

Daily Operations Briefing

April 25, 2020 0800 Hours



Welcome – Planning Section Chief

1. Welcome & Introductions

2. Expected Outcomes

- A. Transfer of information
- B. Hand off duties
- C. Clarify expectations for the day
- D. Execution of Incident Action Plan (IAP)

3. Ground Rules

- A. Cell phones and radios off/silent
- B. Minimize side-bar conversations
- C. Stick to the agenda







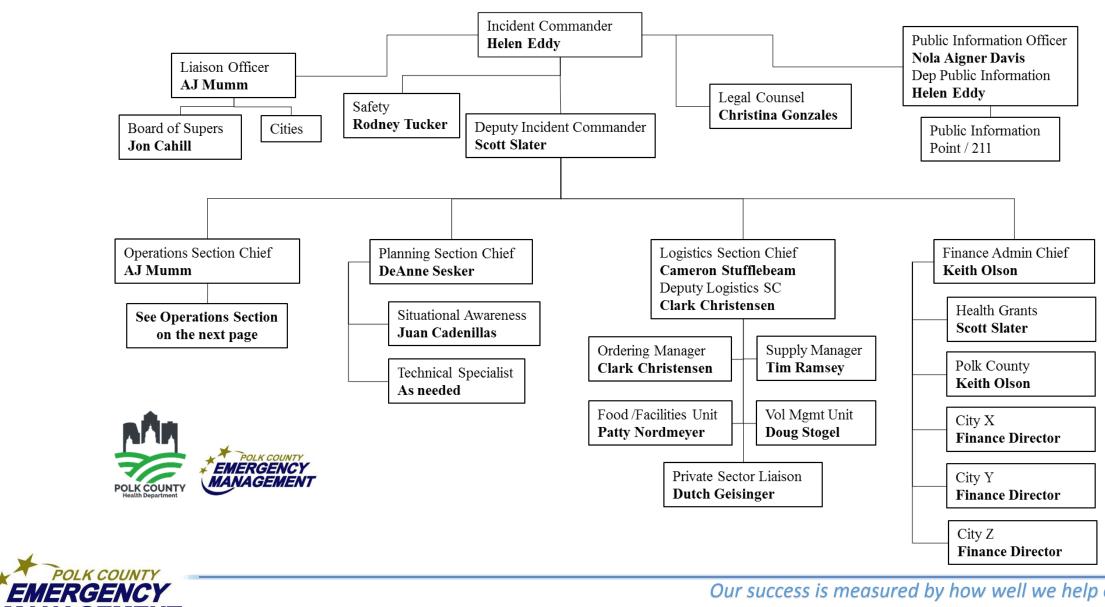
Opening Comments

Helen Eddy – Incident Commander

Polk County Public Health Director



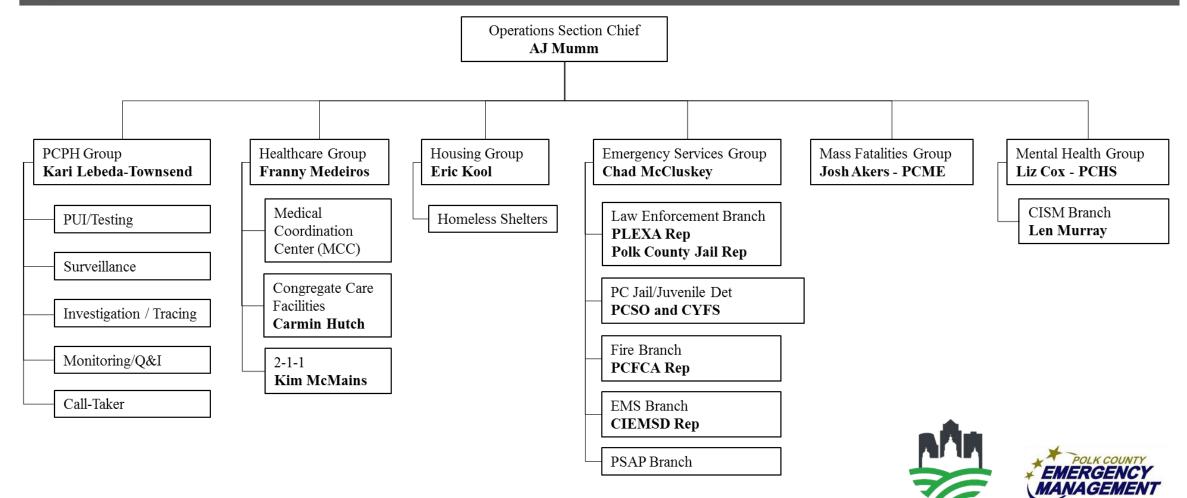
CORONAVIRUS COVID-19 ORGANIZATIONAL CHART(04/20/20)



