled virtual coordination capabilities
- Partnered with Logistics on order/request awareness video



Operations Section Chief – A.J. Mumm, Polk Co EMA

Objectives	Due Date
Maintain effective coordination with State Emergency Operations Center (SEOC)	Ongoing
Share information with the public through support of the weekly stakeholder's briefing	Ongoing
Develop position job aid to document processes for continuity	4/1
Identify successor	4/8
Fully embed logistics position within the MCC	5/15
Prepare incident stabilization and resiliency strategies for recovery	6/1



Planning Section Chief – DeAnne Sesker, Polk Co EMA

Recent Accomplishments

- Developed position job aid for continuity
- Established a process to collect, prepare and produce incident documentation on a daily basis
- Validated that EOC daily planning meetings can be conducted virtually
- Recovery Advisory Group established and have a framework developed to begin planning for recovery



Planning Section Chief – DeAnne Sesker, Polk Co EMA

Objectives	Due Date
Gather Group accomplishments and objectives for next day	Ongoing
Prepare for the next day's daily briefing	Ongoing
Meet with Section Chiefs and Group Supervisors to begin collecting AAR content	Ongoing
Prepare for Tuesday's Stakeholder Briefing	Every Monday
Conduct Weekly Stakeholder Briefing	Every Tuesday
Prepare and publish the weekly IAP	Every Tuesday
Identify successor	4/8



Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

Recent Accomplishments

- 250,000 items have been donated to date
- 200,000 items have been supplied to date
- Large donations continued to be offered
- Shared PPE with 7 surrounding counties
- Guidance for resource requests (materials and personnel) was distributed via DLAN
- Small "push pack" has been created and is ready to be deployed if needed
- Demobilization plan is developed and ready to be implemented when necessary



logistics@polkcountyiowa.gov +

Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

Due Date
Ongoing
Ongoing
4/2
4/8
5/29
5/22



Resource Management Status

	Total Requests	Total Requests Filled	Total Requests Partially Filled	Total Items Requested	Total Items Issued
3/31/2020 - 4/15/20	176	95	81	132,933	84,073
4/16/2020 - 4/24/2020	127	106	21	50,282	46,967
4/25/2020 - 5/3/2020	43	29	23	43,694	27,941
5/5/2020 - 5/8/2020	56	46	10	37,828	28,381
5/11/2020 - 5/15/2020	103	85	18	47,695	35,467
18-May	12	7	5	13,604	11,950
19-May	9	4	5	5,319	2,455
20-May	3	2	1	1,260	730
21-May	4	2	2	3,614	2,884
22-May					
23-May					
24-May					
Totals	533	376	166	336,229	240,848



Our success is measured by how well we help others succeed.

Logistics Section – Dutch Geisinger, Safeguard Iowa

Recent Accomplishments

- Maintaining Q&A on safeguardiowa.org
- Monitoring federal trends through FEMA CIKR and CISA calls
- Working with OSHA and DOL to answer questions for private sector
- Working with Hawkeye hotels on alternative housing for medical, NG, and responders
- Acquired a list of companies that are manufacturing PPE
- Organizations will share messaging about not hoarding food/supplies
- Receiving additional PPE donations from private sector



Logistics Section – Dutch Geisinger, Safeguard Iowa

Objectives	Due Date
Address concerns from private sector	Ongoing
Continue adding to scam and FAQ page	Ongoing
Discussion with IEDA on recovery and messaging to businesses	Ongoing
Continue to support private sector and government requests for resources	Ongoing
Identify specific donors for needed items	Ongoing



Logistics – Food Unit – Patty Nordmeyer

- Sign-up at the front desk by 10:00
- Use provided, disposable utensils do not share
- Food schedule
 - Monday Cool Basil or Gateway
 - Tuesday Iowa Tap Room



Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

Recent Accomplishments

VERGEN

- COVID-19 Crisis Response Supplemental Funding contract approved by BOS 4/7/2020
- Reviewed funding parameters and work with staff to identify needs and appropriate expenditures
- Developed a plan with Auditor's Office to assure eligible expenditures are being captured and coded to supplemental health grant
- Polk County government has completed a Request for Public Assistance (RPA) to FEMA coverall all county departments
- All \$160K of IDPH supplemental funds are obligated
- Completed the non-congregate shelter application process with the
- POLK Support of the Housing Group Supervisor

Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

Objectives	Due Date
Gathering costs from each partner on projected costs per activity and initial IDPH approval	Ongoing
Coordinate between Housing Group F/A and BOS re: reimbursement and stimulus impacts	Ongoing



Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management

Recent Accomplishments

- Polk County Advisory Group established
- Initial framework of focus areas identified
- Consultant identified to support the recovery planning coordination



Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management

Objectives	Due Date
Complete the contract for recovery facilitator (Pat Boddy)	5/8
Schedule and conduct initial interviews with Advisory Group and Chairs	5/13
Summarize interviews and identify gaps, solutions, dependencies and opportunities	5/15



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Public Information Officer – Nola Aigner Davis, Polk Co Health