MANAGEMENT



Operations Section



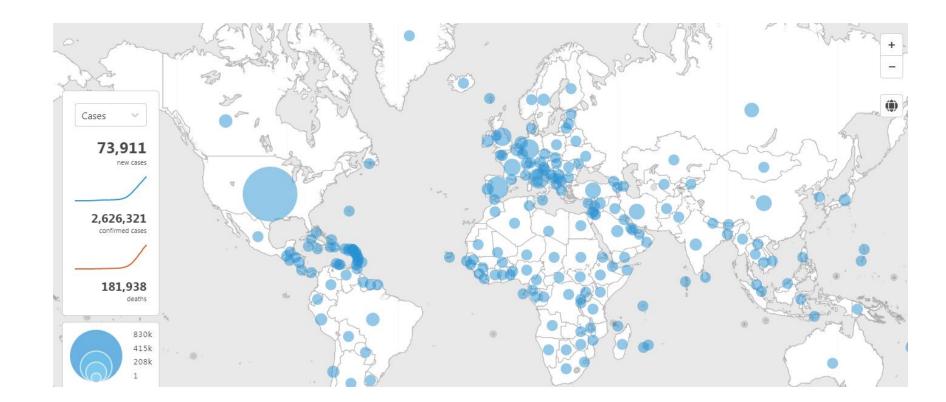


POLK COUNTY

Global Situation Update

World Health Organization

+73,911 new cases Since previous day



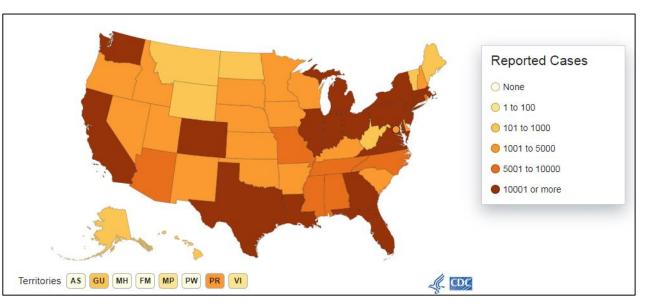
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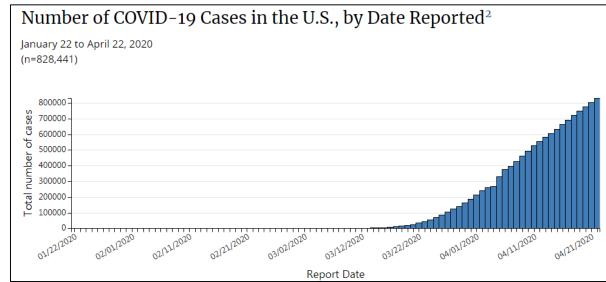


U.S.A. Situation Update

Centers for Disease Control and Prevention

Current Case Count: 828,441 (+25,858 since previous day)





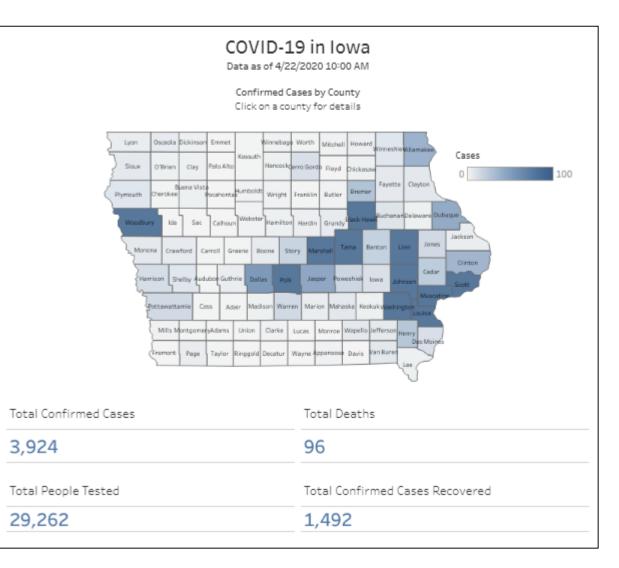
https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html



Iowa Situation Update

Iowa Department of Public Health

Number of Confirmed COVID-19 Cases in Iowa (since previous day)			
3,924 (+176)			
96 (+6)			
1,492 (+64)			

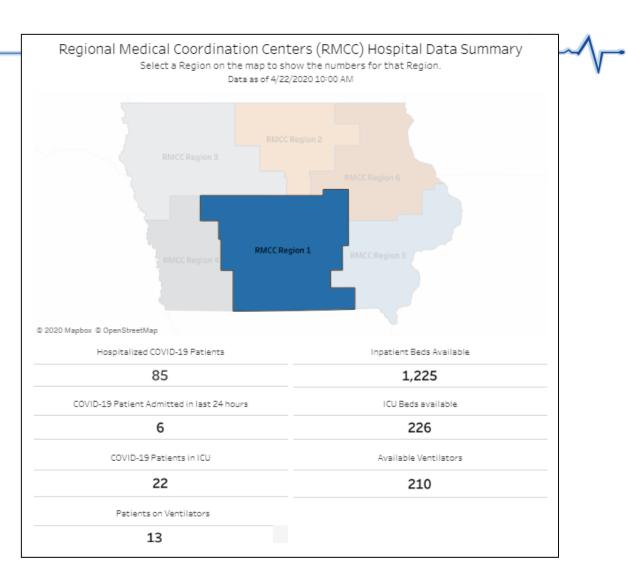


https://idph.iowa.gov/emerging-health-issues/novel-coronavirus



RMCC Region 1 Status

RMCC Hospital Data as of 4/21/20		
Hospitalized	85	
ICU	22	
Ventilated	13	





Polk County Confirmed COVID-19 Cases

Number of Confirmed COVID-19 Cases in Polk County			
Tested	5,283 (since Wednesday)		
Confirmed	621 (+90 since previous day)		
Recovered	176 (+5 as of yesterday)		
Active cases	445 (+85)		
Hospitalized (past 24 hrs only)	38 (as of 4/23)		
Deaths	23 (+1 as of previous day)		

(Numbers are correct and adjusts the lag time between IDPH website updates)





PCPH Group – Kari Lebeda-Townsend, PCHD

- Case management, contact tracing and follow-up continues
- New procedures for internal tracking system
- Expanded intake and IDSS data entry
- Locations and approaches to increase CD team staff capacity
- Coordination on COVID-19 mortality review with PCME



PCPH Group – Kari Lebeda-Townsend, PCHD

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	Objectives	Due Date
	Addressing school return questions and children on immunization provisional waivers for 2020-2021 school year	Monitoring
	Onboard and train additional RNs and CMAs to support disease investigation, follow up and contact tracing	Ongoing
	Process with PCME to verify cases	Ongoing
	Work with community partners to meet basic patient and family needs	Ongoing
	Coordinating individual case investigation and facility under monitoring and with outbreaks	Ongoing
	Coordinating with PIO on messaging, education and rumor control	Ongoing
	Coordinate case investigation, follow up and contact tracing with IDPH as Test Iowa starts to test	Ongoing
	Develop position job aid to document processes for continuity	4/8
	Identify successor	4/8
-		



Congregate Care Group – Carmin Hutch, PCHD

Recent Accomplishments

• Managing 18 impacted facilities



Congregate Care Group – Carmin Hutch, PCHD

Objectives	Due Date
Daily calls with LTC impacted facilities	Ongoing
Identify successor	4/8
Coordinate with Mental Health Group on transport of group home patients	4/9
Provide guidance to group homes on staffing recommendations and how to minimize exposure to "narrow the web" across group home locations/patients	4/14
Define process with logistics and staffing requests	4/22