Recent Accomplishments

- Working with JIC to answer media requests
- Social media graphics/website updates
- Ongoing conversations with refugee/immigrant organizations to provide COVID-19 resources
- Interpretation call line established
- Coordinated interpreters to be onsite with the PCHD CD Team



Public Information Officer – Nola Aigner Davis, Polk Co Health

VV
Due Date
Ongoing
Ongoing
Ongoing
Ongoing
TBD
Ongoing
Ongoing



Policy Group – Supervisor Matt McCoy, Polk Co BOS

- 1. Reviewing stimulus package and will be pushing out messaging
- 2. CISS numbers are high; will look for ways to support
- 3. Recovery guidance for re-opening or alternative options until re-opening for various businesses/attractions
- 4. Information on/help with financial crisis management for families; developing PSAs
- 5. Election planning
- 6. Immigrant/refugee messaging
- 7. Small business grants being developed; non-profit support
- 8. Strengthen messages to business community and refugee employees
- 9. Recovery start-up process to begin
- 10. Coordinated with WHO-TV to implement "13 Days of Caring" for the Disaster Recovery Fund



Weekly EOC Status

- •Monday, Tuesday and Friday
 - Planning meetings
- •Wednesday Thursday
 - No Planning meetings



Current Focus Areas - PSC

- COVID-19 testing
- Surge capacity
- Continuity Planning
- Ethics/Crisis Standards of Care
- Food pantry (monitoring)
- Congregate facilities



Ongoing Initiatives - PSC

- Resource management
- Rumor control
- Law Enforcement
- Critical infrastructure
- Mass fatality planning
- Alternative housing



Emerging Priorities - PSC

- Blood donation/supply
- Second Wave planning
- Demobilization
- Recovery



Safety Officer – Polk County Risk Management

Safety Top 5

- 1. Wash your hands / use sanitizer frequently
- 2. Take your temp $-\leq 100.4$
- 3. Sleep
- 4. Monitor stress
- 5. Drink water / healthy foods

Hazardous Weather Outlook Today

Afternoon and evening t-storms, high near 73, low 62. Precipitation up to $\frac{1}{2}$ ".

Saturday

Chance of showers/t-storms. High near 82, low of 67.

Sunday

Afternoon showers/t-storms. High of 83, low of 65.

Spotter Activation Statement

• Spotter Activation is not expected

Weekly Meetings at a Glance

POLK COUNTY

EMERGENCY MANAGEMENT

	Monday	Tuesday		Wednesday	Thursd	ау	Friday
800	Daily Briefing	Daily Briefing		Daily Briefing (Z)	Daily Briefing (Z)		Daily Briefing
830 900		-	Ŭ				, ,
900				County EMA / HSEMD (C)			
1000							
1030	State CBTS (C)	Weekly			State CBT	S (C)	
1100	Gov Press Conference	Stakeholders Briefing (Z)	Gov Press Conference	Gov Press Conference	Gov Press Co	nference	Gov Press Conference
1130	Conference						Conterence
1200	Law	Shelters (C)		HCC / IDPH (Z)			Law Enforcement
1230	Enforcement (C)						(C)
1300	MCC (Z)	Critical Infrastructure	MCC (Z)	MCC (Z)	Dallas County Briefing (Z)	MCC (Z)	MCC (Z)
1330		Partners (Z)					
1400		Chief Medical Officers (C)			Chief Medical (C)	Officers	
1430							
1500							
1530				Mass Fatalities (Z)			
1600		EMS (Z)		······································			
1630							
1700	<u> </u>	l					

I we help others succeed.

BIG WINS!

What	Who
2-1-1 for the public, clincial and	Healthcare and Mental
responder audiences	Health Groups
Town Halls/Media coverage	ΡΙΟ
Isolation Shelter	Housing Group
Social media and PCHD website	PIO
Parterning with United Way for	Volunteer Management
volunteer management	Branch
Establishment fo the Medical	Healthcare Group
Coordination Center in the EOC	
Development fo the resource	Healthcare Group
ordering applicationa nd process	Logistics Section
Identifed alternative housing for	Emergency Services Branch
first responders	
Non-traditional hospital surge plan	Healthcare Group
draft	
Developed and deployed the PCHD	Polk County Pubic Health
Testing Strike Team	Group

What	Who
Clarification on exposure criteria	Healthcare Group - CIEMSD
for responders	
Ongoing capture of successes/best	Planning Section Chief
practices	
Mitigation strategies implemented	County Jail and Juvenile
	Detention
Emerging Infectious Disease	CIEMSD
Surveillance tool	
Strong and resilient Communicable	Polk County Public Health
Disease Team nurses	Group
Airway bypass added to	Healthcare Group - CIEMSD
EMResource	
MOAs returned from all MCC	Healthcare Group - MCC
partners	
Logistics Ordering Process	Logistics Section
established and shared	
WHO-TV "13 Days of Caring"	Board of Supervisors
campaign implemented	





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Closing Comments

Adjourn



Our success is measured by how well we help others succeed.