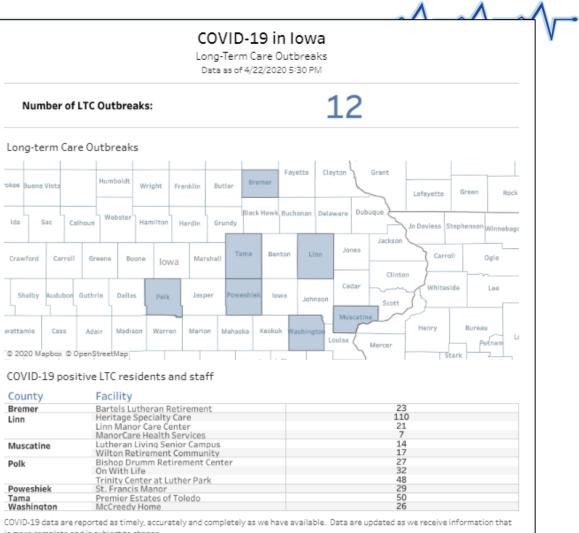


Congregate Living Cases and Outbreaks (including LTC Facilities)

Polk County Facilities Impacted - Currently		
Total Facilities Impacted	21	
Facilities Currently Monitored	19	
 Facilities with cases; no outbreak 	7	
 Facilities with a confirmed outbreak* 	12	

*outbreak = 3 or more confirmed cases

Polk County Facility Case Counts – Since previous day			
Total Cases in Facilities	187 (+29)		
Total Residents	121 (+12)		
Total Staff	66 (+17)		
Deaths	19 (+1)		





Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

- Hospital systems standardized surge plans
- 2-1-1 is capturing symptomatic calls vs worried well now, which provides additional surveillance
- Airway bypass added to EMResource
- Capturing data on a daily basis
- Non-traditional hospital surge plan completed



Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

Objectives	Due Date
Collaborate with IANG LNO on regional plans within Service Area 1	Ongoing
Coordinate with RMCC on their operations	Ongoing
Coordinate with LTC facilities	Ongoing
Continue PPE discussion to come to a hospital system agreement	Ongoing
Implement Ethical Standards of Care within the hospitals; awaiting IDPH guidance	Ongoing
Develop position job aid to document processes for continuity	4/1
Gather and share information from IDPH on PPE re-usage	4/13
Develop and approve an alternate care site plan	4/17
Developing the processes for the non-traditional surge plan	4/20
Revisiting Community-based testing sites	4/23



Metro Hospital Status Report

Metro Hospital Status As of 4/23/2020		418	Positive Positive 37	spitalize	tions Stars	affing Lo	istics
MercyONE	AM		37	26			
	PM						
Broadlawns	AM		0	1			
	PM						
UnityPoint Health - Des Moines	AM		23	13			
	PM						
VA - Central Iowa Healthcare System	AM		3	0			
	PM						



Mental Health Group – Liz Cox, Polk County Health Services

- Established a hotline for medical staff & emergency responders to support their own mental health
- Launched social media, PSAs and resource tool kit for mental health
- Mental health support via 211is live
- Published list of providers accepting new telehealth mental health patients
- Funding approved to equip consumers with phones for telehealth services
- Finalized and shared a draft family plan for emergency responders
- Connected mental health group homes with Operations PCHD
- Coordinated respite services for parents of kids with special needs
- Succession planning/successor identified
- Developed a Facebook filter and "care" package of printables for healthcare provider appreciation
- Presented, with EMA, to the Des Moines Partnership

Mental Health Group – Liz Cox, Polk County Health Services

Objectives	Due Date
Continue connecting with volunteers with home-bound people	Ongoing
Equip (purchase) consumers with phones for telehealth services	Ongoing
Coordinate with Legal Aid	Ongoing
Review protocols with EMS and Group Home providers	4/10
Develop communications to support families and children in response to school closures	4/22



Mass Fatalities Group – Dr. Joshua Akers, PCME Office

- Reached out local funeral homes to exchange information about COVID
- Spoke with Iowa Office of the State Medical Examiner (IOSME)
- Discuss National Guard plans with IOSME
- Identified Hamilton's Funeral Home Mitchellville location as overflow



Mass Fatalities Group – Dr. Joshua Akers, PCME Office

Objectives	Due Date
Surge plan for mass fatalities	Ongoing
Monitor death trends	Ongoing
Meeting with funeral homes and State ME to discuss needs moving forward	4/20
Coordinate with PCGS regarding the logistics for receipt of a refrigerated truck	4/20
Funeral homes reporting burn rates to determine PPE needs	4/20
Coordinate with Congregate Group on procedure to notify funeral directors; consider MCC model	4/20
Coordinate with PCHD/CD Team on LTCF deaths	4/23
Discuss with PCHD the cultural considerations for funerals and PH strategies	4/23



Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

- Identified discharge transportation options
- Approved alternative housing for Polk County essential employees
- Distributed a memo to hospitals and clinics regarding the isolation shelter and direct referrals
- Supported the completion of the FEMA Non-Congregate Housing application
- Added staff to support PCHD CD Team to address questions of isolation families
- Draft memos to PCHD for resource and referrals for family isolation and homeless PUI individuals



Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

Objectives	Due Date
Continue to interview and hire staff	Ongoing
Coordinate with Central Intake/PHC on the expansion of rapid re-housing for families on wait lists or in shelters	Ongoing
Creating a process to distribute refugee grants for outreach and support	Ongoing
Meet with MCC to review modeling to determine alternative solutions to sheltering	4/22
Reach out to those counties who may have self-referral homeless coming to Polk County	4/22
Completing the refugee grant application	4/24
Identify a plan for PUI homeless population with MCC	4/24
Develop a task list required for Isolation Shelter transition/demobilization; coordinate with Logistics	5/1



Emergency Services Group – Common Accomplishments

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources and family planning for emergency responders (CISM and peer support)
- LE agency tiered mutual aid response provided to PSAPs via E911 Coordinator (FD/EMS Teams Cards already in place)
- Shared emergency services dashboard to all stakeholders

Emergency Services Group – Common Objectives

Objectives	Due Date
Plans for secondary locations for first responder alternative housing	Ongoing
Participate in State call re: testing	4/20



Emergency Services Dashboard

ormal Staffing : Staffing Unaff	ected / Normal Operations	and Service Levels	/ Good or Sufficient PPE with	h beckstock				V	V
fling Levels Affected : Overt									
tically Low Staffing Levels / 8	Severly Limited or Affected	Service Levels / Ina	dequate PPE Supply for Imr	rediate Needs					
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cy-One Air	EM8				Ankeny PD	Law Enforcement			
rcy-One Ground	EM8				Carlisle PD	Law Enforcement			
west Ambulance	EMB								
west Medical Transport	EMB				Clive PD	Law Enforcement			
chelvile Fire	Fire / EM8 Fire / EM8				Des Moines Emerg C	ommunications PSAP		100 C	
rmern warren Fire	Fire / EM8				-				
asant Hill Fire	Fire / EM8				Des Moines PD	Law Enforcement			
k City Fire	Fire / EM8				Johnston PD	Law Enforcement			
nnels Fire	Fire / EM8				Mitchellville PD	Law Enforcement		100 C	
ylor TWP Fire	Fire / EM8								
bandale Fire	Fire / EM8				Norwalk PD	Law Enforcement			
ukee Fire	Fire / EM8				Pleasant Hill PD	Law Enforcement			
st Des Moines EM8	EMB	1.1.1			Polk City PD	Law Enforcement		100 C	
est Des Moines Fire	Fire								
idsor Heights Fire	Fire / EM8				Polk Co Sheriff's Offic	e Law Enforcement			
					Polk County Commun	nications PSAP			
					Urbandale PD	Law Enforcement			
					Waukee PD	Law Enforcement			
					West Des Moines PD	Law Enforcement			
					WESTCOM	PSAP			
					Windsor Heights PD	Law Enforcement			



EMS Branch – CIEMSD

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Confirmed process for exposure reporting for EMS providers/HC workers
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Confirmed the logistics app is working
- Approval of medical directors to implement assess and refer protocol
- Airway Management Diversion Protocol implemented
- Assess and refer protocol approved and disseminated

EMS Branch – CIEMSD

Objectives	Due Date
Protocol 36 pandemic protocol for EMD – PSAPs – waiting on PSAPs	4/20
Alternative transport destinations - waiting on health systems	4/20
Revisit the notification algorithm to notify providers of a positive test, to include LTC facilities	4/27



Operations Section Chief – A.J. Mumm, Polk Co EMA

- Unification of LE, Fire and EMS strategy on Alternative Housing
- Provide working space for R-MCC
- Integrate PSAP (911 Call Centers) representatives into EOC
- Define the coordination required between Ops and Logs for resource management



Operations Section Chief – A.J. Mumm, Polk Co EMA

Objectives	Due Date
Develop position job aid to document processes for continuity	4/1
Review epidemiological modeling data developed, review planning assumptions based on data	4/3
Identify successor	4/8
Prepare to develop recovery strategies	4/10
Discussion with Operations Section of how to coordinate virtually	4/10
Create video for resource request and fulfillment process	4/14
Utilize data from MCC and Logistics regarding PPE	4/10
Work with Logs and Congregate Group on PPE dashboard status and the communications loop	4/17
Revisit the community based testing plans	4/17
Submit questions to state regarding CBTS	4/17
Coordinate a meeting with Dallas county re: facility coordination between counties	4/21



Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

Recent Accomplishments

- Contact w/LTHC oversight and outreach w/MCC
- Guidance for resource requests was distributed via DLAN
- Community Lifelines* have been added to the Priority 2 PPE group
 - *FEMA definition
- Large donations are being offered
- Placed an order for PPE via the county vendor
- Quick turn to provide PPE to a "hot spot" within 3 hours
- Emergency fills for LTC Facilities
- Small "push pack" has been created and is ready to be deployed if needed

logistics@polkcountyiowa.gov -

Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

Objectives	Due Date
10-day plan and re-order process, Alternate sourcing, WebEOC clean-up and entry State asset delivery and distribution	Ongoing
Volunteer management process documented	4/2
Warehouse management process documented	4/2
Prepare a plan that will identify and describe how your Section/Group will work virtually	4/8
Identify successor	4/8
Work with Ops and Congregate Group on LTC status and communications loop	4/20
Demobilization planning	5/1



Resource Management Status

	Total Requests	Total Requests Filled	Total Requests Partially Filled	Total Items Requested	Total Items Issued
3/31/2020 - 4/15/20	176	95	81	132,933	84,073
16-Apr	6	5	1	4,527	4,492
17-Apr	11	5	6	8,891	8,411
18-Apr	2	2	-	1,254	1,254
19-Apr	-	-	-	-	-
20-Apr	45	42	3	12,359	11,443
21-Apr	9	6	3	6,858	6,245
22-Apr	9	4	5	5,291	4,412
23-Apr	5	4	1	8,682	8,452
24-Apr	40	38	2	2,420	2,258
Totals	303	201	102	183,215	131,040



Logistics Section – Dutch Geisinger, Safeguard Iowa

- Maintaining Q&A on safeguardiowa.org
- Monitoring federal trends through FEMA CIKR and CISA calls
- Working with OSHA and DOL to answer questions for private sector
- Working with Hawkeye hotels on alternative housing for medical, NG, and responders
- Acquired a list of companies that are manufacturing PPE
- Organizations will share messaging about not hoarding food/supplies
- Receiving additional PPE donations from private sector



Logistics Section – Dutch Geisinger, Safeguard Iowa

Objectives	Due Date
Address concerns from private sector	Ongoing
Continue adding to scam and FAQ page	Ongoing
Discussion with IEDA on recovery and messaging to businesses	Ongoing
Continue to support private sector and government requests for resources	Ongoing
Identify specific donors for needed items	Ongoing
Messaging to private sector atypical partners for requests for donations	4/21



Logistics – Food Unit – Patty Nordmeyer

- Sign-up at the front desk by 10:00
- Use provided, disposable utensils do not share
- Food schedule
 - Tuesday Smokey D's
 - Wednesday Drake Diner
 - Thursday Buzzard Billy's
 - Friday The Tavern



Planning Section Chief – DeAnne Sesker, Polk Co EMA

Recent Accomplishments

- Developed position job aid for continuity
- Established a process to collect, prepare and produce incident documentation on a daily basis
- Validated that EOC daily planning meetings can be conducted virtually



Planning Section Chief – DeAnne Sesker, Polk Co EMA

Objectives	Due Date
Gather Group accomplishments and objectives for next day	Ongoing
Prepare for the next day's daily briefing	Ongoing
Prepare for Tuesday's Stakeholder Briefing	Every Monday
Conduct Weekly Stakeholder Briefing	Every Tuesday
Prepare and publish the weekly IAP	Every Tuesday
Identify successor	4/8
Meet with Section Chiefs and Group Supervisors to begin collecting AAR content	4/13



- •Monday and Tuesday staffed
- •Wednesday Friday meet half-day



Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

Recent Accomplishments

IERCE

- COVID-19 Crisis Response Supplemental Funding contract approved by BOS 4/7/2020
- Reviewed funding parameters and work with staff to identify needs and appropriate expenditures
- Developed a plan with Auditor's Office to assure eligible expenditures are being captured and coded to supplemental health grant
- Polk County government has completed a Request for Public Assistance (RPA) to FEMA coverall all county departments
- All \$160K of IDPH supplemental funds are obligated
- Completed the non-congregate shelter application process with the
- Support of the Housing Group Supervisor

Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

Objectives	Due Date
Gathering costs from each partner on projected costs per activity and initial IDPH approval	Ongoing
Coordinate between Housing Group F/A and BOS re: reimbursement and stimulus impacts	Ongoing
Coordinate non-congregate shelter application process	4/20



Public Information Officer – Nola Aigner Davis, Polk Co Health

Recent Accomplishments

- Working with JIC to answer media requests
- Social media graphics/website updates
- Ongoing conversations with refugee/immigrant organizations to provide COVID-19 resources
- Interpretation call line established



Public Information Officer – Nola Aigner Davis, Polk Co Health

	VV
Objectives	Due Date
Working with refugee/immigrant population	Ongoing
Update website and social media	Ongoing
Work on MCC communication needs with JIC	Ongoing
Work with refugee messaging and information sharing	Ongoing
Coordinate with BOS to develop a universal video on the use of PPE for polling sites	TBD
Start messaging and communication for recovery process	Ongoing
Work with team to monitor and address rumors	Ongoing



Current Focus Areas - PSC

- COVID-19 testing
- Surge capacity
- Resource management
- Continuity Planning
- Ethics/Crisis Standards of Care
- Food pantry (monitoring)
- Congregate facilities



Ongoing Initiatives - PSC

- Rumor control
- Law Enforcement
- Critical infrastructure
- Mass fatality planning
- Alternative housing



Emerging Priorities - PSC

- Demobilization
- Recovery



Safety Officer – Polk County Risk Management

Safety Top 5

- 1. Wash your hands / use sanitizer frequently
- 2. Take your temp ≤ 100.4
- 3. Sleep
- 4. Monitor stress
- 5. Drink water / healthy foods

Hazardous Weather Outlook Today

Mostly cloudy becoming sunny; high near 73; low of 51

Friday

Showers in the am with t-storms in the afternoon, high near 62. Rain through the evening, low around 44.

Weekend

Showers throughout; highs mid-60s, lows mid to upper 40's

Spotter Activation Statement

• Spotter Activation is not expected



Policy Group – Supervisor Matt McCoy, Polk Co BOS

- 1. Reviewing stimulus package and will be pushing out messaging
- 2. CISS numbers are high; will look for ways to support
- 3. Recovery guidance for re-opening or alternative options until reopening for various businesses/attractions
- 4. Information on/help with financial crisis management for families; developing PSAs
- 5. Election planning
- 6. Immigrant/refugee messaging
- 7. Small business grants being developed; non-profit support
- 8. Strengthen messages to business community and refugee employees
- 9. Recovery start-up process to begin



Weekly Meetings at a Glance

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l we help others succeed.

BIG WINS!

What	Who
2-1-1 for the public, clinical and responder audiences	Healthcare and Mental Health Groups
Town Halls/media coverage	PIO
Isolation Shelter	Housing Group
Social media and PCHD website	PIO
Partnering with United Way for volunteer management	Volunteer Management Branch
Establishment of the Medical Coordination Center in the EOC	Healthcare Group
Development of the resource ordering application and process	Healthcare Group Logistics Section
Identified alternative housing for first responders	Emergency Services Branch
Non-traditional hospital surge plan - DRAFT	Healthcare Group

What	Who
Clarification on exposure criteria for responders	CIEMSD
Ongoing capture of successes/best practices	Planning Section Chief
Mitigation strategies implemented	County Jail and Juvenile Detention
Emerging Infectious Disease Surveillance tool	CIEMSD
Strong and resilient Communicable Disease Team nurses	Communicable Disease Team
Airway bypass added to EMResource	Healthcare Group – CIEMSD
MOAs returned from all partners	Healthcare Group – MCC
Logistics ordering process communicated	Logistics









Closing Comments

Adjourn

